

Last Updated : **February 16, 2016****SHALHUDDIN**

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**Career Objective:**

I am interested to work In a compatative but friendly environment where responsibility and commitment is appreciated.

Career Summary:

build up my career by using opportunity with responsiblity/

Special Qualification:

computer knowledge office program.

Employment History:

Total Year of Experience : 1.7 Year(s)

1. **customer manager (March 13, 2013 - August 30, 2013)**

bangla link

Company Location : dhaka bangladesh

Department: customer care

Duties/Responsibilities:

communicate with customer and solve their problem.

2. **customer manager (August 1, 2012 - October 30, 2013)**

blink

Company Location : dhaka

Department: customer care

Duties/Responsibilities:

communicate with the customer \$solve their problem

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
MA IN ENGLISH	English	National University	Second Class, Marks :48%	2010	1YEAR	PASS
HONS	English	National University	Second Class, Marks :47%	2009	4TH YEAR	PASS
HSC	ART.S	COMILLA GOVT COLLEGE	CGPA:3.1 out of 5	2002	2 YEAR	PASS
SSC	SCIENCE	PANCHORA MADDOMIK BIDDA NIKATON	CGPA:3.75 out of 5	2002	2 YEAR	PASS

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 12000
 Expected Salary : Tk. 15,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, Marketing/Sales
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Germany, Hungary, Japan, Malaysia, New Zealand, Canada,
 Egypt, Finland, France, Hong Kong
 Preferred Organization Types : Banks, Event Management, Trading or Export/Import,
 Buying House, Hotel, Restaurant, Airline, Travel Agent, Tea
 Garden, Direct Selling/Marketing Service Company, Group
 of Companies, Call Center

Specialization:

Fields of Specialization	Description
• Telecommunication Service	bangla link customer care

Language Proficiency:

Language	Reading	Writing	Speaking
english	High	High	High
banglish	High	High	High
hindi	Low	Low	Low

Personal Details :

Father"s Name : HARIS AHAMED
 Mother"s Name : JOYNOB AKTER
 Date of Birth : December 21, 1986
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : ISLAM
 Permanent Address : PANCHORA, CHORANAL, BURICHONG, COMILLA.
 Current Location : Cumilla

Reference (s):

Reference: 01		Reference: 02
Name	: Md.Mofizul Islam	MD ASRAFUL ALAM BHUIYAN
Organization	: Victoria College Comilla	CITY BANK LTDt
Designation	: Associate professor	AVP\$ SR MANAGER IT DEVISION
Address	: Race Course, Comilla-3500	
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Relation	: Academic	Relative