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Resume of
MD. MAZHARUL ISLAM FAKIR

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Contact Address

Md. Mazharul Islam Fakir,
678/D Boro Moghbazar, Dhaka-1217
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CAREER OBJECTIVE

A young energetic, dynamic, hardworking & highly self-motivated individual want to work in an environment where there is an opportunity of self-assessment & self-improvement in both individual & group based work that will ultimately lead to the further development of the common people by serving actual social interest.

ACADEMIC QUALIFICATION:

1. M.Sc. in CSE 2016
    University : Islamic University, Kushtia
    Result : 3.04 out of (4.00)
    Group : Computer Science & Engineering.

2. B.Sc. in CSE 2014
    University : Dhaka International University
    Result : 3.23 out of (4.00)
    Group : Computer Science & Engineering.

3. Diploma-in-Engineering 2009
    Board : Bangladesh Technical Education Board
    Result : 3.77 Out of (4.00)
    Group : Computer Technology

4. Secondary School Certificate (S.S.C) 2005
    Board : Dhaka
    Result : 3.06 Out of (5.00)
    Group : Science

Efficiency IN IT:

Operating System	Windows -7, 8.1, 10, Vista. Hardware, Troubleshooting, Maintenances etc...
Application Software	Computer Application (MS-Word, MS-Excel, MS-Outlook, MS-PowerPoint and MS-Access, Internet Browsing etc.).
Network	Networking Basic, Network Hardware, and Network Connections, Networking software, Network Topologies, Planning and Installing the network. LAN, MAN, WAN, Wireless Router Configuration. Basic Knowledge on Tunnel Data Pass and Security over Fiber, Radio Link.

CISCO-CCNA	OSI, IPv4, TCP/IP, VLSM, Sub netting, Cisco Router Configure, Routing (Static, RIP, EIGRP, OSPF, Default), Cisco Switching Configure, Switching (VLAN, STP), Firewall (ACL), NAT (Static, Dynamic), IPv6, Wireless LAN, DHCP, VPN
MikroTik	Installation, IP Access and NAT, Bandwidth Management, IP restriction, DHCP Server, VPN (GRE, IP Sec), Web-Proxy, Hotspot setup, PPPoE Server configuration, Load Valancing, Failover.
Windows Server 2012 R2	Domain Server, Deployment and Active Directory configuration and Administration, DHCP, Group Policy, FTP, DNS, Windows server Backup and Restore, Managing User Account.
Linux	Configure & Maintain DNS, Proxy, DHCP, Web Servers, FTP Server and Mail Servers using Linux. Configure Firewall & Routers.

Experience:

Total Year of Experience: 4.4 Year(s)

1. **Sr. Engineer-Technical Support (September 02,2017 - Continue)**

Wipro Ltd.(Grameen Phone IT Support)
Company Location: Grand Delvistaa(Level 4), Plot 1A, Road 113, Gulshan-2, Dhaka-1212
Department: IT

Duties/Responsibilities:

 1. Ticket:
 @ Monitoring ticket return work & cross checked with accounts.
 @ Manage Ticket database user & PC management work.
 @ Execution ticket software rules from head office MIS time to time.
2. Networking:
 @ Ensure & monitor LAN & head office connectivity.
 @ Troubleshooting system and network problems and diagnosing and solving hardware
 Or software faults.
 @ Maintain Group active directory, file server and Mail server.
 @ Internet bandwidth manages
 @ To maintain IT Asset Inventory and ensure insurance coverage.
3. WIFI:
 @ Manage & establishment Resort & Wi-Fi connection.
4. Hardware & software:
 @ All computer hardware & it equipment of park active.
5. Finger print attendance machine:
 @ Take finger scan record of all employee.
 @ Active attendance finger machine network.
6. CC Camera:
 @ Installation of new CC Camera & regular maintenance.
7. Installation & Troubleshooting Blue box, Bit-Locker, Java 8.7, POS server.
8. Online support to customer/ Vendor through Email/ Messenger/ Phone.
9. Handling the trouble ticket system.

2. **IT Executive (Jan 01, 2014– August 31, 2017)**

 Fabian Group
 Company Location: 159/D Kunipara, Tejgaon I/A, Dhaka-1217
 Department: IT
 Duties/Responsibilities:

 1. Support PC- Hardware, Troubleshooting, Maintenance, LAN, MAN, WAN.
 2. Support regarding MS outlook, MS Office Program, Printer troubleshooting and

Network support. Maintain data sharing, mail sharing, and printer sharing.

3. To Maintain Server 2012 R2 (mail server, File server, Print server, FTP Server).

4. To maintain hardware, Troubleshooting, Wi-Fi router and own database software.

5. To maintain CCTV, Attendance punch Machine, Door scanner by ZKTeco .

6. To plan, organize, direct & supervise of Installation and maintenance of all technical matters.

7. Configuration TCP/IP Network, IP printer, IP Web Cam, Distribute Internet or IP, IP Phone.

Language Skill

English	:	Good Command on English Talking and writing.
Bengali	:	Have Excellent Command on Bengali Language.

PERSONAL INFORMATION:

Name	: **MD. MAZHARUL ISLAM FAKIR**
Father's Name	: MD. SAIFUL ISLAM FAKIR
Mother's Name	: ANWARA ISLAM
Date of Birth	: 01 January, 1990
Nationality	: Bangladeshi (by birth)
National ID	: 6125217234766
Sex	: Male
Religion	: Islam (Sunni)
Height	: 5' 3.5"
Weight	: 60 Kilograms
Marital Status	: Single
Present Address	: 678/D Gabtola,Boro Moghbazar,Dhaka-1207
Permanent Address	: 13/A/6 Brammopally Road, Mymensingh-2200.
Home District	: **Mymensingh.**

Reference :

Abir Mohammad Mustofa Principal Officer, BRAC Bank Hatirpool Branch, Dhaka. Email: abirmustofa@yahoo.com Mobile – 01712719082	**Md. Samsul Haque Ratan** Section Officer, C -Block. BSMMU, Dhaka Email: ratan.haque@gmail.com Mobile - 01914389792

Statement of Integrity :

I confirm that the information provided above, and in any attachment, are correct and I understand that any false statement or information could result in my application or appointment being terminated.

Signature & Date

(**MD. MAZHARUL ISLAM FAKIR**)   **Date: 14-05-2018**