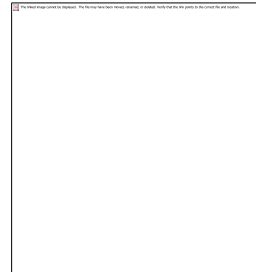


Applied For: **Virtual Assistant, Sylhet Office (All Types)**

Last Updated : **February 5, 2017**

Md. Ashraf Ali Ershad

Address: 25/23 Shear Shah Shuri Road, 4th Floor (Right Side), Mohammadpur, Dhaka-1207
Home Phone: 01681133606
Mobile : 01723374632, 01681133606
email: ershad.eee12@gmail.com, ershad.eee12@yahoo.com



Career Objective:

To obtain a challenging position for long-term career goal, where the scope is available to utilize my knowledge, potentiality and adaptability to do something innovative and from where I will be able to enhance by knowledge and sk

Career Summary:

To get a Challenging job in order to learn and earn a good salary to have a promising experience

Special Qualification:

Hardware and Networking Engineering

Employment History:

Total Year of Experience : 7.1 Year(s)

1. Asst. Systems Engineer (October 31, 2013 - Continuing)

Flora Limited

Company Location : Corporate Headquarters: Adamjee Court Annex-2 (4th Floor), 119-120, Motijheel C/A. Dhaka-1000, Bang
Department: Hardware

Duties/Responsibilities:

Providing Hardware as well as Software Solution and Troubleshooting for HP, DELL & FLORA PC, HP Server, HP Laser Printers, EPSON Multimedia Projectors & other Computer related equipment's.
Experience in working with Windows XP/ Windows 7, Windows 8, Windows 8.1 & Windows 10
Installation maintenance & troubleshooting.
LAN- Installation Configuration & Trouble shooting.
Support end users for Applications & Hardware related issues.
Diagnosis of Software and Hardware related problem of customer support.
Prepare weekly, monthly, quarterly and annual reports.
Server (HP & DELL), LAN, WAN Installation & Maintenance
IT Related: Colon PC, Brand PC (HP, Dell) Notebook (HP, Dell), Printer (HP Laser-jet, Desk-jet, Photo smart. EPSON -Inkjet, Laser-jet Dot Matrix), Software Installation, Trouble Shooting, & Repair.

2. Hardware Engineer (January 1, 2011 - October 24, 2013)

Central Hospital Ltd

Company Location : House #2, Road # 5, Green Road, Dhanmondi, Dhaka-

Department: IT

Duties/Responsibilities:

PC Assembling, Trouble Shooting, Hardware, Networking & Internet setup

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
M.Sc. in Computer Science & Engineering	Computer Science & Engineering	Jagannath University	Enrolled	2017	1.5 Years	Engineering
B.Sc in Engineering	Electrical & Electronic Engineering	World University of Bangladesh	CGPA:3.04 out of 4	2013	4 Years	-
Diploma-In-Engineering	Computer Technology	Thakurgoan Polytechnic Institute	CGPA:3.32 out of 4	2008	4 Years	-
SSC	Computer Technology	Technical School & College, Panchagarh	CGPA:3.41 out of 5	2004	2 Years	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Internship	Hardware and Networking Engineering	Daffodil Institute of IT (DIIT)	Bangladesh	64/3, Lake Circus, Kalabagan, Mirpur Road, Dhaka-1	2007	4 Month

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 24000
Expected Salary : Tk. 30,000
Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Organization Types : University, IT Enabled Service, ISP, Public Relation Companies, Engineering Firms, Market Research Firms, Hospital, Immigration & Education Consultancy Service, Electronic Equipment/Home Appliances, Group of Companies

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father's Name : Md. Mozammel Haque

Mother's Name : Most. Amena Khatun
Date of Birth : September 19, 1988
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: Khanga Para Post.+ P.S.+Dist.:Panchagarh
Current Location : Dhaka

Reference (s):

Name : Md. Rasel Sarker
Organization : Southeast Bank Ltd.
Designation : Sr. Officer IT division
Address : Eunoos Center 52-53,Dilkusha C/A
Dhaka
Phone (Off.) :
Phone (Res.) :
Mobile : 01711080383
EMail :
Relation : Relative