

Last Updated : **July 28, 2018**

MD. KAMRUL HASAN ARIF

Address: B1/301, Plot-5, Sector-8, Uttara, Dhaka-1230
Mobile : 01863002922
email:kamrularif69@gmail.com



Career Objective:

To work in a professional & competitive environment that enables working with emerging technologies & widen the spectrum of knowledge in order to earn fame & name for the company.

Employment History:

Total Year of Experience : 2.4 Year(s)

1. System Support Engineer (March 5, 2017 - Continuing)

ICE TECHNOLOGIES

Company Location : 142,Lane 3, Block A, Niketan,Gulshan 1.
Department: Technical Support Department

Duties/Responsibilities:

- *Install and Configure Wireless Router, Access Point.
- *Setup and manage Video conferencing systems(PolyCom).
- *Time to time monitoring the link status.
- *Coordinate with Call center, Service &Support team, Infrastructure, Core Network, VAS & Clients (Corporate& data) daily basis on complained issue and ticket.
- *Maintaining good relations with the existing clients and giving support on various types of the additional requirement in clients server.
- *Manage official task like professional mailing (to clients), professional reporting (to authority).
- *Report to the line authority on network status and support in a professional manner, Creating Tickets of all received calls from the client, Give update in the ticket on daily basis.

2. Office Executive (July 1, 2016 - February 28, 2017)

Micro Parts USA Ltd.

Company Location : House#366/5, Road#06, Baridhara Dohs, Dhaka-1206.
Department: IT

Duties/Responsibilities:

- * Online marketing.
- * Compare product prices from current market.
- * Compare and analyze different sites and set the best price for the product.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B. Sc in ETE.	Electronics and Telecommunication Engineering	Southeast University	CGPA:2.73 out of 4	2014	4 Years
HSC	Science	Shahid Ramiz Uddin Cantonment College.	CGPA:3.5 out of 5	2008	2 Years
SSC	Science	Uttara High School.	CGPA:4.88 out of 5	2006	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	Cisco Certified Network Associate	American International University-Bangladesh (AIUB)	Bangladesh	Banani,Dhaka.	2015	6 Months
Internship	Installation of BTS-Base Tranciever Station, Node B installation for 3G implementation, And Maintainance of BSC-Base Station Controller, MSC-Mobile Station Controller.	Mesh Technologies Limited.	Bangladesh	Bashundhara R/A.	2014	4 Months

Career and Application Information:

Looking For : Entry Level Job
Available For : Full Time
Expected Salary : Tk. 15,000
Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication
Preferred District : Dhaka
Preferred Country : Singapore
Preferred Organization : ISP
Types

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father"s Name : Md. Korban Ali
Mother"s Name : Amena Parul
Date of Birth : January 10, 1991
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Village: Arjuntala, Post Office: Senbag, District: Noakhali.
Current Location : Dhaka

Reference (s):

Name : Md. Korban Ali
Organization : Sadharan Bima Corporation
Designation : Assistant Manager
Sadharan Bima Corporation, 33,
Address : Dilkusha C/A, Dhaka,
Bangladesh.
Phone (Off.) :
Phone (Res.) :
Mobile : 01552377719
EMail :
Relation : Others
