

Last Updated : **September 8, 2018**

RAQUIB HASSAN

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Career Objective:

To work as an IT specialist

Employment History:

Total Year of Experience : 10.1 Year(s)

1. Head of IT (July 16, 2017 - Continuing)

Paradise Group

Company Location : Uttara

Department: Information & Technology

Duties/Responsibilities:

- Â· Ensuring that IT contracts and service levels are negotiated in line with all strategic aims and financial constraints
- Â· Designing, developing and implementing new systems, policies and procedures
- Â· Ensuring security of data, network access and backup systems
- Â· Acting in alignment with user needs and system functionality to contribute to organizational policy
- Â· Preserve assets, information security and control structures
- Â· Developing innovative network troubleshooting methods that reduce downtime and lower repair costs
- Â· Creating and administering disaster plans that will keep the company functional in the event of a crisis
- Â· Determining rationale and methods for upgrading company network software programs each time an update is released
- Â· Communicating with vendors in order to receive the best price for the company
- Â· Managing all aspects of IT at the company, including Servers and Network Infrastructure
- Â· Setting strategy and direction for the IT department
- Â· Taking an active role in shaping the current and future direction of the IT department
- Â· Ensuring members of the IT team are all cross trained
- Â· Making sure staff have clear areas of responsibility and lines of ownership
- Â· Defining and meeting service levels for IT operations
- Â· Manage supplier relationships including cost control and service delivery
- Â· Managing IT staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance
- Â· Making sure the company meets all regulatory, legal, audit and agreed internal and external standards for IT
- Â· Reviewing IT architecture and infrastructure and identifying areas in need of upgrade
- Â· Communicating regularly with executive management on information technology issues
- Â· Delegating any tasks provided by management, IT/Non IT related tasks

2. **Deputy Manager (July 16, 2016 - July 16, 2017)**

Paradise Group

Company Location : Banani

Department: Information & Technology

Duties/Responsibilities:

- Â· IT Infrastructure designing
- Â· Vendor Management
- Â· Key decisions making
- Â· Delegating day to day task
- Â· Database backup automation designing
- Â· Server Clustering and Redundancy
- Â· Disaster Recovery design

3. **System Engineer (October 1, 2014 - July 14, 2016)**

Secure Link Service (SELISE)

Company Location : Dhanmondi

Department: Information & Technology

Duties/Responsibilities:

- Â· Specializing in Cloud Management Service (Amazon AWS, Microsoft Azure & IBM Soft-Layer)
- Â· Implementing Continuous Integration and Continuous Deployment (CICD)
- Â· Load Balancing between Multiple ISP's
- Â· DNS Server implementation and managing on Amazon AWS
- Â· Configuring Secure VPN connection with various client
- Â· Configuring VPC in Amazon
- Â· Configuring Team Foundation Server
- Â· Configuring WAF and setting up Server Load Balancer
- Â· Configuring automated Database Backup
- Â· Configuring S3 Bucket Service with secure channels
- Â· Creating Virtual development environment using KVM & Hyper-V Technologies
- Â· Configuring Servers for various types of environments at any Linux distributions
- Â· Bandwidth management with & without Layer 7 protocol

4. **System Engineer (August 1, 2013 - September 26, 2014)**

Cloudwell Limited

Company Location : Baridhara J Block

Department: Information & Technology

Duties/Responsibilities:

- Â· Configuring Routers, Firewall, Switch
- Â· Configuring Secure VPN Tunnel with various MNC and Banks
- Â· Disaster Recovery planning and solutions
- Â· Routine Disaster Drill
- Â· Database Clustering and Replication
- Â· CRON maintenance and Setup
- Â· SSL certifications setup
- Â· Server Clustering
- Â· Link Aggregation, and Clustering
- Â· Scripts for Tunnel Stability
- Â· Problem solving
- Â· Training and development
- Â· Introducing N-Computing to the business
- Â· Overseeing security of all systems, especially the internet, and installing anti-virus protection
- Â· Network maintenance
- Â· Training staff on new systems
- Â· Planning future improvements, suggesting IT solutions to business problems
- Â· Making sure all IT meets industry standards
- Â· Supervising help-desk staff

5. Support Engineer (October 1, 2008 - July 26, 2013)**Signal Mountain Networks**

Company Location : USA

Department: IT

Duties/Responsibilities:

- Â· Installing new hardware (servers, printers, computer work stations etc.)
- Â· Setting up user accounts, permissions and passwords (AD)
- Â· Overseeing security of all systems, especially the internet, and installing anti-virus protection
- Â· Fixing network faults
- Â· Network maintenance
- Â· Technical support for people using the network
- Â· Training staff on new systems
- Â· Day to day admin and monitoring of network use
- Â· Planning future improvements, suggesting IT solutions to business problems
- Â· Making sure all IT meets industry standards
- Â· Supervising help-desk staff
- Â· Delegating tasks
- Â· Training team members
- Â· Problem solving
- Â· Recruiting staff
- Â· Improving customer relations
- Â· Training and development
- Â· Work scheduling
- Â· Enforcing business policies
- Â· Supervisory and administrative support
- Â· Assisting auditors
- Â· Complying with compliance regulations

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
Bachelor of Science (BSc)	Computer Science & Engineering	University of Greenwich [Foreign Institute]		2010
A Level	Mathematics	Private		2007
O Level	Computer Applications	Loreeto School		2005

Career and Application Information:

Looking For : Top Level Job
 Available For : Full Time
 Expected Salary : Tk. 40,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Italy, Malaysia, Netherlands, New Zealand, Norway, Saudi Arabia, Australia, Canada, Denmark, Singapore
 Preferred Organization Types : IT Enabled Service, ISP, Computer Hardware/Network Companies, NGO, Multinational Companies, Embassies/Foreign Consulate, Engineering Firms, Hotel, Airline, Overseas Companies, Group of Companies, Automobile

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • VOIP Solutions • Windows Administration • Linux • AWS • Disaster planning and Recovery • Virtual Private Cloud (VPC) • Continuous Integration and Continuous Deployment (CICD) • Virtual Private Network (VPN) • Mail Server Configuration (any platform) • Team Foundation Server (TFS) 	<ul style="list-style-type: none"> Â Expertise in Cloud Management (Microsoft Azure, AWS & IBM Soft-Layer) Â Expertise in Continuous Integration and Continuous Deployment Â Load Balancing between Networks Â Expertise in Setting up IPSEC VPN Â Bandwidth Controlling and Management Â Disaster Planning Recovery Â Server Clustering Â Database Replication Â IT Services & Operations Management Â Project Management Â Enterprise Data Security Management Â IT Infrastructure& Data Center Management Â IT Disaster Recovery Planning Â Quality monitoring solution Expert

Extra Curricular Activities:

Conducted a conference in Sylhet and Dhaka regarding a Tel-medicine Company.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	High
Bangla	Medium	Medium	Medium
Hindi	Low	Low	High

Personal Details :

Father"s Name : Md. Abdus Sobhan
Mother"s Name : Mrs. Mahfuza Sobhan
Date of Birth : June 29, 1987
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
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Current Location : Dhaka
