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MOHAMMAD MAKSUDUR RAHAMAN.

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Career Objective:

I am Strong desire to build a career in Information Technology and control system profession by utilizing my Knowledge and experience along with hard- earned knowledge in this field.

Career Summary:

I have 10+ years of work experience in the Information Technology and Engineering, 2 years experience in Oil and Gas Industries (BYX Project at Chevron Bangladesh). Develop IT setup for new construction building, Operation building and new office building at BYX. I have experience on Windows, Linux server and experience on Communication system using Cisco Switch and Routers. I have experience with Cisco, Linux and Windows system.

Special Qualification:

Expert in PC, Laptop, Network, Server, Storage, IT management.

Employment History:

Total Year of Experience : 11.9 Year(s)

1. Deputy Manager (Enterprise) (January 1, 2018 - Continuing)

Star Tec & Engineering Ltd

Company Location : Mirpur.

Department: Sotution

Duties/Responsibilities:

Server, Storage, Network, Infrastructure, Incharge at technical team

2. IT- Incharge (June 3, 2017 - December 31, 2017)

Pro-Active Medical College & Hospital Ltd

Company Location : Narayanganj

Department: ICT

Duties/Responsibilities:

Design & Monitoring LAN Structure 200+ node, PABX system 500+ phone, IP based Surveillance system 120 camera. Hospital Management Software oracle 10g based. Server, Access control system.

â Responsible for keeping the ICT systems functional and providing support services to the office staff members by ensuring uninterrupted access to LAN, WAN, IT Applications & Software, PABX, Server, Surveillance system.

â Maintains/updates office workstations for software and applications.

â Maintains document.

â Identifies problems, logs and solved.

â Monitors local Infrastructure for effective IT service delivery

â Monitors network device like routers, switches, Wi-Fi Access Point, LAN Cabling etc.

â Monitor server system.

â Take backup database, update, develop where need oracle platform 10g and developer 6i.

â Maintains Internet performance, troubleshooting network problems.

â Communicates with ISP vendor when required.

â Provides supports for maintenance/up gradation of laptops, desktops, printers, scanners.

â Installs/Reinstalls/Reconfigures operating systems and Microsoft Office userâs machines.

â Ensured up-to-date Windows Security patch updates in all users machine.

â Ensured remote users support via Team Viewer

â Maintain 200 user PABX system, configure user number, access etc.

â IP based Surveillance system 120 camera, video backup, configure.

â HRM System monitor, add user, daily report attendance, roster duty etc.

3. IT-Consultant (January 2, 2017 - May 31, 2017)**PRS Apparels Ltd**

Company Location : Tongi BISIC

Department: ICT

Duties/Responsibilities:

Startup new factory where Planning & monitoring developed web site, LAN structure, IP based surveillance system, PA system, PABX system, Server system, Access control system, Inventory and attendance system software. Collect price from different vendor and compare.

4. IT-Manager (July 1, 2015 - January 31, 2017)

Annesha Style Limited

Company Location : Mirpur, Dhaka

Department: IT

Duties/Responsibilities:

Provide first level IT support, troubleshooting and incident reporting both locally and remotely for desktops, laptops, routers, scanners, printers .

Provide support for managing and monitoring server and other IT equipment Take responsibility for maintaining regular data backup.

Maintain the IT inventory and ensure reconciliation with the office asset inventory

Provide IT support for event and production activities in and out of office locations.

Install and monitor anti-virus systems and undertake troubleshooting of virus effected computers.

Maintain and manage daily Active Directory tasks Monitor network infrastructure to ensure networks are configured to operate at optimal performance Configure Microsoft Outlook and to troubleshoot email related issues, WiFi for users.

Administer and monitoring system security, Surveillance system, PA system.

5. MCP IT Support Analyst. (June 4, 2013 - June 19, 2015)**SPIE OIL & GAS under Chevron Bangladesh.**

Company Location : Bibiyana Gas field,Karimpur,Hobigonj.

Department: IC&T.

Duties/Responsibilities:

Duties/Responsibilities, Support site: Working with GIL System and Citrix system

,Technical Support to GIL (Chevron) and Non GIL (Citrix) system, Troubleshoot

Software/Hardware problem , Designed and implement LAN system at Project ,Provide

technical support for access Citrix System remote access , I have experienced on

configuration NetGil system , Zenator System. Share point, AT&T, WebEx, Video

Conference System, MS Outlook etc and manage inventory, remote support. Also expert

at HP, Toshiba, Xerox printer and MFP.

System Site: Provide first level IT support, troubleshooting and incident reporting both locally and remotely for desktops, laptops, routers, scanners, printers and other IT assets Take responsibility for installation and maintenance of IT equipment Provide support for managing Office 365 environment.

Deploy and maintain encrypted laptops Provide support for managing and monitoring storage, server and other IT equipment Take responsibility for maintaining regular data and mail backup.

Maintain the IT inventory and ensure reconciliation with the office asset inventory

Provide IT support for event and production activities in and out of office locations, including occasionally away from Hobigonj.

Install and monitor anti-virus systems and undertake troubleshooting of virus effected computers.

Maintain and manage daily Active Directory tasks Monitor network infrastructure to ensure networks are configured to operate at optimal performance Manage and monitor networking equipment such as routers, switches and firewall devices.

Configure Microsoft Outlook and to troubleshoot email related issues

Monitor and troubleshoot access control devices and software Provide support for managing and maintaining in-house software and manage all Network system.

Implement Fiber connectivity as required.

Configure and manage Radio technology (Motorola).

Configure and manage WiFi for users. Manage IP Telephone system, PBX System, SIP Server etc, configure router, switch, configure CISCO AP .

6. System Engineer and Project. (January 7, 2007 - June 30, 2013)

Information solution ltd (Part of GTG Group)

Company Location : 52/1 , Hasan Holdings 2nd floor, New Eskaton road

Department: Tech support

Duties/Responsibilities:

Installed and maintained the Rack, Servers, Laptop and Desktops in the different branched of HSBC Hong Kong and Shanghai Banking Corporation, Dhaka Operating Group.

Hardware Failure(Raid fail, HDD fail, PSU)

Maintain local area network..

Troubleshoot Pc's, Laptop and Server.

Hardware Up gradation or Parts replacement against faulty parts.

Client mails configure and mail backup.

Virus related problem issue solution.

Maintain DHCP, Mail server, Proxy server.

System Administration, Network design and implementation, providing system support and maintenance for various Operating systems, supporting data communication network and system performance monitoring for organization. Operating systems include Windows NT, Windows 95/98/Me/2000/XP.

Installation, configuration and maintenance of LAN comprising Windows NT/2000/2003/2008 servers and large no of workstations.

Backup and restore procedures were used to ensure data integrity against disk crash, users accidentally deleting files, for the removal of seldom used programs to free up disk space.

Creation of User Accounts and Groups with Access Permissions. Allocation of Disk Quotas to the Users, Customization of User Environment. Responsible for creation of File-System (NFS, NTFS). Mounting of File-System and exporting the File-System to the Users. Disk space management.Fail over clustering etc.

Storage EMC,Dell Equallogic Installation,Configure and Troubleshoot.

Some Major project Implementation Manager:

Project-1: Successfully done Rural Electric Board (REB) 24 District. Major responsibility was Network Plan, Server and PC implementation, communication with REB Director, Chairman, and Project manager.

Project-2: Successfully Done Janata Bank 362 Branch. Major responsibility was implementation planning, communication with Janata Bank Branch manager and Project manager.

Project-3: Successfully Done Agrani Bank 442 Branch. Major responsibility was implementation Planning, LAN Establishment, communication with Agrani Bank Branch Manager and Top Level Management.

Project-4: Successfully Done Sonali Bank 243 branch. Major responsibility was implementation Planning, LAN and power Establishment, communication with Sonali Bank Branch Manager and Top Level Management.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Masters in Information Technology	Computing & Information System	Jahangirnagar University	CGPA:3.67 out of 4	2017	1	-
Bsc in Computer Science and Engineering.	Computer Science & Engineering	Bangladesh University	CGPA:3.43 out of 4	2006	4 years	Dhaka
HSC	Science	Notre Dame college	First Division	2000	2 years	Dhaka
SSC	Science	Farid gonj A.R pilot high school	First Division	1998	-	Comilla

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Database Management Administrator	Oracle SQL ,PL/SQL & Administration	BUET	Bangladesh	Dhaka	2016	2 Month
CCNA	Basic,TCP/IP,router configure,protocol,vlan,cdp,other,	New Horizon	Bangladesh	Dhaka	2006	4 month
Hardware engineer	Basic hardware, different OS, Troubleshooting, Other	Systek	Bangladesh	Dhaka	2002	6 month

Professional Qualification:

Certification	Institute	Location	From	To
Project Proposal Presentation	Bangladesh Skill Development under SEIP Project	Dhaka	October 24, 2016	December 29, 2016
MCTS:Windows 7 and Office 2010 deployment:ID_D391-9175.MCTS:Windows Server 2008	On line Exam	Dhaka	August 20, 2011	August 21, 2011
Dell certificate System Expert(DCSE),Desktop,Laptop,Server,Storage	On line Dell exam	Dhaka	June 24, 2010	June 30, 2010

Career and Application Information:

Looking For : Top Level Job
 Available For : Full Time
 Expected Salary : Tk. 0
 Preferred Job Category : IT/Telecommunication, NGO/Development
 Preferred District : Anywhere in Bangladesh.
 Germany, Japan, New Zealand, United Kingdom, United States, Australia, Canada, Denmark, Hong Kong, United Arab Emirates
 Preferred Country :
 Preferred Organization : Banks, Telecommunication, Computer Hardware/Network Types
 Companies, NGO, Engineering Firms, Textile, Hospital, Hotel, Security Service, Chemical Industries, Cement Industry, Gas

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • LAN/ WAN • Server • Storage • IT Support Service 	Installation,Configure,Provide privallage the user Installation,Configure Create LAN,WAN and maintain Maintain,Mail configure In Linux create user password,installation etc Installation,Configure,Create Domain,Active directory,user,Group create, Privileged provide , maintenance.

Extra Curricular Activities:

Managing the people,Training for the people.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father"s Name : Mohammad Wahiduzzaman.
Mother"s Name : Rabya Sultana.
Date of Birth : December 31, 1982
Gender : Male
Marital Status : Married
Nationality : Bangladeshi, Bangladeshi.
Religion : Islam.
Permanent Address : Vi-Bolair kandi, PO-Induria, Th-Motlab, Dist-Chand pur.
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md.Mizanur Rahman	Liton, Q. E. Kabir.
Organization	: One Bank Limited	Chevron Bangladesh
Designation	: Asst. Vice President (IT)	IT Advisor
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Relation	: Professional	Professional
