

Last Updated : **June 23, 2018**

MD. TARIQUL ISLAM

Address: Flat-6/f, Ayesha Complex,85, New Circular Road, Siddeswari, Dhaka-1217.

Home Phone: +880248316629

Mobile : +8801674873768

email:shuvo45@yahoo.com, shuvo.ti@gmail.com



Career Objective:

To fulfill my job at the best way it requires.

Career Summary:

Currently working on Standard Group Ltd. as Senior Network Engineer with Network & Infrastructure team, ITS Division. Worked on DBL Telecom Ltd. (IGW operator of Bangladesh) as Engineer at IGW Core Network under IGW Planning & Optimization Department from 01.07.2012 to 15.04.2016. Worked QUBEE as Support Associate for 1 year. Worked on Bangla CAT (Bangla Trac Ltd.) as an Intern in the Operation & Maintenance (Ashulia) Department for three months.

Special Qualification:

CCNA

Employment History:

Total Year of Experience : 7.5 Year(s)

1. Senior Network Engineer (April 16, 2016 - Continuing)

STANDARD GROUP Ltd.

Company Location : Dhaka

Department: ITS

Duties/Responsibilities:

1. IP PBX System Configuration, Trunking, Routing, Dial Planning, Operation & Maintenance of 16 Asterix, Elastix servers on 16 factories with more than 2500 IP phone (Yealink, Grandstream).
 2. Manage active directory on Windows Server 2012 R2 for 2000 desktop domain users.
 3. Managing Fortinet Fortigate 600D UTM.
 4. Monitoring and managing EMC storage server, CISCO routers and switches.
 5. Maintaining CISCO access point based wireless system.
 6. Maintain antivirus server.
 7. Managing Microsoft Exchange Server 2010.
 8. End user network support.
- #### **2. Engineer, IGW Core Network, Planning & Optimization. (January 1, 2013 - April 15, 2016)**

DBL Telecom Ltd.

Company Location : 23/1 Panthapath Link Road BGMEA Complex, Dhaka
Department: IGW Core Planning & Optimization.

Duties/Responsibilities:

IGW Core Network Planning, Implementation, Provisioning, Optimization and Troubleshooting. Operation and maintenance of Genband S3 SBC, C3 Media Gateway Controller, G9 Media Gateway.

• O&M ,Configuration & troubleshooting of VOIP (SIP & H.323) inter-connectivity with international carriers.

• Troubleshoot the problem on SIP/H.323/SS7/ISUP for international carrier, ICX & ANS operator.

• Responsible for high quality voice on different QoS parameter ASR, ACD, R-Factor, PDV, Latency, Jitter, NER for IP call and 2nd level troubleshooting to maintain SLA with Carriers.

• Configuration of Session Border Controller S3 for carrier provisioning ,Call test , Call Planning and Routing, Percentage based routing , Priority Based routing for Carriers.

• Configure TDM interconnectivity with ICX & international carrier in C3G9. Applying Translation for different calling plan national and International in C3G9.

• Different SIP call troubleshooting and performance analysis on the basis of RSM.

• IP network troubleshooting for SIP signaling and Voice RTP.

• LLCR and LCR implementation in RSM for best profit on business case.

• Preventive maintenance and perform 2nd level analysis and provide feedback to related department.

• SIP code/response modification/hunting enable for different Carriers.

3. Assistant Engineer (June 11, 2012 - December 31, 2012)**DBL Telecom Ltd.**

Company Location : 23/1 Panthapath Link Road BGMEA Complex, Dhaka
Department: Network Operation Center

Duties/Responsibilities:

Network monitoring and troubleshooting. Providing 1st level support. Troubleshooting to any IGW Core & Transmission related issues.

• Maintaining Communication with International Carriers.

• Closely monitoring the network using RSM for providing better service.

• Strictly maintaining port allocation and distribution among the Ingress and Egress carriers.

• Maintaining trouble ticket for customer complain.

• Maintaining high quality by fine tuning between Supplier and Carrier.

• Providing 24/7 support to the clients.

4. Support Associate (July 9, 2011 - May 25, 2012)

QUBEE (Augere Wireless Broadband Bangladesh Ltd)

Company Location : Bangladesh

Department: Customer Care

Duties/Responsibilities:

Providing customer over phone support and Internet & IT related troubleshooting.

Wireless router configuration, SMTP configuration. First level Support to the customers.

â Maintaining trouble ticket for customer complain.

â Maintaining high quality to increase customer satisfaction.

â Providing 24/7 support to the clients.

5. Intern Engineer (October 23, 2010 - January 23, 2011)

Bangla CAT(Bangla Trac Ltd.)

Company Location : Mohakhali

Department: Operation and Maintenance

Duties/Responsibilities:

Maintenance, Overhauling, Commissioning and Troubleshooting related issues of gas and diesel Caterpillar (USA) gensets.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
M.B.A.	International Business	University of Dhaka	Appeared	2018	2 years
MS in Telecommunication Engineering	Telecommunication	East West University	CGPA:3 out of 4	2012	1years
B.Sc Engineering	Electrical & Electronic Engineering	International Islamic University, Chittagong	CGPA:3.63 out of 4	2011	4years
HSC	science	Engineering University Higher Secondary School	CGPA:4 out of 5	2006	2years
SSC	science	A.K. High School	CGPA:4.56 out of 5	2004	5years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Training on Genband S3 SBC (Session Border Controller) & Real time Session Monitoring (RSM)	Basic Operation & Admission of Genband S3 SBC (Session Border Controller) & Real time Session Monitoring (RSM)	GENBAND	India	Hariyana	2012	7 days

Professional Qualification:

Certification	Institute	Location	From	To
CCNA	American International University Bangladesh	bonani	August 5, 2009	September 5, 2010

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 60000
 Expected Salary : Tk. 25,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Dhaka, Gazipur, Narayanganj
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service, ISP, Computer Hardware/Network Companies, Multinational Companies, Engineering Firms, CNG, Electronic Equipment/Home Appliances, Mobile Accessories

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Electrical/ Electronics • Network Engineering • Power Generation • Telecommunication 	

Extra Curricular Activities:

sports

Language Proficiency:

Language	Reading	Writing	Speaking
bangla	High	High	High
english	High	High	High
hindi	Low	Low	High

Personal Details :

Father"s Name : Md. Nazrul Islam Buiyan
 Mother"s Name : Saleha Begum
 Date of Birth : February 13, 1989
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Flat-6/f, Ayesha Complex,85, New Circular Road, Siddeswari, Dhaka-1217.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mr. Mahmud Hossain	Mr. Shafiqul Islam Bhuiyan
Organization	: atomic energy commission	Sonali Bank
Designation	: Principal Engineer,Nuclear Power & Energy Division	G.M.
Address	: Bangladesh Atomic Energy Commission, Agargaon,Dhaka	Dilkusha, Dhaka
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01818425219	01937570393
EMail	: jamibashabo@yahoo.com	
Relation	: Relative	Relative

