

Applied For: **IT Executive (BSc/ Dip in CSE)**

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MD. FORHAD HOSSAIN

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Career Objective:

Searching for a suitable position in a reputed organization so that I can prove my skills & abilities. My developing skills can help the company to make a highly functional.

Employment History:

Total Year of Experience : 3.8 Year(s)

1. Analyst (December 1, 2016 - Continuing)

BRAC Bank Limited

Company Location : Sepal Platinum Tower (Level 4),247/248, Tejgaon C/A, Bir Uttam Mir Shawkat Sarak, Dhaka-1208 Dhaka

Department: Access Control Management, Technology Division

Duties/Responsibilities:

1. Maintain user access control of enterprise and in house systems of the bank.
2. Maintain access control of Core Banking System (Finacle) such as user ID creation, modification, transaction, limit enhancement, work class change and so on.
3. Take ownership of IT Support/Service mails to ensure courteous, timely and effective resolution of end user issues. Coordinate and report to senior managers.
4. Maintain domain control, inventory management as per Bank's policy.
5. Perform efficiently while facing technical problems and provide support including incident reporting with proper analysis and recommendations.
6. Sending periodic bulk SMS and bulk e-mails to BRAC Bank account holders to notify important updates, various offers and other valuable information.

2. Network Engineer (January 1, 2015 - November 30, 2016)

Telnet Communication Limited

Company Location : Sonargao Janapath Road, Sector-7, Uttara, Dhaka-1230

Department: Network Operation Center

Duties/Responsibilities:

1. Troubleshooting and technical support with infrastructures network connectivity and client network
2. Working with Cisco routers & switch, Mikrotik, Linksys wireless router.
3. Managing and monitoring Client & IP backbone monitoring using Centreon, Cacti, IPswitch WhatsUp Gold [MPLS], TDM Network monitoring using SNMPc.

4. Monitoring network maintenance activities and ensuring prompt troubleshooting of network problems, to achieve maximum network uptime.
5. Managing IP allocation to different clients.

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration | Achievement |
|------------------------------------------------|--------------------------------|--------------------------------------------------|--------------------|----------|----------|-------------------------------------------------------|
| B.Sc Engg. in Computer Science and Engineering | Computer Science & Engineering | University of Science and Technology, Chittagong | CGPA:3.27 out of 4 | 2013 | 4 years | ACM contestant of 2012 |
| HSC | Science | Uttar Kattoly Al-Haj Mustafa Hakim College | CGPA:4.6 out of 5 | 2008 | 2 years | Got scholarship from Chittagong District Commissioner |
| SSC | Science | Kumira Residential High School | CGPA:4.94 out of 5 | 2006 | 1 year | Captain of Inter-School Cricket tournament |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|------------|-----------------|------|----------|
| Foundation Training Course of FTFL on Soft Skill | Effective communication skill, Emotional Intelligence, Grooming & Etiquette, Leadership & team-work, negotiation, time & stress management, problem solving & decision making | Bangladesh Academy for Rural Development (BARD) | Bangladesh | Comilla | 2014 | 30 days |
| IT Support Service | Introduction to TCP/IP, Subnetting, VLSM, IP Routing, Virtual LAN, Managing internetwork using switch & router, Mikrotik Configuration, Computer Networks, Computer systems, Printer system | Bangladesh Computer Council, Dhaka | Bangladesh | Agargaon, Dhaka | 2014 | 3 Months |

Professional Qualification:

| Certification | Institute | Location | From | To |
|----------------------------|--------------------|------------|------------------|------------------|
| CCNA Routing and Switching | Premier University | Chittagong | January 24, 2013 | December 9, 2013 |

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 20,000
 Preferred Job Category : IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization Types : ISP, Computer Hardware/Network Companies

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| English | High | High | High |
| Bengali | High | High | High |

Personal Details :

Father's Name : Md.Kamal Uddin
 Mother's Name : Shamsun Nahar
 Date of Birth : September 12, 1990
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Kumira-4314, Sitakund, Chittagong, Bangladesh
 Current Location : Dhaka

Reference (s):

| | <u>Reference: 01</u> | <u>Reference: 02</u> |
|--------------|--------------------------------------------------------------------------------------------|------------------------------------------------------|
| Name | : MD. Golam Rabbany | Shah Nowshad Pallab |
| Organization | : BRAC Bank Limited | Telnet Communication Limited |
| Designation | : Manager | Deputy Manager |
| Address | : Sepal Platinum Tower,247/248, Tejgaon C/A, Bir Uttam Mir Shawkat Sarak, Dhaka-1208 | Takia center (level-9), Sectore-12, Uttara, Dhaka |
| Phone (Off.) | : | |
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| Relation | : Professional | Professional |