

Last Updated : **September 12, 2017**

## **MD. MUSAVVIR HUSSAIN FORHAD**

Address: 12 Sara Manjil Jalalabad R/A Sylhet  
Home Phone: 01719424963  
Mobile : 01719233005  
email:fdream28@gmail.com, forhadhussen@yahoo.com



### **Career Objective:**

To obtain a responsible and challenging position in a reputed Organization to take advantage of my experience and education and offer me the opportunity for my career advancement

### **Career Summary:**

1. BNGLALINK SERVICE POINT.  
Duration: 2009 July-2010 February.  
Designation: Customer Care Manager  
Location: Gualabazar, Sylhet.
2. MICROMAX MOBILE  
Duration: 2010 August - 2012 October.  
Designation: Territory Sales Officer  
Location: Sylhet Division.
3. I worked in ICC world T20 as a computer operator in Bangladesh Cricket Board under (Indian company-DNA).

### **Special Qualification:**

Bachelor of Arts (B.A)  
Name of Institute : Madan Mohan College  
Passing year : 2006  
Result : 3rd division  
Board : National University

### **Employment History:**

**Total Year of Experience : 7.9 Year(s)**

1. **Exexutive ( February 1, 2015 - Continuing)**

**Service Solution Pvt.Ltd**

Company Location : Address: BNS Centre(6th Floor), Plot-87,Sector-7, Uttara, Dhaka-1230

Department: Telesales

**Duties/Responsibilities:**

I coordinate Twelve (Business Development Officer) BDO in two division Sylhet and Mymensingh. My duty is everyday Grameenphone give me some customer data from call center who are interested to bring Grameenphone My Plan Postpaid connection and i distribute to my BDO with customer list with different area then if any customer bring or not interested,not pick BDO call and my cal, not reachable his number, i replay daily feedback report to Service Solution Pvt.Ltd my boss. Also if any sim sold those BDO are send me SAF paper and NID then i send to activation also maintain daily stock report,BDO wise sales report,deposit slip,maintain accounts.

**2. TSO ( June 1, 2010 - October 5, 2012)****Micromax Mobile**

Company Location : Sylhet

Department: Sales

**Duties/Responsibilities:**

Divesional Head of Sylhet.

**3. Customer Service Manager ( July 10, 2008 - February 8, 2010)****Banglalink**

Company Location : Dhaka

Department: Custometr Manager

**Duties/Responsibilities:**

Customer Service Manager

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Arts	Arts	National University	Third Class, Marks :45%	2006	4 years
HSC	science	Madan Mohan College	Second Division, Marks :60%	2002	2 years
SSC	science	Nasiruddin High School, Dhakadakshin	Second Division, Marks :65%	2000	2 years

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
BNGLALINK SERVECE POINT	Customer service Manager	Banglalink Telecom Company	Bangladesh	Sylhet	2009	1 year 6 month

**Career and Application Information:**

Looking For : Mid Level Job  
Available For : Full Time  
Present Salary : Tk. 15000  
Expected Salary : Tk. 15,000  
Preferred Job Category : Marketing/Sales, Customer Support/Call Centre  
Preferred District : MoulaviBazar, Sirajganj, Sunamganj, Sylhet  
Preferred Organization Types : Telecommunication, Advertising Agency, Event Management, Govt./ Semi Govt./ Autonomous body, Multinational Companies, Public Relation Companies, Market Research Firms, Buying House, Tea Garden, Call Center

### **Language Proficiency:**

Language	Reading	Writing	Speaking
English	High	Medium	Medium

### **Personal Details :**

Father"s Name : Late.Md. Muktadir Hussain  
Mother"s Name : Mrs.Tamanna Khanam  
Date of Birth : April 28, 1984  
Gender : Male  
Marital Status : Single  
Nationality : Bangladeshi  
Religion : Muslim  
Permanent Address : 17 Rajar Goli Sylhet  
Current Location : Sylhet

---