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MRINAL KANTI SARKAR

Address: House-285 (3rd Floor), Bagbari, Sylhet Sadar - 3100
Mobile : +8801716882919
email:mrinal.srkr@gmail.com



Career Objective:

As an Engineer I want to build up my career with Renowned Multinational or National engineering institutions where I can utilize my acquired knowledge as best. I have a vision to see myself as a top level Engineer within next six to eight years.

Career Summary:

I am someone who can effectively diagnose and resolve all types of computer problems, whether related to software, hardware, servers or individual workstations. Calm and easygoing, I am effective in meeting goals even when faced with difficult circumstances. With extensive knowledge and strong analytical skills complemented by excellent interpersonal skills and a commitment to customer satisfaction, I would like to explore the possibility of putting my talents to work for company.

Special Qualification:

1. Creative Minded.
2. Energetic and willing to face challenges.
3. Optimistic to handle any critical situation
4. Provide support to end-users.
5. Sufficient idea about radio link and optical fiber.

Employment History:

Total Year of Experience : 6.9 Year(s)

1. Network Engineer (December 1, 2014 - August 31, 2017)

Ranks ITT Limited

Company Location : Rangs Bhaban, Level-3, 117/A, Bijoy Sharani, Tejgaon,
Department: Technology

Duties/Responsibilities:

1. Radio configuration, Site survey, new R-F link establish and maintenance.
2. New E1 establish and maintenance.
3. Fiber link maintenance work.
4. Ensure LAN, Wi-Fi and Internet availability.
5. Provide 2nd line support and liaise with the IT help desk.
6. Problem and issue management -troubleshoot problems and recommend/implement solutions.
7. Respond in a timely matter to technology support requests.
8. Coordinate with fiber vendor for services.
9. Organizing the office layout and maintaining supplies of stationery and equipment.
10. Maintaining the condition of the office and arranging for necessary repairs.
11. Writing reports for senior management.
12. Recording office expenditure and managing the budget.

2. **NOC Engineer (January 16, 2013 - November 30, 2014)**

Softex Communication Limited

Company Location : Rangs Bhaban, Level-5, 117/A, Bijoy Sharani, Tejgaon,
Department: NOC

Duties/Responsibilities:

1. Fault Management of Core Network
2. Fault management of HUAWEI Soft Switch & Universal Media Gateway by iManager2000.
3. Fault management on status of CPU, PCM, Signaling & different trunk circuits of switches by iManager2000.
4. Fault Management of Transmission Network.
5. Fault management of PDH links, SDH links.
6. Performs the necessary first line maintenance of PDH & SDH links.
7. Performs the necessary first line maintenance of OSN (HUAWEI) multiplexer by U2000.
8. Check internal & external alarms for OSN Multiplexers.

Report Writing Skill:

1. Maintain all types of alarm log.
2. Prepare Network Outage Reports on daily, weekly & monthly basis.
3. Make various reports based on network faults.

3. **Senior Officer (February 11, 2012 - December 31, 2012)**

iPay Limited

Company Location : 18 Kemal Ataturk Avenue, Banani, Dhaka.
Department: Mobile Banking

Duties/Responsibilities:

1. Implement and maintain Linux & Windows based systems. Writing scripts.
2. Fix broken systems (detect hardware fault & replace. e.g. hard drive, memory, network card, etc.).
3. Ensure LAN, Wi-Fi and Internet availability.
4. Provide 2nd Line support and liaise with the IT help desk.
5. Problem and Issue management -troubleshoot problems and recommend/implement solutions.
6. Respond in a timely matter to technology support requests.
7. Coordinate with ISP and Hardware vendor for services and warranty.
8. Monitor and configure networks to optimize performance and resolve faults.
9. New Agent Sourcing and marketing planning.

4. **Technical Support Executive (August 15, 2010 - February 10, 2012)**

BTS COMMUNICATION (BD)LTD

Company Location : 22 Kemal Ataturk Avenue, Banani, Dhaka.
Department: NOC

Duties/Responsibilities:

1. Troubleshoot any Network related problem.
2. Troubleshoot any PC related Problem.
3. Troubleshoot any email client software related problem.
4. Provide support to end-users.
5. Sufficient idea about radio link and optical fiber.
6. Monitoring network using software.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor of Science(Engineering)	Electronics and Communication Engineering .	Sylhet International University, Sylhet	CGPA:2.74 out of 4	2010	4-Years.	Pass
Higher Secondary Certificate Examination-2003	Science	The Buds Residential Model School & College.	CGPA:2.8 out of 5	2003	2-Years.	Pass
Secondary Certificate Examination-2001	Science	Victory High School,Sreemangal.	CGPA:3.88 out of 5	2001	2-Years.	Pass

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Transmission		Huawei	Bangladesh	R M Center(2nd Floor),101, Gulshan Avenue, Gulshan	2013	2 Days
Data Com		Huawei	Bangladesh	R M Center(2nd Floor),101, Gulshan Avenue, Gulshan	2013	2 Days

Professional Qualification:

Certification	Institute	Location	From	To
CCNA Exploration	Shahjalal University of Science and Technology (SUST)	Sylhet	September 20, 2008	August 20, 2009

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 30000
 Expected Salary : Tk. 20,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Italy, United Kingdom, United States, France
 Preferred Organization : Banks, Telecommunication, IT Enabled Service, ISP,
 Types Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Hospital, Immigration & Education Consultancy Service, Medical Equipment, Call Center

Extra Curricular Activities:

1.Charter member of R/C of Sylhet International University and highest passion was Vice president.(www.rtrbd.com). 2.Founder member of Tapantor Business Group. 3. Spatial seminar of Digital Bangladesh by Mustofa Jobbar (Lalmi,Commila) . 4.Seminar of SOWT analyzes in2009. 5.A project on "Is globalization helpful or harmful for developing country Bangladesh"(During 3rd year 2nd semester).

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	Medium	Medium
Hindi	Medium	Medium	Medium

Personal Details :

Father"s Name : Mohan Lal Sarkar
Mother"s Name : Smriti Rekha Sarkar
Date of Birth : December 8, 1985
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Hindu
Permanent Address : Sabujbagh R/A (Ananda Shoroni),Sreemangal,Moulvibazar-3210.
Current Location : Sylhet

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Rohan Uddin Fahad	A.S.M.Iftekher Uddin
Organization	: RanksTel & RanksITT	Sylhet International University.
Designation	: Head of Transmission	Head of ECE dept
Address	: Corporate Office , 387, Level-3, Tejgaon, Dhaka-1208.	Sylhet International University.
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: +88 01714-104678	+88-01716-304911
EMail	: fahad@rankstelecom.net	horrorfan72@yahoo.com
Relation	: Professional	Academic
