Last Updated: October 9, 2018

MIR MEHEDI HASAN RAYHAN

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Career Objective:

To work in a reputed organization where there is opportunity to work with people in an environment of passion & excellence, keeping in touch with the modern communication system & the vast world of Information Technology.

Career Summary:

To work in a growing vision oriented organization with excellent career growth prospects where intensive study, research work, leadership ability, decision making skill, organizational discipline orientation and creative problem-solving qualities are the key factors for success and to enhance my knowledge in Networking with highly efficient workgroup, by utilizing my talent & Skills and aspire to crave my career as a Senior System/Network Engineer.

Special Qualification:

Cisco Certified Network Association Exploration (CCNA-E) Under Shahjalal University of Science & Technology (SUST), Sylhet.

Employment History:

Total Year of Experience : 8.8 Year(s)

1. Information Security Manager (September 1, 2018 - Continuing)



Shafi Consultancy Bangladesh

Company Location: Sylhet

Department: IT

Duties/Responsibilities:

Functional Tasks and Responsibilities:

- 1) Keep up-to-date with the latest information technology security treads.
- 2) Monitor the organization \hat{a} so networks for security breaches and investigate violations when they occur.
- 3) Develop and manage Information System $\hat{a} \square s$ Cyber Security and best practices for the organization.
- 4) Direct the installation and use of security tools (e.g., firewalls, data encryption), to protect sensitive information.
- 5) Recommend security enhancements to IT Management.
- 6) Develop and deliver Information security standards, best practices, architecture and systems to ensure information system security across the organisation.
- 7) Implement procedures and methods for auditing and addressing non-compliance to information security standards.
- 8) Design, implement, and maintain the organizationâ□s cyber security plan.
- 9) Ensure that IT security audits are conducted periodically or as needed (e.g., when a security breach occurs).
- 10) Be part of company committees
- 11) To develop and maintain the information security policy and accompanying standards, procedures and guidance.
- 12) To promote security awareness by developing and implementing a security awareness and training programme.
- 13) Respond to enquiries from staff and provide security advice as required.

Administration:

- 14) Manage timekeeping according to agreed hours
- 15) Record all times in the timesheet and submit on time
- 16) Attend internal team and project meetings
- 17) Attend client meetings
- 2. Network Administrator & IT Officer (September 16, 2014 Continuing)

Shafi Consultancy Bangladesh

Company Location: Sylhet

Department: IT

Duties/Responsibilities:

- 1) Manage Company IT Network Infrastructure and ensure maximum network security & up-time.
- 2) Assist in planning, developing, installing, configuring, maintaining, supporting and optimizing all network hardware, software and communication links.
- 3) Installing and configuring computer hardware, operating systems and applications.
- 4) Providing support including procedural documentation and relevant reports.
- 5) Taking scheduled backup.
- 6) Repairing equipment and replacing parts as required.
- 7) Planning and undertaking scheduled maintenance upgrades.
- 8) Troubleshooting system and network problems and diagnosing and solving hardware or software faults.
- 9) Ensuring getting good value for money and a reliable service from service providers including telephones and broadband, copier machine.
- 10) Maintaining inventory of important IT kit, responsibility for sign in/out by staff etc.
- 11) Providing basic training for use of our systems to new staff.
- 12) Providing training to Trainee IT Officer.
- 13) Ensuring network security.
- 14) Testing and evaluating new technology.
- 15) Supervising junior engineer and Technical Staff.
- 16) Maintaining records of software licenses.
- 17)Build expert knowledge in the industry and conveys knowledge to others.
- 18) Creating and updating IT related SOP when needed.
- 19) Planning and Configuring IT Infrastructure. Configuring Router / Switch, DNS server, Web server, Proxy Server, VPN server, VOIP server, Active Directory server, NAS server, etc.

3. <u>Lecturer (September 1, 2013 - September 15, 2014)</u>

Dhakadakshin Degree College.

Company Location : Dhakadakshin, Golapgonj, Sylhet. Department: ICT

4. IT Executive (June 6, 2012 - September 30, 2014)

Staff India

Company Location: Sahjalal Uposohor, Sylhet, Bangladesh

Department: IT

Duties/Responsibilities:

1) Manage Company IT Network Infrastructure and ensure maximum network security & up-time.

- 2) Assist in planning, developing, installing, configuring, maintaining, supporting and optimizing all network hardware, software and communication links.
- 3)Analyze and resolve end user network related problems in a timely and accurate fashion and provide end user training where required.
- 4) Willingness to work in a team and ability to prioritize and manage multiple assignments.
- 5) Maintained over 100 workstations, involved diagnosing, troubleshooting, repairing and debugging problems on networking equipments and/or software.
- 6) Deployed new end system and configured them as per requirement
- 7) Responsible for technical documentation for future reference.
- 8) NComputing Server, terminal Management, installation, troubleshoot, maintenance.
- 9) Checking the network topology before the site is designed and implemented.
- 10) Working on tickets that come into the Ticketing system.
- 11) Read the logs of the ticket open by the user and troubleshoot accordingly.
- 12) Interacting directly with end user in resolving their issues.
- 13) Configure & troubleshooting VPN server (PeerVPN / OpenVPN).
- 14) Manage, Monitor & troubleshoot US and UK based VPS/openVZ server
- 15) Configuring LAN, WAN, Wireless and edge security equipment.
- 16) Providing daily operational support and system administration for core network infrastructure.
- 17) Monitoring network performance.
- 18) Ensuring that service level agreements are met.
- 19) Mentor other engineers on advanced troubleshooting, debugging and case management skills.

Award: Employee of the month award and performance certificate has been received for the month of March 2014.

5. <u>Data Entry Operator (October 20, 2007 - June 21, 2008)</u>

Bangladesh Election Commission

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc Engg.	Electrical & Electronic Engineering	Sylhet International University, Sylhet	CGPA:3.33 out of 4	2012	4 year
HSC	Science	M.C. College	CGPA:3.6 out of 5	2007	2
SSC	Science	Rifles Public School, Sylhet	CGPA:4.56 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Association Exploration (CCNA-E)	Network Fundamentals, Routing Protocol and Concepts, LAN Switching and WirelessAccessing the WAN,	Shahjalal University of Science & Technology (SUST), Sylhet	Bangladesh	Sylhet	2009	1 year

Professional Qualification:

Certification	Institute	Location	From	To
Certified Information Security Manager (CISM)	udemy.com	Online Course	June 27, 2018	June 30, 2018
Cisco Certified Network Association Exploration (CCNA-E)	Shahjalal University of Science & Technology (SUST), Sylhet	Sylhet	June 15, 2009	June 14, 2010

Career and Application Information:

Looking For : Mid Level Job Available For : Full Time Present Salary : Tk. 50000 Expected Salary : Tk. 20,000

Preferred Job Category : Engineer/Architect, IT/Telecommunication

Preferred District : Anywhere in Bangladesh.

Preferred Country

China, Germany, Greece, Italy, Japan, Cyprus, Denmark,

Country : Finland, France, Georgia

Preferred Organization : Banks, Telecommunication, IT Enabled Service, Govt./ Semi

Types Govt./ Autonomous body, Multinational Companies,

Engineering Firms, Garments, Buying House, Airline, Electronic Equipment/Home Appliances, Call Center

Specialization:

Fields of Specialization	Description
	CSS, HTML, PHP, JQuery, MySQL etc http://www.floydwingsandgrill.com http://www.searchgroupbd.com

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	Medium	Medium

Personal Details:

Father"s Name : Mir Mujahid Ali Mother"s Name : Sharifa Khatun Date of Birth : November 16, 1987

Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Islam (Sunni)

ont Address - Sharifa Kuttir, House No-6, Block-B, Mohammadi R/A, Akhaliya,

Permanent Address : Sylhet

Current Location : Sylhet

Reference (s):

Reference: 01 Reference: 02 Name : A. S. M. Iftekhar Uddin Prof. Dr. Susanta Kumar Das Sylhet International University, Organization : Metropolitan University, Sylhet Sylhet, Banglade Designation : Assistant Professor Vice-Chancellor Sylhet International University, Sylhet, Bangladesh. Address : Metropolitan University, Sylhet Phone (Off.) 0821 725644 Phone (Res.) Mobile : 01716304911 01711 436 173 **EMail** : iftekhar ece@yahoo.com skdas-phy@sust.edu.bd Relation : Academic Academic