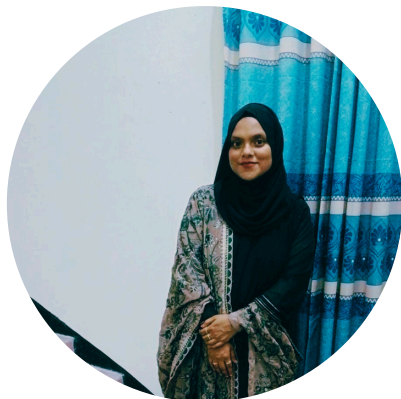


Atifa Anjum

Telemarketing Manager



Education

- **Bachelor of Business Administration**
Metropolitan University 2019 - 2023
- **Higher Secondary Education**
SCHOLARSHOME 2018
- **Secondary Education**
SCHOLARSHOME 2016

Contact

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- 📍 Mirapara, Tilagor, Sylhet, Bangladesh

About Me

In today's tech-driven world, I've crafted a dynamic career as a Telemarketing Specialist. I excel in blending tech skills with human care, creating seamless experiences from managing restaurant sales to virtual telemarketing. My strengths lie in customer engagement, financial acumen, and tech-savviness, thriving where hospitality meets innovation.

Skills

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership

Experience

- **Telemarketing Manager**
Operr Technologies, USA 2021 - Present
At Operr Technologies USA, as a Telemarketing Manager, I lead a team to craft effective communication strategies, enhance customer engagement, and exceed targets. By fostering collaboration and staying ahead of industry trends, I ensure our telemarketing campaigns are both innovative and successful.
- **Head of Sales**
Nawab's Kitchen & Rain Terrace, Sylhet 2019 - 2020
As Head of Sales at Nawabs Kitchen & Rain Terrace, I drive revenue growth and enhance customer relationships through strategic initiatives. Leading a talented team, I focus on optimizing service offerings and delivering exceptional dining experiences to build brand loyalty.

Key Achievements

IELTS SCORE:

Overall: 6.5 / 9.0 | **Test Date:** June 29, 2023

Listening: 6.0 | **Reading:** 5.5 | **Writing:** 6.5 | **Speaking:** 7.0