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MD. FORHAD HOSSAIN

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Career Objective:

Searching for a suitable position in a reputed organization so that I can prove my skills & abilities. My developing skills can help the company to make a highly functional.

Employment History:

Total Year of Experience : 4.1 Year(s)

1. **Analyst (December 1, 2016 - Continuing)**

   BRAC Bank Limited
   Company Location : Sepal Platinum Tower (Level 4),247/248, Tejgaon C/A, Bir Uttam Mir Shawkat Sarak, Dhaka-1208 Dhaka
   Department: Access Control Management, Technology Division
   Duties/Responsibilities:
   1. Maintain user access control of enterprise and in house systems of the bank.
   2. Maintain access control of Core Banking System (Finacle) such as user ID creation, modification, transaction, limit enhancement, work class change and so on.
   3. Take ownership of IT Support/Service mails to ensure courteous, timely and effective resolution of end user issues. Coordinate and report to senior managers.
   4. Maintain domain control, inventory management as per Bank"s policy.
   5. Perform efficiently while facing technical problems and provide support including incident reporting with proper analysis and recommendations.
   6. Sending periodic bulk SMS and bulk e-mails to BRAC Bank account holders to notify important updates, various offers and other valuable information.

2. **Network Engineer (January 1, 2015 - November 30, 2016)**

   Telnet Communication Limited
   Company Location : Sonargao Janapath Road, Sector-7, Uttara, Dhaka-1230
   Department: Network Operation Center
   Duties/Responsibilities:
   1. Troubleshooting and technical support with infrastructures network connectivity and client network
   2. Working with Cisco routers & switch, Mikrotik, Linksys wireless router.
   3. Managing and monitoring Client & IP backbone monitoring using Centrieon, Cacti, IPswitch WhatsUp Gold [MPLS], TDM Network monitoring using SNMPc.
   4. Monitoring network maintenance activities and ensuring prompt troubleshooting of network problems, to achieve maximum network uptime.
   5. Managing IP allocation to different clients.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B.Sc Engg. in Computer Science and Engineering	Computer Science & Engineering	University of Science and Technology, Chittagong	CGPA:3.27 out of 4	2013	4 years	ACM contestant of 2012
HSC	Science	Uttar Kattoly Al-Haj Mustafa Hakim College	CGPA:4.6 out of 5	2008	2 years	Got scholarship from Chittagong District Commissioner
SSC	Science	Kumira Residential High School	CGPA:4.94 out of 5	2006	1 year	Captain of Inter-School Cricket tournament

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Foundation Training Course of FTFL on Soft Skill	Effective communication skill,Emotional Intelligence,Grooming & Etiquette, Leadership & team-work,negotiation,time &stress management,problem solving & decision making	Bangladesh Academy for Rural Development (BARD)	Bangladesh	Comilla	2014	30 days
IT Support Service	Introduction to TCP/IP, Subnetting, VLSM, IP Routing, Virtual LAN, Managing internetwork using switch & router, Mikrotik Configuration, Computer Networks, Computer systems, Printer system	Bangladesh Computer Council, Dhaka	Bangladesh	Agargaon, Dhaka	2014	3 Months

Professional Qualification:

Certification	Institute	Location	From	To
CCNA Routing and Switching	Premier University	Chittagong	January 24, 2013	December 9, 2013

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Expected Salary : Tk. 20,000
Preferred Job Category : IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Organization Types : ISP, Computer Hardware/Network Companies

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	High
Bengali	High	High	High

Personal Details :

Father"s Name : Md.Kamal Uddin
Mother"s Name : Shamsun Nahar
Date of Birth : September 12, 1990
Gender : Male
Marital Status : Single
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Kumira-4314, Sitakund, Chittagong, Bangladesh
Current Location : Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: MD. Golam Rabbany	Shah Nowshad Pallab
Organization	: BRAC Bank Limited	Telnet Communication Limited
Designation	: Manager	Deputy Manager
Address	: Sepal Platinum Tower,247/248, Tejgaon C/A, Bir Uttam Mir Shawkat Sarak, Dhaka-1208	Takia center (level-9), Sectore-12, Uttara, Dhaka
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Relation	: Professional	Professional