

Last Updated : **February 28, 2017****MD. TAHERUZZAMAN**

Address: House no- Moushumi 47/A Aagpara, Mirabazar, Sylhet.3100, Bangladesh.

Home Phone: 01726961803

Mobile : 01710933108

email:muhammedtzaman@gmail.com, muhammedtzaman@live.com

**Career Objective:**

I am willing to work where I can share my knowledge and energy to the fullest extent in such an environment that will give me scope to enrich myself with new challenges and opportunities.

Employment History:**Total Year of Experience : 2.8 Year(s)****1. Customer Service Manager (July 1, 2013 - December 31, 2015)****Grameenphone Ltd.**

Company Location : Sylhet

Department: Customer Care

Duties/Responsibilities:

Direct dealing with customer, Deliver customer service through our existing product.

2. Intern (November 17, 2011 - February 16, 2012)**Mercantile Bank Limited**

Company Location : Sylhet

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Masters of Business Administration (M.B.A)	Marketing	Leading University, Sylhet	CGPA:3.15 out of 4	2016	-
Bachelor of Business Administration (B.B.A)	Marketing	Leading University, Sylhet	CGPA:2.72 out of 4	2011	4
Higher Secondary Certificate (H.S.C)	Business Studies	Madan Mohan College, Sylhet	CGPA:3.4 out of 5	2007	-
Secondary School Certificate (S.S.C)	Humanities	Shahjalal Jamia Islamia School and College, Sylhet	CGPA:3.13 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Star Training Programe		Grameenphone Ltd.	Bangladesh	Sylhet	2014	One Day

Career and Application Information:

Looking For : Entry Level Job
Available For : Full Time
Expected Salary : Tk. 15,000
Preferred Job Category : General Management/Admin, Customer Support/Call Centre
Preferred District : Anywhere in Bangladesh.
Preferred Organization :
Types

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Hindi	Medium	Low	High

Personal Details :

Father"s Name : Shamsul Alam
Mother"s Name : Rafeza Begum
Date of Birth : October 10, 1989
Gender : Male
Marital Status : Single
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: Tinchoti Nowagram, P/O: Gasbari, P/S: Kanaighat, Dist: Sylhet, Bangladesh.
Current Location : Sylhet

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Ehsen-e-Elahi	Md. Jahangir Alam
Organization	: Ministry of Road, Transport and Bridges	Leading University, Sylhet.
Designation	: Joint Secretary	Assistant Professor
Address	: Dhaka, Bangladesh	
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01726893851	01711009899
EMail	:	
Relation	: Relative	Academic
