

Last Updated : **October 5, 2018**

MOSRUR ABU JAFER

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Career Objective:

To secure a responsible Mid/Top level position at the IT department in a leading national or multinational company which will utilize my professional skills and education.

Career Summary:

Desire to establish Career in the field of IT in a national or multinational company. I am strongly convinced that I have the drive, enthusiasm, qualifications and abilities to make a committed contribution to the operational objectives, institutional atmosphere and employment culture of my experience.

Special Qualification:

Punctual, honest, responsible and dedicated.

Employment History:

Total Year of Experience : 3.8 Year(s)

1. Sr. Support Engineer (November 2, 2016 - Continuing)

PRAN-RFL GROUP

Company Location : Hobiganj Industrial Park, Sayestagonj, Hoboganj
Department: MIS (Management Information System)

Duties/Responsibilities:

- Office Network Design & Implementation.
- Wireless Router & AP configure and troubleshoot.
- Local area Network connection setup and Network Cabling & Testing and Bandwidth testing.
- Provide IT supports to user end for their Desktops, Laptops, Wireless Router, Scanners, CCTV, Punch machine, Digital PA system, Finger print machine, Video conferencing, Projector, Card Printer, Printers and other IT assets.
- Monitoring total system as well as network traffic, virus, keep server data backup & maintaining network equipment.
- Basic IT Support, Such as Pc Troubleshoot, Mail/Outlook Configuration, PC Problem finding, Printer (Network/Normal) Installation & Troubleshoot,
- Good Known as MS Word, MS Excel, MS Outlook, MS Power point .
- Prepare PC with latest fresh OS and Provide Desktop/Laptop LAN

2. Support Engineer (February 17, 2015 - October 27, 2016)

Zara Zaman Technology Ltd.

Company Location : Sultana Tower(3rd Floor), House:2, Mirpur
Road,Kalabagan,Dhanmondi,Dhaka
Department: Technology & Operation

Duties/Responsibilities:

Basic IT Support, Such as Pc Troubleshoot, PC Problem finding, Printer
(Network/Normal) Installation & Troubleshoot of ATM & CDM Machine of different
Banks.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc	Computer Science & Engineering	Leading University, Sylhet	First Class, Marks :70%	2015	4
HSC	Science	Bangladesh International School & College,Jeddah,K.S.A. [Foreign Institute]	First Division, Marks :80%	2010	2
SSC	Science	Bangladesh International School & College,Jeddah,K.S.A [Foreign Institute]	First Division, Marks :95%	2008	2

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Hardware Maintenance & Troubleshooting	Hardware Maintenance & Troubleshooting	Bangladesh Computer Council (BCC)	Bangladesh	Sylhet	2013	4 months

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Expected Salary : Tk. 15,000
Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
Preferred District : Dhaka, Sylhet
Preferred Country : United Kingdom
Preferred Organization : Design/Printing/Publishing, IT Enabled Service, Computer
Types Hardware/Network Companies, Engineering Firms,
Consulting Firms

Specialization:

Fields of Specialization
<ul style="list-style-type: none">• C++/ VC++• C/ Turbo C• CSS• HTML/ DHTML• JavaScript• Linux• MS Word/ Excel/ PowerPoint/ OneNote• PHP• WordPress• MySQL

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	High
Bangla	High	High	High

Personal Details :

Father"s Name : Abu Jafer
 Mother"s Name : Mahmuda Begum Pervin
 Date of Birth : September 21, 1992
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : 112 R/A,Kazitula Upper road,Sylhet
 Current Location : Sylhet

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Mahbubul Hashan	Atiqur Raza
Organization	: Rancon Imports Ltd. (RANGS GROUP)	Unilever Bangladesh Ltd
Designation	: Manager, Finance & Accounts	Manufacturing Manager,PP
Address	: House 21, Road 103,Gulshan 2, Dhaka-1212	51,Kalurghat Heavy Industrial Area Chittagong-4000,Bangladesh
Phone (Off.)	:	+880 31 670500
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Mobile	: 01914723652	01730342493
EMail	: mahbubul.hashan@ranconimports.com	atiquir.raza@unilever.com
Relation	: Family Friend	Relative