Applied For: IT Executive (BSc/ Dip in CSE)

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Md. Mustafa Zaman

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Career Objective:

To Obtain a Challenging Career in the Increasingly Complex Global Business Environment through the Analytical, Practical and Interpersonal Skills

Career Summary:

I may assure that the above mentioned information is true, complete and correct to the best of my knowledge and belief.

Special Qualification:

Hardware Maintenance & Troubleshooting. Networking Configuration (LAN, MAN & WAN). Desktop, Laptop & Network Printer Troubleshooting & Maintenance. Network Switch, Wi - Fi Router & Access Control Setup. Mail Server, Anti-Virus server Maintenance.

Employment History:

Total Year of Experience: 10.3 Year(s)

1. IT In-Charge (January 6, 2013 - Continuing)

Libra Pharmaceticals Limited

Company Location: Head Office & Factory: I/7, Mirpur I/E, Rupnagar, Section: 2, Dhaka- 1216, Bngladesh. Department: ICT Department.

Duties/Responsibilities:

- ï□¶ Hardware Maintenance & Troubleshooting .
- ï□¶ Desktop, Laptop & Printer Troubleshooting.
 ï□¶ Network & ERP Software Maintenance.
 ï□¶ PC Assembling & Printer Repairing.
- ï□¶ Networking (LAN, MAN & WAN).
- $\ \Box \ \P$ Operating and Application Software Install.
- ï□¶ Router & Switch Configure and Maintenance. ï□¶ Attendance Software Install & Maintenance.
- ï□¶ Advance ERP.9 Software Install & Maintenance.
- $\square \square$ Pixel Attendance Software Install & Daily Summary Report .
- ï□¶ Microsoft Office Outlook & Live Mail Set-up.
 ï□¶ Network Printer, Scanner, UPS Repairing & maintenance.
- ï□¶ Support and Maintain various Hardware (PC / Laptop / CCTV).
- ï□¶ Tally.ERP9 Troubleshooting & Maintenance.
- $\Box \P$ Tally.ERP9 Software Data Back-up & Restore.
- $\Box \P$ All Operating & Application Software Install. $\Box \P$ Data Server And Mail Maintenance.
- ï□¶ ERP Server and Anti-virus Server Maintenance.
- $\ddot{\Box}$ ¶ Video Conference device setup (VC),
- ï□¶ Management Maintenance & Over all follow up

2. IT Executive. (September 1, 2011 - December 31, 2012)

ANANTA GROUP

Company Location: Ananta Group, R # 99, H # 20, Gulshan - 2, Dhaka - 1212, Phone: +8802-8850102-06, 9898601,

Department: ICT Department

Duties/Responsibilities:

- ï□¶ Hardware Maintenance & Troubleshooting.
- $\label{eq:connectivity} \Bar{\sc loss} \Bar{\sc l$
- Tall Networking (LAN, MAN & WAN) & Switch Configure.
 Tall Networking (LAN, MAN & WAN) & Switch Configure.
- ï□¶ Attendance Software Install & Maintenance.
- \Box ¶ Support and Maintain various Hardware (PC / Laptop / CCTV).
- $\ensuremath{^{\square}}\P$ All Operating & Application Software Install.
- ï□¶ Database Server And mail Maintenance.
- ï□¶ Microsoft Office Outlook & Live Mail Set-Up. ï□¶ IP / PABAX Maintenance, Network Printer Setup and Problem Solution.
- $\Box \P$ Video Conference device setup (VC).

3. System Engineer (April 6, 2009 - August 30, 2011)

FLORA LIMITED

Company Location: 119/C, Fakirapool (1st Floor), Dhaka- 1000 Department: Hardware & Support Departmert.

Department: Hardware & Support Depatmert.

Duties/Responsibilities:

| Hardware Maintenance & Troubleshooting.
| Networking Configuration (LAN, MAN & WAN).
| Printer, UPS Repairing & Network Printer setup.
| PC, Printer & Laptop Troubleshooting Maintenance.
| Desktop, Laptop and Server Selling.
| Database Update and Network Maintenance.
| Multifunction Copier & Multifunction Printer Selling.
| Switch Boulter & Access control Configuration.

 $\ddot{\ }$ □¶ Switch, Router & Access control Configuration.

ï□¶ Management Maintenance & Over all follow up.

4. Jr. Executive. (November 1, 2007 - April 2, 2009)

Rishit Computers Limited

Company Location: BCS Computer City, IDB Bhabab, Agargaon, Dhaka-1207

Department: Support & Sales

Duties/Responsibilities:

□¶ Hardware Maintenance & Troubleshooting.

ï□¶ Desktop, Laptop and Printer Serving.

In Desktop, Laptop and Printer Serving.
In Networking (LAN, MAN & WAN).
In Pc, Printer & Laptop Troubleshooting.
In Printer Repairing & Copier Printer setup.
In Desktop Pc, Laptop and Server Selling.

□¶ Multifunction Copier & Printer Selling.
□¶ Management Maintenance & Over all follow up.

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration | Achievement |
|---|--|---|-----------------------------------|----------|----------|--------------------------------------|
| Electrical & Electronics Engineering (EEE) | Electrical & Electronic Engineering | University of Information Technology & Science | First Class, Marks :75% | 2014 | 4 Years | - |
| Diploma Computer In Engineering | Computer | Feni Polytechnic Institute | First Division, Marks :80% | 2008 | 4 Years | Best Cricker Awar 2007 |
| HSC | Science | Noakhali Govt. College | First Division, Marks :65% | 2004 | 2 Years | Inter College Crick Tropy |
| SSC | Science | Noahali Zilla School | Second Division, Marks :55% | 2002 | 2 Years | School Education Competition Awar |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|--|--|----------------|------------|--|------|----------|
| Graphics Design, Animation and Website Development | Adobe Photoshop, Adobe Illustrator & Website Designing | UCEP IT CENTRE | Bangladesh | Mirpure: 2, Mirpur, Dhaka: 1216, Bangladesh. | 2008 | 6 Month |
| Hardware Maintenance & Troubleshooting | Hardware & Networking(LAN, MAN & WAN) | | Bangladesh | New Eskaton | 2007 | 1 Year |

Career and Application Information:

Looking For : Mid Level Job Available For : Full Time Present Salary : Tk. 20000 : Tk. 16,000 Expected Salary

Preferred Job Category : IT/Telecommunication, Marketing/Sales

: Chittagong, Comilla, Cox's Bazar, Dhaka, Gazipur, Narayanganj, Sylhet Preferred District

Preferred Country : Japan, Qatar, Sweden, United States, Australia, Austria, France, Romania, Spain, Swaziland : ISP, Computer Hardware/Network Companies, Consulting Firms, Garments, Buying House, Hospital, Hotel, Airline, Direct Selling/Marketing Service Company, Electronic Equipment/Home Appliances, Group of Companies, Garments Accessories Preferred Organization Types

Specialization:

| Fields of Specialization | | Fields of Specialization | Description | | |
|--------------------------|---|---|-------------|--|--|
| | | Server Maintenance & Networking Configuration. Mail server, Domain server & Anti Virus server Maintenance. IT Product Selling & Product Promotion. | | | |
| | • | Sales & Marketing | | | |

- System Engineer (Computer Network & System)
- Telecommunication Products & Services
- System Analyst

Extra Curricular Activities:

Customer / Client Relationship.

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| Bangla | High | High | High |
| English | High | High | Medium |

Personal Details:

Father's Name : Md. Mustafa Kamal Mother's Name : Hayatur Nur Date of Birth : January 5, 1985

Gender : Male Marital Status : Unmarried Nationality : Bangladeshi Religion : Islam (Sunni)

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Current Location : Dhaka

Reference (s):

Reference: 01 Name : Md. Golam Mohiuddin Organization : Partex Star Group : AGM (HR & Admin) Designation

. Westren Building, Gulsan Link Road, Gulsan, Dhaka # 1212 Address

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EMail : mohiuddin@partexstrargroup.com

Relation : Professional

Reference: 02

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