Last Updated : ***December 19, 2017***

MD. ZAHID HASAN

Address: Address:1/f(3rd floor) Moddho Bashabo Dhaka
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Career Objective:

Progressive position in the field of Information Technology using my excellent understanding and Quick adaptability to grow in the area of .Network Engineer. â¢ Linux Administration â¢ Technical/User Support.

Career Summary:

6 years + working experience in the field of IT in a Multinational Company and Private Bank.

Special Qualification:

RED HAT CERTIFIED SYSTEM ADMINISTRATOR
RED HAT CERTIFIED ENGINEER
CCNA (Cisco Certified Network Associate)

Employment History:

Total Year of Experience : 8.5 Year(s)

1. **Executive Officer (October 14, 2015 - Continuing)**

   Al-Arafah Islami Bank
   Company Location : Dhaka
   Department: ICT Operations
   Duties/Responsibilities:
   1.Installing and Configuring computer h/w operating systems and applications.
   2.Monitor and maintaining computer systems and networks.

2. **Sr.IT Officer (April 1, 2014 - October 13, 2015)**

Bayer CropScience Ltd.
Company Location : Uttara,dhaka
Department: IT
__Duties/Responsibilities:__
1.To perform network monitoring, analysis and troubleshooting.
2.Provide All IT support Desktop computers, Laptop, Smart phone, Attendance Device, Network Printer & others IT equipment.
3.Server Maintenance (AD ,file server,s/w distribution server,database server)
4.Configure & install various network devices like Switch, Router, W-Router.
5.Monitoring internet speed and bandwidth.
6. Monitoring Power System of Data Center.
7.Maintenance and operations of video & Audio conference equipments.
8.Maintains appropriate files, documents, and reports regarding IT Problems reported, solved and escalated.
9.Mail server maintenance-(user creation and deletion, blackberry configuration, android mobile configuration etc).
10.Internal customer handling for day to day IT issues.
11.Install new software releases, system upgrades and install patches and resolve software related problems.
12. IT Asset management.
13. Ensure the smooth running of all IT systems like Corporate Antivirus Server , Backup server for Data, MAP Drive user, FTP and file sharing
14.Ensuring all software purchased licensing is recorded and maintained
15.Computer Hardware and System Software maintenance.
16.Conduct user training & manage help desk support when required.

3. **IT Officer (July 21, 2010 - March 31, 2014)**

Bayer CropScience Ltd
Company Location : Uttara,Dhaka
Department: IT
Duties/Responsibilities:
Day to day IT Supports
• To Install and Configure OS on PC/Laptops and Servers by using centralized OS installation system
• To Monitor and Maintain License of Installed Software
• To Ensure proper anti-virus measures on all desktop computers and servers.
• To Install, configure and maintain BlackBerry, Printer and Scanners
• To maintain effective liaison with Field Offices and Remote users for IT support
• Proper documentation of all IT Assets and Process as per policy.
• Data backup and recovery
Network operation and Maintenance
• Installation and Configuration Switches, Routers, Modems, Network cards
• Managing Network LAN, Switch, Wi-Fi Connectivity & trouble shooting.
• To monitor and maintain Network connectivity between Head Office and Regional sites
• Troubleshooting network and connectivity related issues
User Training
• Plan and conduct routine training for all users in coordination with Manager- IT.
• Provide hands-on guidance and coaching.
• Provide orientation to new users on Company IT system.
• Provide effective tips to increase user's efficiency.
Other Duties
• Quarterly field office visit to physical checkup and fixing IT issues
• Maintaining IT inventory and keeping it up-to-date
• Assist in preparation of the IT budget and monitor spending
• Ensure user compliance to IT policies & procedures
• To Monitor and Maintain Hardware warranty and plan for timely replacements
• To Maintain liaison with IT vendors

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B. Sc. Engineering in Computer Science and Engineering	Computer Science & Engineering	Shahjalal University of Science & Technology	CGPA:2.8 out of 4	2010	4 years
HSC	Science	Zia Srkarkhana college	CGPA:3.6 out of 5	2004	-
Secondary	Science	Zia Srkarkhana school	CGPA:4 out of 5	2001	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA (Routing & Switching)	CCNA 1,2,3,4	BUET	Bangladesh	BUET	2017	1 year
Red Hat Certified Engineer (RHCE)	RH124:Red Hat Linux System Administration-I RH134:Red Hat Linux System Administration - II RH254:Red Hat Linux System Administration - III	ibcs-primax	Bangladesh	Dhanmondi	2013	3 Months
Object Oriented Programming	C# & SQL	BASIS	Bangladesh	BASIS	2010	1.5 months

Professional Qualification:

Certification	Institute	Location	From	To
Cisco Certified Network Associate-CSCO12825240	Amara Management Solutions	Banani,Dhaka	February 10, 2015	June 15, 2015
RED HAT CERTIFIED SYSTEM ADMINISTRATOR :CERTIFICATE NUMBER:-140-038-548	IBCS -Primax	Dhanmondi,Dhaka	December 22, 2013	February 28, 2014
RED HAT CERTIFIED ENGINEER-CERTIFICATE NUMBER: 140-038-548	IBCS -Primax	Dhanmondi,Dhaka	December 22, 2013	February 28, 2014

Career and Application Information:

Looking For   : Mid Level Job
Available For   : Full Time
Present Salary   : Tk. 50000
Expected Salary   : Tk. 35,000
Preferred Job Category : IT/Telecommunication
Preferred District   : Anywhere in Bangladesh.
Preferred Country   : Italy, United Kingdom, United States, Australia
Preferred Organization Types : Banks, Software Company, ISP, Computer Hardware/Network Companies, NGO, Multinational Companies, Embassies/Foreign Consulate, Pharmaceuticals, Airline, Group of Companies, Research Organization, Cement Industry

Specialization:

Fields of Specialization
• Computer Science/ Engineering • IT System Management • Linux • LAN/ WAN • Lotus Notes • MS Word/ Excel/ PowerPoint/ OneNote • Windows Administration • Switches/ Routers • Windows XP/ 2000/ ME/ 98

Extra Curricular Activities:

Member of SUST OSN (From January, 09 – June, 09), SUST open source network.
Member of Bangladesh Computer Society (AM-08014).

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

Personal Details :

Father"s Name	: Md. Mizanur Rahman
Mother"s Name	: Hasina Begum
Date of Birth	: August 25, 1986
Gender	: Male
Marital Status	: Married
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Agaliljhara, BARISAL
Current Location	: Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Prof. Shahdiur Rahman	A.M.M Minhuj-ul-haq
Organization	: Shah Jalal University of Science and Technology	Bayer CropScience Ltd
Designation	: Head of the CSE department,	Asst.Manager-IT
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Relation	: Academic	Professional