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MD. SHAHIN AKTER

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Career Objective:

To enter in a well organization in a suitable position having the invention to work with honesty sincerity, grow and eventually take greater responsibilities and face the challenges of the time, gain experience and skill for successful career.

Employment History:

Total Year of Experience : 3.1 Year(s)

1. Support Engineer (February 14, 2017 - Continuing)

Amber IT Ltd.

Company Location : Navana Tower, Gulsan-1, Dhaka

Department: Support & Service

Duties/Responsibilities:

Client Call recieved & Support (Noc). Client IT problem solve by remote management software. Networking and IT support. Networking, Hardware & Troubleshooting. LAN survey & Planing. Craete a big LAN. Radio Link point to point or multipoint setup of Wimax, Nanostation. Mikrotik router configure, Control, Lan Problem Solve. new network create. New client or new link up also working network . Wireless Router setup- Netgear, TP-Link, D-Link, Asus, Tenda, etc. Internet Problem solve . Web Mail, gmail, Yahoo also working. Database managemanet systeam oracle. Operating System (Windows Vista, XP, Windows 7/ 8/8.1/10). Centos6, Centos7 Install. Special support Ms outlook ,office 365. Microsoft Office (MS word, MS excel, MS power point, MS access, Ms outlook, MS publisher). Graphics (Adobe Photoshop & Adobe Illustrator CS0.7, CS5, CS6)

2. Support Engineer (December 1, 2015 - February 10, 2017)

Dhaka Fiber Link Ltd.(ISP)

Company Location : Banani, Dhaka

Department: Technical Support & Service

Duties/Responsibilities:

Client Call recieved & Support (Noc).

Client IT problem solve by remote management software.

Networking and IT support.

Networking, Hardware & Troubleshooting.

LAN survey & Planing.

Craete a big LAN.

Radio Link point to point or multipoint setup of Wimax, Nanostation.

Mikrotik router configure, Control, Lan Problem Solve.

new network create.

New client or new link up also working network .

Wireless Router setup- Netgear, TP-Link, D-Link, Asus, Tenda, etc.

Internet Problem solve .

Web Mail, gmail, Yahoo also working.

Database managemanet systeam oracle.

Operating System (Windows Vista, XP, Windows 7/ 8/8.1/10).

Centos6, Centos7 Install.

Special support Ms outlook ,office 365.

Microsoft Office (MS word, MS excel, MS power point, MS access, Ms outlook, MS publisher).

Graphics (Adobe Photoshop & Adobe Illustrator CS0.7, CS5, CS6)

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc in Engineering	Computer Science & Engineering	Dhaka International University	Enrolled	2019	4 years
Diploma In Engineering	Computer Technology	Pabna Polytechnic Institute	CGPA:3.44 out of 4	2015	2011-2012
SSC	Science	Kaliakair Adarsha hIgh School	CGPA:4.69 out of 5	2011	2010-2011

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	Entry Level task on Ethernet and TCP/IP networks, IP Addressing, Sub-netting, VLSM, ,RIP, EIGRP, OSPF,VLANs, STP, NAT, Network Device Security , Troubleshooting of various network devices, network and network protocols , Implement WAN Technology.	Tringle Solutions	Bangladesh	Dhaka	2015	3 months
Windows Server 2003, 2008	Windows server 2003, 2008 Operatings system Install, Active directory domain service,Client computer control, DNS and DHCP setup, Printer server and web server Install, Role services and Features, and etc.	Optimal IT Ltd.	Bangladesh	Dhaka	2015	3 months
MS Office	Ms word, MS exell, Ms power point, MS Outlook, MS access	Pabna Technical Trining Center	Bangladesh	Pabna	2014	6 months

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 12000
 Expected Salary : Tk. 15,000
 Preferred Job Category : IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization : Telecommunication, IT Enabled Service, ISP, Computer Hardware/Network Companies, Engineering Firms, Immigration & Education Consultancy Service, Group of Companies

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father"s Name : Md. Mojnu Akando
Mother"s Name : Mst. Khadiza Khatun
Date of Birth : February 15, 1996
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: Kaliakair, PO: Kaliakair, PS: Ullapara, Dist: Sirajgonj.
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Khandaker Reza-E-Rabbi	Md. Abdullah AL-Masud
Organization	: Bhuiyan Institute of Technology	Pabna Polytechnic Institute
Designation	: IT Head & Faculty	Department Head Of Computer Technology
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Relation	: Academic	Academic
