

Applied For: **SEO Expert**

Last Updated : **July 18, 2017**



## Md. Plabon Islam

Address: 08 Poribag, Mymensingh Road Bangla Motor, Dhaka  
Home Phone: 029611611  
Mobile : 01822503388  
email:plabonislam28@gmail.com, plabon776@gmail.com

### **Career Objective:**

Serving my country through established distinctive perception

### **Career Summary:**

Being established through performing challenging tasks to enhance expertise

### **Special Qualification:**

Spoken English

### **Employment History:**

**Total Year of Experience : 3.8 Year(s)**

#### **1. Customer Service Agent ( May 6, 2014 - Continuing)**

##### **Digicon Technologies Ltd.**

Company Location : Bangladesh

Department: CSR

##### **Duties/Responsibilities:**

to update customer with affair of company through inbound call.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Masters of Business Administration (MBA)	Human Resource Management	World University of Bangladesh	CGPA:3.23 out of 4	2015	-	-
BBA	Marketing	World University of Bangladesh	CGPA:3.28 out of 4	2012	2008	Consultancy & Strategical Maintenance Power
HSC	Science	College of Development Alternative (CODA)	CGPA:3.6 out of 5	2007	2005	Confidence & Self-awareness
SSC	Science	Motijheel Model High	CGPA:4.19 out of 5	2005	2003	Potentiality of acquiring

		School				Knowledge
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### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Customer Service Representative		Digicon Technologies Ltd.	Bangladesh	48 Dilkusha, Motijheel Dhaka-1000	2014	1and half week
Tel-sales Consultancy	Tel-sales Executive	Revaluation Bangladesh	Bangladesh	19 C/A Mohakhali, Dhaka	2014	14 Days
Learning foreign language	Spoken english course	Saifur`s	Bangladesh	Dhaka	2011	2009

### **Professional Qualification:**

Certification	Institute	Location	From	To
IT System Support Presonal / Trainer	GPO	Motijheel	January 12, 2015	May 15, 2017
Customer Service Representative	Digicon Technologies Ltd.	Motijheel	April 27, 2014	July 24, 2014

### **Career and Application Information:**

Looking For	: Mid Level Job
Available For	: Full Time
Present Salary	: Tk. 21000
Expected Salary	: Tk. 18,000
Preferred Job Category	: Customer Support/Call Centre, Design/Creative
Preferred District	: Comilla, Cox's Bazar, Dhaka, Gazipur, Narayanganj
Preferred Country	: India, Italy, Japan, Qatar, Hong Kong
Preferred Organization Types	: Banks, University, College, Event Management, Consulting Firms, Architecture Firm, Group of Companies

### **Specialization:**

Fields of Specialization	Description
<ul style="list-style-type: none"> <li>• Data Entry Operator (English)</li> <li>• Data Analysis</li> <li>• Finance &amp; Bank Operation</li> <li>• Front Desk</li> </ul>	Efficiency & experience interacting alien-delegate through english.

### **Extra Curricular Activities:**

A little skill on operating computer as well as Microsoft word & excel,graphic designing

### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	High

Hindi	Low	Low	High
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#### **Personal Details :**

Father's Name : A.N.M Mazharul Islam  
 Mother's Name : Farida Islam  
 Date of Birth : September 7, 1988  
 Gender : Male  
 Marital Status : Single  
 Nationality : Bangladeshi  
 Religion : Islam  
 Permanent Address : 08 Poribag, Mymensingh Road Bangla Motor, Dhaka  
 Current Location : Dhaka

#### **Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: Mostaq Ahmed	Prof. A.K.M Ziaul Islam
Organization	: Ministry of Post & Tele Communication	World University of Bangladesh
Designation	: Deputy Post-Master General, Bangladesh Post	Controller of Examinations
Address	:	
Phone (Off.)	: 092155399	
Phone (Res.)	:	
Mobile	:	01823060344
EMail	:	
Relation	: Others	Academic