

Last Updated : **November 19, 2017**

MD. NIZAM UDDIN

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Career Objective:

How to improve the company goal.

Career Summary:

To work in both most common and undefined fields and thus recruiting my educational and practical knowledge to launch efficient solutions and proper management to concerned problems and projects respectively. I would like to build career having a challenging position with a company and offers good advancement potential.

Special Qualification:

1. Leadership ability in teamwork.
2. Strong interpersonal communication skill.
3. Enthusiastic in challenging working field.
4. Browsing, Chatting, Upload, Download, E-mail and others knowledge of Internet.

Employment History:

Total Year of Experience : 9.0 Year(s)

1. **Operations Engineer (August 10, 2014 - Continuing)**

Banglalink Digital Communication Limited (Outsource)

Company Location : House#402, Road#29, New DOHS, Mohakhali, Dhaka-1206, Bangladesh.

Department: IT Operations

Duties/Responsibilities:

01. Work as remote supervised technical resource for carrying out specialized and general support tasks 24/7
02. Perform unsupervised routine Data Center tasks
03. Work with IT units (Systems, Operations, Infrastructure and Network) to configure and troubleshoot IT and support equipment
04. Perform all shipping and receiving duties and paperwork
05. Manage backup media, making sure tapes are sent offsite and recalled when necessary and that there are enough spare tapes in the libraries
06. Escalate data center availability risks to Data Center Infrastructure leadership
07. Respond to network problems and/or inquiries identifying root cause and course of action communicating with Supervisor
08. Work with Network operations to install switches, routers and network hardware
09. Communicate regularly with respective teams in IT regarding operational situations and health
10. Installation, termination, testing and labeling of all connects (cat5, coax, fiber) in the Data Center
11. Hardware installation including shelves, power strips, rails, cable management, and other equipment
12. Manage contractors and vendors who perform day to day work in the Data Centers
13. Escort authorized vendors and guests, as necessary
14. Assist in testing hardware, network and software configuration
15. Monitor all Electrical, Mechanical and Emergency Generator systems and report as appropriate. Routine up keeping and cleaning
16. Physical inspection for Precision Air Condition (Outdoor unit, Sequencing, Current consumption load, Air Filter, any noise, etc.), Comfort A/C (Outdoor unit, Sequencing, Current consumption load, etc.), UPS (Per Phase consumption load, cable connection, etc.), Generator (ATS, Magnetic contractor, Control panel, ATS indication lamp & response time, LUB oil status, Battery water, Coolant, Fuel filter, etc.), AVR (Cable connection, Per Phase Load, any noise, etc.), Fire protection system, EMDB condition, etc.
17. Physically reset the alarm, turn OFF & ON the UPS, PAC, CAC, etc. if required, escort vendor, etc.
18. Monitor and understand of faults and alarms both access and core network terminals, like - NSS, IN/VAS, Transmission, 2G and 3G BTS of different vendors with more concentration to avoid missing any alarms
19. Identify, localize and prioritize network faults and alarms and notify and escalate timely, according to escalation procedure, through SMS, phone Call, E-mail etc.
20. Inform, issue and manage trouble tickets for matured alarms as per the agreed timeframe to different regional offices of BSS Field and vendor office accordingly
21. Collect and archive daily network fault alarm logs

2. Asst. Network Engineer (January 1, 2012 - August 9, 2014)

Agni Systems Limited

Company Location : North Tower, 8th Floor, Uttara, Dhaka-1230

Department: Fiber

Duties/Responsibilities:

1. Maintain a Local Area Network of 100+ computers and Business Applications in RDBMS environment
2. Configure/Troubleshoot Router/Firewall/Switches
3. Install/Troubleshoot on Network Operating System of Microsoft Windows 2003 / 2008 Servers
4. Maintain Microsoft Email Services
5. Install/Troubleshoot - Microsoft Desktop Operating Systems / Microsoft Office suite / Internet/ Email
6. Provide training on Information Technology to various users and other IT Related day to day work as assigned
7. Backup of Application database / users data
8. CC Camera installation, Support & monitoring, troubleshoot and overall IT support.

3. System Engineer (January 21, 2010 - December 31, 2011)**Eminence Communication**

Company Location : House #07, Road #09, Nikunja-2, Khilkhet, Dhaka-1229

Department: Telecommunication

Duties/Responsibilities:

1. Checking Bit Error, Error Second, Unavailable Seconds and severely error seconds of transmission line by using BER Tester.
2. VSWR measured with respect to frequency and distance by Site Analyzer (Anrestru/Birds) of Feeder cable & GSM antenna port.
3. Full New RBS/BTS installation (Ericsson RBS 2206 & RBS 2206 V2 and Huawei BTS 3900, 3900A).
4. Site Survey of Grameen Phone, Airtel BTS and Banglalink (For Network Optimization all equipment measurements, picture of GSM Cell view, MW Antenna view, GPS reading).
5. Implement & supervise BTS installation
Indoor (RBS, Battery, Rectifier, Transmission Rack, SlimRack)
Outdoor (GSM Antenna, MW Antenna, ODU).
6. Monitor the performance of the team and assure the quality also supervise the maintenance project of GP.
7. SWAP BTS3900, Collocation-2206, 2206v2, Optimization, Testing & Commissioning- ERICSSON RBS 2202 & 2206, MW Antenna Alignment, Link, IFH2 Card, ROUT Loop, MW & BTS Survey etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B Sc in Engineering	Computer Engineering	Dhaka University of Engineering and Technology	CGPA:2.8 out of 4	2009	Four Years	First Class
Diploma in Engineering	Electrical Engineerig	Dhaka Polytechnic Institure, Dhaka	First Division, Marks :64.34%	2002	Three Years	First Class
SSC	Science	Sirajuddin Sarker Biddyaniketon	First Division, Marks :76.54%	1999	Ten Years	First Division

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Telecommunications Related Training	BTS installation and commissioning, Transmission Commissioning & Survey related files and other belonging to the concerned "Telecommunication" departments, also team maintenance, BTS site supervision and handling live site problems and all other troubleshooting.	Grameen Phone, Huawei Technology	Bangladesh	Dhaka	2010	One month

Professional Qualification:

Certification	Institute	Location	From	To
Working Experience Certificate	Banglalink Digital Communication Limited	Hosna Centre, 106, Gulshan Avenue, Dhaka-1212	August 10, 2014	March 12, 2015
Working Experience Certificate	Agni Systems Limited	Uttara, Dhaka, 1230	January 1, 2012	August 9, 2014
Working Experience Certificate	Emenience Communication	Nikunja, Dhaka-1229	March 21, 2010	December 31, 2011

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 30,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : China, Germany, India, Japan, Australia, Canada, Denmark, France, Hong Kong, Spain
 Preferred Organization Types : Leasing, Telecommunication, University, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Multinational Companies, Engineering Firms, Pharmaceuticals, Mobile Accessories

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Adobe Photoshop/ Illustrator • ASP • Autocad • C++/ VC++ • C/ Turbo C • HTML/ DHTML • JavaScript • MS SQL Server • MySQL • Oracle 	<ol style="list-style-type: none"> 1. Operating System : Windows 98, Windows XP,LINUX 2. Office Package : MS Word, MS Excel, MS PowerPoint. 3. Programming Language : C, Turbo C++ 4.5 4. Electronic Software : Electronic workbench 5.0, PSpice 8.0, Microsim, Matlab 7.0, 5. Telecommunication Software : TEMS 8.0.3, MapInfo 8.0., Web LCT, OMT, PNMTj. 6. Application Software : Network Simulator, Adobe Photoshop 7.0 & Skill in internet browsing. 7. Configure/Troubleshoot Router/Firewall/Switches 8. Install/Troubleshoot on Network Operating System of Microsoft Windows 2003 / 2008 Servers 9. Install/Troubleshoot - Microsoft Desktop Operating Systems / Microsoft Office suite / Internet/ Email 10. Provide training on Information Technology to various users and other IT Related day to day work as assigned 11. Maintain Microsoft Email Services

Extra Curricular Activities:

1. Leadership ability in teamwork. 2. Strong interpersonal communication skill. 3. Enthusiastic in challenging working field. 4. Browsing, Chatting, Upload, Download, E-mail and others knowledge of Internet.

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	High
Arabic	Medium	Low	Low

Personal Details :

Father"s Name : Late Md. Jalil Uddin
 Mother"s Name : Late Mrs. Meherun Nessa
 Date of Birth : March 5, 1984
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam (Sunni)
 Permanent Address : Vill.: + P.O.: Hatvogdia (Talukder Bari), P.S.: Lohojong, Dist.: Munshigonj.
 Current Location : Gazipur

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Naser Jamal Khan	Md. Mamun Chawdhury
Organization	: Banglalink Digital Communications Ltd.	Agni Systems Ltd.
Designation	: Data Center Associate Manager, Information Technol	Fiber Optic Network Manager
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Relation	: Professional	Professional
