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MD. HAMIDUL HAQUE RAZU

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Career Objective:

I am looking for a challenging position as an (IT project Implementation, Operation and Planning) in a growth-oriented organization in which I am able to perform the job with the knowledge and experience that I have.

Career Summary:

IT infrastructure Server/ Storage Engineer with 6 years of experience in enterprise Server, SAN & NAS.

I have been serving the largest IT Service Company (Computer Services Ltd. SiS Inflexionpoint BD Ltd. and now Tech Valley Networks Limited.)

Experience on last 5 years of Enterprise Server/ Storage project Implementation and Support (Dell, EMC, Oracle, and HP). Experience on Virtualization platform (VMware, Xen and OVM).

Special Qualification:

Last 5 Years experience working in Enterprise system Dell, EMC, Oracle and Cisco Sever.

Employment History:

Total Year of Experience : 8.2 Year(s)

1. Sr. System Engineer, Technical Solution. (July 1, 2014 - Continuing)

SiS Inflexionpoint (BD) Ltd.

Company Location : Dhaka, Bangladesh.

Department: Technical Solution.

Duties/Responsibilities:

1. Dell, EMC, Netapp, Storage Configuration and Installation.
2. Dell, HP Server Installation Configuration and Troubleshooting.
3. Windows Cluster Configuration and Troubleshooting.
4. OS Installation and Configuration, Windows and Linux Both.
5. Notify different technical teams against any problem with Della and HP Server environment.
6. Perform scheduled maintenance.
7. Problem troubleshooting to limit unscheduled product downtime.
8. Preparation of report information as required.
9. Design All Hi level Architecture Diagram in Visio.
10. Participation in on-call to deliver 24x7 services.

2. Customer Service Engineer. (October 13, 2010 - June 30, 2014)

Computer Services Ltd.

Company Location : 22B Ataturk Tower, Ataturk Avenue, Banani, Dhaka.

Department: Support

Duties/Responsibilities:

1. Dell all server Configuration and Troubleshooting in customer site.
2. Dell Storage and EMC Storage Implementation and configuration.
3. Dell all Laptop and Desktop troubleshooting in customer site.
4. Health check the server device and reporting to Technical lab.
5. Linux Cluster Configuration and Troubleshooting.
6. NLB Cluster Configuration and Troubleshooting.
7. Windows Fail-over Cluster Configuration and Troubleshooting.
8. Replace spare if any spare fault in Dell spare.
9. Mail and RMA check by access Dell web.
10. Any kind of problem in server related solve the problem.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Computer Science And Engineering	Computer Science & Engineering	Dhaka International University	CGPA:2.7 out of 4	2014	4 Years.
Diploma In Computer Engineering	Vocational	Uttara Polytechnic Institute	CGPA:3.26 out of 4	2009	4 Year"s
SSC	Science	Janata High School	CGPA:2.13 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
A+ Certification	Hardware And Basic Networking.	New Horizon	Bangladesh	Dhaka	2009	6 Month

Professional Qualification:

Certification	Institute	Location	From	To
Dell South Asia Channel Sales & Technical -2013	Dell Malaysia	Penang Malaysia	April 2, 2013	April 5, 2013
DELL Server and Storages Training	Dell Bangladesh	Dell Bangladesh	October 10, 2012	October 12, 2012
Dell online certified Engineer	Computer Service Ltd.	Online	August 1, 2011	August 1, 2011

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 52000
Expected Salary : Tk. 20,000
Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
Preferred District : Dhaka, Tangail
Preferred Country : American Samoa, Italy, Canada
Preferred Organization : Banks, Telecommunication, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Immigration & Education Consultancy Service, Group of Companies, Call Center

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none">• Adobe Photoshop/ Illustrator• C++/ VC++• Linux• LAN/ WAN• Mac OS• MS Access• Switches/ Routers• WiFi/ Bluetooth• Windows XP/ 2000/ ME/ 98• Wireless	Hard worker and self motivated. Creative Problem Solving.

Extra Curricular Activities:

Pass A+ certification cross. Completion of a course on A+ certification Exam preparation in CCNA Valley. Completion of a course on Dell one line certification setup using Linux.

Language Proficiency:

Language	Reading	Writing	Speaking
Bengoli	High	High	High
English	Medium	Medium	Medium

Personal Details :

Father"s Name : Md. Nowjesh Ali Mollah
Mother"s Name : Mst. Hameda Begom
Date of Birth : January 25, 1989
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: South Jotpara, P.O- Chowhali College, P.S-Chowhali, Dist-Sirajgong
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Firoz Ahmed	Md. Mostafiz-ul-Karim
Organization	: Grameen Phone	Computer Services Ltd.
Designation	: Lead Engineer Planning.	Customer Support Manager
Address	: GPHOUSE Basundhara, Baridhara Dhaka-1229	Mohakhali DOHS, R#31, H#450.
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EMail	:	mostafiz@computerservicesltd.com
Relation	: Relative	Professional
