

Applied For: **IT Executive (Sylhet)**

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## MD. ISMAEL HUSSAIN

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### **Career Objective:**

Willing to work in a career-based national or multi-national organization, where individual as well as synergy oriented team work is inspired and awarded, to help achieve its goals as well as to build up and advance my career by being a dynamic and g

### **Special Qualification:**

1. Networking
2. LAN, MAN, WAN Establishing
3. Computer Troubleshooting.
4. Network Support.

### **Employment History:**

**Total Year of Experience : 1.8 Year(s)**

#### **1. Sr. Support Officer ( July 15, 2017 - Continuing)**

##### **Eurotel BD Online Limited**

Company Location : : Barisal Sadar, Police Lines, N Hossain Goli, Ayoub Babon 2nd Floor

Department: Technical

##### **Duties/Responsibilities:**

01. Monitoring Mikrotik, Radio, OLT, ONU.
02. Customer Support (Physical & Logical)
03. CCTV, IP Phone, DVR, NVR, Configuration
04. LAN, MAN, WI-FI Network Monitoring Etc

#### **2. Support Engineer ( December 15, 2016 - July 12, 2017)**

##### **Augere Wireless Broadband Bangladesh Limited(Qubee)**

Company Location : House no-17,Road no-113/A,Gulshan-2

Department: Customer Care Department (CCD)

##### **Duties/Responsibilities:**

1. Wimax modem installation and support, configure routers.
2. On location customer support.

3. Customer support over the phone and mail
4. Troubleshoots and configure various router.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science	Computer Science & Engineering	Daffodil International University	CGPA:3.27 out of 4	2015	4 Years
Diploma in Engineering	Computer Technology	Chadpur Polytechnic Institute	CGPA:3.27 out of 4	2010	4 Years
SSC	Business Studies	Darbesh Gonj High School	CGPA:2.88 out of 5	2005	-

### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	Cisco Router Configuration, Managing, Network Design...	New Horizon	Bangladesh	Dhanmondi, Dhaka	2014	4 Month
Industrial Training	Networking	Optimal IT Solution	Bangladesh	Mohammadpur. Dhaka.	2009	3 Month

### **Career and Application Information:**

Looking For : Entry Level Job  
 Available For : Full Time  
 Expected Salary : Tk. 20,000  
 Preferred Job Category : Engineer/Architect, IT/Telecommunication  
 Preferred District : Anywhere in Bangladesh.  
 Preferred Organization Types : Manufacturing (FMCG), IT Enabled Service, ISP, Multinational Companies

### **Specialization:**

Fields of Specialization
<ul style="list-style-type: none"> <li>• ICT</li> <li>• ICT for Development</li> <li>• IT &amp; Software Marketing</li> <li>• IT Support Service</li> <li>• IT System Management</li> </ul>

### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

### **Personal Details :**

Father's Name : Md. Abdul Mannan Patwary  
 Mother's Name : Fatema Akhter  
 Date of Birth : January 5, 1990  
 Gender : Male  
 Marital Status : Single  
 Nationality : Bangladeshi  
 Religion : Islam  
 Permanent Address : Vill: Kadla, Post: Kadla Bazar, Thana: Kachua, Dist: Chandpur  
 Current Location : Dhaka

#### **Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: Engr. Saleh Md.Jasim	Abdur Rouf Sarkar
Organization	: Power Grid Company Of Bangladesh Ltd.	Rupali Bank Ltd.
Designation	: Sub-Divisional Engineer(ICT)	Principal Officer ( Programmer)
Address	: IEB Bhaban (New),4 th Floor 8/A, Ramna, Dhaka-1000	Head Office(9th Floor), 34, Dilkusha C/A, Dhaka-1000
Phone (Off.)	: 9553663	
Phone (Res.)	:	
Mobile	: 01716-977997	01816-260344
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Relation	: Academic	Academic