

Last Updated : **December 10, 2018**

## **MD: SAZZADUZZAMAN**

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Model Town, Gulshan, Dhaka 1212  
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### **Career Objective:**

To obtain a challenging position in engineering environment where my resourceful experience and academic skills will add value to organizational operations.

### **Career Summary:**

1. Provide direct technical support to customers.
2. Provide guideline to fiber team for establishing new corporate or broadband user.
3. Configure, Administration, Troubleshoot and Clarify customer end Router, PC directly.
4. Manage & Monitoring broadband user Mikrotik, Layer 2 Connectivity
5. Network planning configuration and maintenance a zonal area.
6. FTTX Network design and implementation.

### **Special Qualification:**

Cisco Certified on CCNA (Cisco Certified Network Associate)

### **Employment History:**

**Total Year of Experience : 4.7 Year(s)**

#### **1. Senior Executive ( June 10, 2014 - Continuing)**

##### **BDCOM Online Limited**

Company Location : Rangs Nilu Square, Satmosjid Road, House 75, Road 5/A,  
Dhanmondi, Dhaka 1209

Department: NOC (Network Operation Center)

##### **Duties/Responsibilities:**

1. Provide direct technical support to customers.
2. Provide guideline to fiber team for establishing new corporate or broadband user.
3. Configure, Administration, Troubleshoot and Clarify customer end Router, PC directly.
4. Manage & monitoring broadband user Mikrotik, layer 2 connectivity.
5. Network planning configuration and maintenance a zonal area.
6. FTTX network design and implementation.
7. Manage, Monitor, Establish with ONU in FTTX connection.
8. Preparing client reports for head office.
9. Establishing new and maintaining existing relationship with customers.
10. Offering after-sales support services.
11. Recording and maintaining client contact data.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Masters in Information Technology	Information Technology	Jahangirnagar University	Enrolled	2019	1
B.Sc. in Electronics & Communication Engineering(ECE)	Communication Engineering	University of Information Technology & Science	CGPA:3.54 out of 4	2012	4 Year
HSC	Science.	Qadirabad Cantonment Sapper College Natore.	CGPA:4.3 out of 5	2006	2 Year
SSC	Science.	Natore Government Boys High School, Natore.	CGPA:4.5 out of 5	2004	2 Years

#### Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Associate (CCNA)	Knowledge of VLSM, IP addressing and TCP/IP networking,IP routing protocols RIP,OSPF,EIGRP, BGP,Static,Virtual LAN,Inter-VLAN Routing,WLAN Access Points,Wireless Routers,VTP,STP,WAN Principles and Practices,PPP,HDLCL,Frame-Relay,VPN,MPLS,Network Connectivity & Security: NAT, PAT, ACL	American International University Bangladesh (AIUB)	Bangladesh	Dhaka	2013	8 Month

### Professional Qualification:

Certification	Institute	Location	From	To
CCNA (Cisco Certified Network Associate)	(American International University Bangladesh) AIUB	Dhaka	May 12, 2014	May 12, 2017

### Career and Application Information:

Looking For : Mid Level Job  
 Available For : Full Time  
 Expected Salary : Tk. 15,000  
 Preferred Job Category : Education/Training, IT/Telecommunication  
 Preferred District : Dhaka  
 Preferred Organization Types : Banks, Telecommunication, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Multinational Companies, Engineering Firms, Airline, Electronic Equipment/Home Appliances, Group of Companies

### Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium

### Personal Details :

Father"s Name : Md: Nuruzzaman Shaikh  
 Mother"s Name : Mst. Shamsunnahar  
 Date of Birth : August 21, 1989  
 Gender : Male  
 Marital Status : Married  
 Nationality : Bangladeshi  
 Religion : Islam (Sunni)  
 Permanent Address : Chowdhury Borgacha, Natore Sadar, Natore Sadar, Natore 6400  
 Current Location : Dhaka