



# TAJWAR-UL HOQUE

Mobile:  
01761603758

Email:  
tajwarhoque13@gmail.com

LinkedIn  
<https://www.linkedin.com/in/tajwar-ul-hoque/>

Address:  
House no. 83/13, TB Gate, Mohakhali

## ABOUT ME

To work willingly in an environment where creativity, hard work, sincerity, honesty, punctuality and devotion to duty is involved. Counseling and maintaining good relationships with fellow colleagues. Building up an excellent relationship with superiors and looking after minors.

## CERTIFICATIONS

- SQL for Data Science on Coursera
- Introduction to Cybersecurity for Business on Coursera
- Business Metrics for Data-driven companies on Coursera
- Excel Skills for Business Essentials on Coursera

## PROJECTS

- Microcontroller based water level monitoring and control system
- Online focused digital automobile market place

## SKILLS

### SOFTWARE SKILLS

- SQL Server
- Database
- Software Development
- MS Office

### TRANSFERABLE SKILLS

- Time Mamangement
- Communication
- Adaptability
- Pressure Handling

## REFERENCE

Reference will be given upon request

## ACADEMIC HISTORY

### BRAC University

2016 - 2020

### Cantonment English School & College

2007 - 2015

### Cantonment English School & College

2007 - 2015

### Bachelor of Science (B.Sc)

Major: Computer Science

### Higher Secondary Certificate (HSC)

Concentration: Science

### Higher Secondary Certificate (HSC)

Concentration: Science

## CAREER BACKGROUND

### We are X

2018 - 2020

### Customer Engagement Officer

#### Key Responsibilities:

- Enhancing the brand image of Robi through building good customer relations.
- Managing deadlines with an excellent attendance record and excellent time management skills.
- Responding customer queries with adapting technical skills to maintain optimism service level

**Highlight:** Successfully solved 10,000 number of queries on monthly basis maintaining 94% response.

## CO-CURRICULAR ACTIVITIES

### Office of Co-curricular Activities (OCA)

2016 - 2017

### First Year Advising Team

2016 - 2017

### Football Club of BRAC University

2017 - 2018

### Volunteer

As a volunteer, I have organized and maintained Spring'2017 orientation program. That's how I learnt to cooperate and communicate with 50 people.

### FYAT Volunteer

As a FYAT volunteer, I have gave direction and guideline to new comer of BRAC University.

### General Member

As a member, I have seen how prestigious club with large number of people run and functions in different tournament.