Applied For: IT Executive (BSc/ Dip in CSE)

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# **MD. ZAHIDUL ISLAM SUFIAN**

Address: House- 04, Road- 07, Kaderabad Housing, Mohammadpur, Dhaka-1207.

Mobile: 01715770770

email:zahidislam.sufian@gmail.com

## **Career Objective:**

To work in a field of computer hardware and networking systems with exposure to planning, installation, configuration and maintenance related occupation. where improve my technical skills and professional experience.

## **Career Summary:**

To establish a rising and shiny career in a well-reputed organization where I can enhance and upgrade my academic excellence and skills to face the forthcoming information age.

## **Special Qualification:**

Computer Hardware troubleshooting and maintenance. Lenovo Hardware advanced troubleshooting, Improved efficiency & Reduced downtime. Computer Networking.

## **Employment History:**

**Total Year of Experience :** 3.4 Year(s)

#### 1. System Support Engineer ( June 1, 2015 - Continuing)

#### **Thakral Information Systems Pvt. Ltd.**

Company Location: BDBL Bhaban (11th Floor), Kawran Bazar, Dhaka-1215.

Department: Technical Services **Duties/Responsibilities:** 

- \* Setup and support of computer hardware, software and network associated peripherals including hardware and software installation and maintenance, troubleshoot and upgradation.
- \* Computer hardware operating systems and applications Software.
- \* Troubleshooting system problems and diagnosing hardware or software faults, replacing parts as required including desktops, laptops, tablets, computer peripherals.
- \* Understanding on TCP/IP, subnetting and various routing protocols.
- \* Technical support for onsite related activities and regional personnel, technical changes, standards and documentations.

# **Academic Qualification:**

Bachelor of Science (BSc)	Computer Science & Engineering	Bangladesh University	Enrolled	2019	Undergraduate Degree
Diploma in Engineering	Computer Technology	Bangladesh- Sweden Polytechnic Institute [Foreign Institute]	CGPA:3.07 out of 4	2013	Associate Engineering Degree
Dakhil (Madrasah)	Science	Baitush Sharaf Adarsha Kamil Madrasha	CGPA:4.38 out of 5	2009	Secondary School Certificate

# **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA: Routing and Switching	Network Fundamentals, LAN Switching Technologies, Routing Technologies, WAN Technologies, Infrastructure Services, Infrastructure Security, Infrastructure Management	CSL Training	Bangladesh	House. 18, Rd No. 16, Dhanmondi, Dhaka 1215	2015	60 Hours
Cisco and Linux Based ISP Setup (Networking)	Networking concept, Routing and Switching, Implement Local Area Network (LAN), switch, Internet connectivity sharing and configure, Printer setup and Network Printer sharing, Linux Installation, basic server configuration, User level support in Windows XP/7 environment	Global Information Network (BD) Ltd.	Bangladesh	Southland Center, Agrabad C/A, Chittagong.	2013	72 Hours

# **Career and Application Information:**

Looking For : Mid Level Job Available For : Full Time Present Salary : Tk. 18000 Expected Salary : Tk. 15,000

Preferred Job Category : Engineer/Architect, IT/Telecommunication

Preferred District : Anywhere in Bangladesh.

Preferred Country : China, India

Preferred Organization Types : Computer Hardware/Network Companies, Multinational Companies,

Group of Companies, Technical Infrastructure

## **Specialization:**

Fields of Specialization	Description
<ul><li>Cisco</li><li>Android</li><li>Linux</li><li>Switches/ Routers</li></ul>	<ul> <li>Assembly and Troubleshooting of computer hardware and Software</li> <li>Troubleshooting and maintenance of Lenovo Brand PCs and Laptops.</li> <li>Hardware &amp; Networking troubleshooting and maintenance</li> <li>various kind of Software installation and maintenance</li> <li>Utilizing search engines efficiently</li> <li>User level support in Microsoft Windows.</li> </ul>

#### **Extra Curricular Activities:**

Reading, Cycling.

#### **Language Proficiency:**

Language	Reading	Writing	Speaking
English	Medium	Medium	Medium

# **Personal Details:**

Father's Name : Md. Rafiqul Islam Mother's Name : Jahanara Begum Date of Birth : August 6, 1994

Gender : Male Marital Status : Married Nationality : Bangladeshi

Religion : Islam

: Holding- 556, Word- 06, West Dhanmuri, Chouddagram, Comilla-3550. Permanent Address

Current Location : Dhaka

# Reference (s):

Name : Eng. Mohammad Tarequl Islam

Bangladesh Sweden Polytechnic

Institute Organization

Chif Instructor (Computer Designation

: Technology)

Kaptai, Rangamati, Chittagong Hill Address

Tracks.

Phone (Off.) Phone (Res.)

: +8801811-888342 Mobile EMail : tareq.bspi@gmail.com

: Academic Relation