

Last Updated : **September 21, 2018**

PROMISE SAMADDER

Address: House- K 203,1/A, 4th Floor (Right Unit) Khilket, Namapara, Dhaka -1229
Home Phone: 01966633357
Mobile : 01837357200
email:promise.samadder08@gmail.com, promisesamdder@yahoo.com



Career Objective:

To build my life in the light of honesty, dynamism and to develop both the psychological and organizational position. Being a proficient winning team worker to enrich the supervisory & demanding capability. I'll try to work in a challenging.

Career Summary:

Completed B.Sc in Electronics and Telecommunication Engineering from Prime University.
Undergraduate Internship work: FAMILIARIZATION OF BASE STATION SUBSYSTEM (BSS) IN TELETALK BANGLADESH LIMITED.
Duration: 01st August, 2012 to 1st November, 2012.
Undergraduate thesis work: DESIGN AND SIMULATION OF A U-SHAPED MICROSTRIP SMART ANTENNA FOR WiMAX APPLICATION.

Special Qualification:

Computer Networking (LAN ,MAN, WAN), UTP and Optical fiber Network Knowledge, IP Subnetting, Mikrotik Router configure, Wifi router configure, Hotspot, Outlook configure, Windows and Linux operating system, MS Word, Excel, power point, HTML.

Employment History:

Total Year of Experience : 5.0 Year(s)

1. In-Charge (Lalmatia & Shamoli Zone) (December 6, 2015 - Continuing)

BDCOM Online Limited

Company Location : RANGS Nilu Square (5th floor), Satmosjid Road House # 75, Road # 5/A, Dhanmondi R/A Dhaka-1209
Department: NOC

Duties/Responsibilities:

1) Provide customer support over phone and remote login or physically. 2) Wi-fi Router and Mikrotik Router configuration. Outlook configuration 3) Network planning and optimization. 4) Follow-up, check and troubleshoot home and corporate internet and data connectivity. 5) Monitoring AVLS. Monitoring Network Infrastructure. 6) Reporting and Documentation. Create trouble ticket, follow-up and replay clients email. 7) Coordinate with other departments.

2. Network Support Engineer (November 2, 2013 - December 6, 2015)

IS Pros Ltd.

Company Location : 73/3, Green Road, Opposite of Green Supper Market, Farmgate, Dhaka,

Department: Support

Duties/Responsibilities:

1) NOC, Network monitoring by Cacti tools & technically solve various network problem. 2) WHMCS-Support Ticket & Site survey. 3) Router Configuration 4) Reporting. 5) Ensure customer satisfaction through communication and technical support. 6) PC troubleshooting and LAN, MAN & WAN. 7) Good knowledge in windows and Linux operating system. 8) Microtik router configure and Microtik router PC configure. 9) Outlook configure

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration | Achievement |
|--|---|---|--------------------|----------|-----------|-------------|
| B.Sc in Eletronics and Telecommunication Engineering | Electronics and Telecommunication Engineering | Prime University | CGPA:3.2 out of 4 | 2012 | 2008-2012 | Dhaka |
| HSC | Science | Dr.Abdur Rajjak Municipal Collage,Jessore | CGPA:2.8 out of 5 | 2008 | 2004-2008 | Jessore |
| SSC | Science | Betagi pailot High School, Betagi | CGPA:3.75 out of 5 | 2004 | 2002-2004 | Barisal |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|---|--|------------------------------|------------|----------|------|----------|
| Internship in Teletalk Bangladesh Ltd. The department of System Operations. | Familiarization Of Base Station Subsystem(BSS) In Teletalk Bangladesh Limited. | Teletalk Bangladesh Limited. | Bangladesh | Dhaka | 2012 | 3 month |

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 20000
 Expected Salary : Tk. 10,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Germany, Italy, Australia, Canada, Singapore, South Korea
 Preferred Organization : Telecommunication, IT Enabled Service, Engineering Firms, Call Center
 Types

Specialization:

Thesis title: Design and simulation of a U-shaped Microstrip Smart Antenna for WiMAX Application.

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| English | High | High | Medium |
| Bengoly | High | High | High |

Personal Details :

Father"s Name : Sourendra Nath Samadder
Mother"s Name : Anjali Samadder
Date of Birth : January 1, 1988
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Hinduism
Permanent Address : C/O Sourendra Nath Samadder,Vill-North joypur,(Daroga bari) P.O-
Nazirpur, P.S-Nazirpur, Dist- Pirojpur.
Current Location : Dhaka

Reference (s):

| | <u>Reference: 01</u> | <u>Reference: 02</u> |
|--------------|---|---|
| Name | : Engr. Amal Kumar Nag. | Shoumik Das |
| Organization | : Teletalk Bangladesh Limited. | HUAWEI TECHNOLOGIES (BANGLADESH) LTD. |
| Designation | : Manager (BSS) | Asst. Solution Manager |
| Address | Rupayan Golden Age (2nd Floor) , 99 Gulshan Avenue , Gulshan-2,Dhaka-1212 | Rupayan GoldUday Tower (2nd Floor) , Plot No.-57&57/A, Gulshan South Avenue , Circle-1, Gulshan, Dhaka-1212 |
| Phone (Off.) | : | |
| Phone (Res.) | : 01710829105 | |
| Mobile | : 01550155062 | 01730062575 |
| EMail | : amal@teletalk.com.bd | SHOUMIK.DAS2@huawei.com |
| Relation | : Professional | Professional |
