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MD. RAFIQUL ISLAM

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Career Objective:

To build up career, which is not merely a means of living but rather a means for making life meaningful and satisfying.

Career Summary:

I am working as Software Quality Assurance Engineer for ServicEngineBPO since March, 2010. Over seven years experience on web and mobile application testing (Android, iOS) with 100+ international brands such as Genentech, Boots, TESCO, British Airways, Arcadia Group, Best Western, Hilton and Scrollmotion.

Employment History:

Total Year of Experience : 9.8 Year(s)

1. **SQA Engineer (March 3, 2010 - December 31, 2017)**

   ServicEngineBPO
   Company Location : Monem Business District, Kawran Bazar, Dhaka
   Department: SQA
   Duties/Responsibilities:
   Software testing in iPhone, Android Device and various Browser (Black Box Testing).

   â¢ Review Documentation
   â¢ Write Test Suite, Test Cases based on Software Requirement Specification (SRS).
   â¢ Perform Test Case Execution based on Client needs.
   â¢ Perform Smoke Test on the apps/sites to ensure that the critical paths are working.
   â¢ Perform manual Regression, Adhoc test on developed web and mobile applications.
   â¢ Provide preliminary support to client about urgent issues.
   â¢ Identify bugs and report them in bug tracker (Jira).
   â¢ Verify bugs when fixed.
   â¢ Re-assign tested bugs, if not fixed.
   â¢ Maintain and record day to day work log.
   â¢ Attend weekly team leader meeting.

2. **Technical Supervisor(Part Time) (October 1, 2009 - August 1, 2011)**

   Radical Institute of Research & Technology
   Company Location : Shahjahanpur,Dhaka
   Department: IT
   Duties/Responsibilities:
   Computer Maintenance

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Science & Engineering	Stamford University Bangladesh	CGPA:2.85 out of 4	2009	4
HSC	Science	Noakhali Govt. College	Second Division	2003	2000-2001
SSC	Science	Noakhali Zila School	First Division	2000	1998-1999

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 37500
Expected Salary : Tk. 25,000
Preferred Job Category : Education/Training, IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Country : Malaysia, Saudi Arabia, Turkey, Kuwait, United Arab Emirates
Preferred Organization Types : University, College, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Embassies/Foreign Consulate, Engineering Firms, Airline, School

Specialization:

Fields of Specialization	Description
• Computer Science/ Engineering • Quality Assurance/ Quality Control	Experienced in working with computer with the following operations: Operating System : Microsoft Windows-10, 8, 7, XP, Linux and Mac. Word Processing : Microsoft Word. Spread Sheet : Microsoft Excel. Presentation : Microsoft Power Point. Photo Editing : Adobe Photoshop. Internet : Browsing (Google Chrome, Internet Explorer, Mozilla, Opera, Safari), E-mail. Language : C/C++, Java, VB, PHP, HTML, CSS. Database : MySQL & Wamp Server. Testing Apps : Banner, Website, Desktop Apps, Mobile Apps, Mobile Sites. Testing Type : Full regression, Adhoc, Smoke, Functional & UI Testing. Ticket verification : Internal, External, Migration, Build ticket and Change Request. Bug Reporting Tools : Jira. Testing Tools : Testlink, Xtable, Testlodge. Analytics Testing : Charles Proxy. Picture Capture : Snagit. Video Capture : Reflector. Testing Device : iPhone, Android, BlackBerry, Windows devices, User agent and Simulator.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

Personal Details :

Father"s Name	: Md. Shafique Ullah
Mother"s Name	: Rabeya Khanom
Date of Birth	: January 1, 1984
Gender	: Male
Marital Status	: Married
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Vill: Nayarajarampur,P.S: Begumganj,P.O:Amirabad,Noakhali.
Current Location	: Dhaka

Reference (s):

	Reference: 01	**Reference: 02**
Name	: Kaisar Ahmed Majumder	AM Sabirul Islam
Organization	: ServicEngineBPO	ServicEngineBPO
Designation	: HR Manager	Project Manager
Address	: DOHS, Mohakhali	DOHS, Mohakhali
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: +8801817670166	+8801713015696
EMail	: kaisar.ahmed@sebpo.com	sabirul@gmail.com
Relation	: Professional	Professional