Last Updated : *June 15, 2017*

MD. MUKIT ARAFIN

Address: 59, Noldanga Road Bejpara Jessore 7400.

Office Phone :01811377976 Mobile : 01711377976

email:hrm7400@gmail.com, mukit711377976@gmail.com

Career Objective:

To establish a challenging career through using my academic knowledge, analytical ability and personal creativity that will add desired value to your organization.

Employment History:

Total Year of Experience : 6.8 Year(s)

1. Manager (support & maintenance) (July 7, 2017 - Continuing)

Emission Corporation

Company Location: Green Road Dhaka

Duties/Responsibilities:

Customer Support

2. Support & Maintenance Engieneer (November 14, 2016 - July 5, 2017)

MySoftHeaven BD LTD

Company Location: Ring Road Shyamoli Dhaka

Department: maintenance **Duties/Responsibilities**:

Maintenance Hardware, Network & Implement Software

3. Manager (June 1, 2013 - February 5, 2015)

Highest Power

Company Location: bijoy sharani, tejgaon

Department: Service Division **Duties/Responsibilities:**

Maintenance, Installation, Customer Care, support Sales & Service.

4. Project Manager (January 3, 2012 - September 1, 2014)

Classic Security Camera Services

Company Location : Kawran Bazar Department: Service division **Duties/Responsibilities:**

Maintenance, Installation, Customer Care, support Sales & Service.

5. Customer relationship Executive (July 22, 2011 - January 29, 2012)



Stamford Call Center

Company Location: banglamotor dhaka

Department: Abroad call Duties/Responsibilities: Customer Care & support

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc in Computer Science & Engineering	Computer Science & Engineering	State University of Bangladesh	-	2013	4 years
Professional Diploma in Software Engineering	Software	National Institute for Information Technology (NIIT) [Foreign Institute]		2007	2 years
H.S.C Examination	Business Studies Group	Bangladesh Computer & Management College, Jessore	-	2005	2 years
S.S.C Examination	Business Studies Group	Badsha Faisal Islami Institute, Jessore	-	2003	2 years

Career and Application Information:

Looking For : Mid Level Job Available For : Full Time Expected Salary : Tk. 12,500

Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre

Preferred District : Anywhere in Bangladesh.

India, United States, Myanmar, Russia, United Arab **Preferred Country**

Emirates

Preferred Organization

: Training Institutes, IT Enabled Service, Multinational **Types** Companies, Newspaper/Magazine, Travel Agent, CNG,

Mobile Accessories

Language Proficiency:

Language	Reading	Writing	Speaking
bangla	High	High	High
english	High	High	High
hindi	Low	Low	High

Personal Details:

Father"s Name : Md. Shahed Ali Mother"s Name : Masura Banu : March 7, 1987 Date of Birth

Gender : Male : Married Marital Status Nationality : Bangladeshi

Religion : islam

Permanent Address: 59, Noldanga Road Bejpara Jessore 7400.

Current Location : Jashore