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SHOLAYMAN HOSSAIN

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Career Objective:

I am very much interested to develop my professional career in IT related jobs like System Engineer, Hardware Engineer, System Analyst, IT Expert etc. It would be a great opportunity for me if I can get a chance to work in a creative environment.

Career Summary:

Pro-active and oriented with diverse background in Electronics and communication Engineering. Information Technology Professional with extensive experience in Telecommunication, Network Environments, Server Administration & Cloud Management, Personnel Management, Project Management and Software Systems Implementations.

Special Qualification:

Committed to put a smile on the customer face with increasing the company corporate image. Good Communication skill pleasant personality.
Computer Skills: Server Administration & Cloud Management, CCNA and networking, MS office

Employment History:

Total Year of Experience : 4.1 Year(s)

1. **Senior Executive- IT & ERP (September 20, 2018 - Continuing)**

Rangs Group

Company Location : 117/A ,(Level-4), Old Airport Road, Bijoy Sharani, Tejgoan
Dhaka-1215

Department: IT & ERP

Duties/Responsibilities:

• Configure Cisco Switch, Router, Access point, Access point come router of several Brands Such as ASUS, NETGEAR, MIKROTICK, TP-LINK, VPN, VLAN etc.

• IP & Network Printer and Scanner setup and Troubleshoot.

• To provide all types of IT Support to end user and support type related to Hardware, Networking & International ERP Support.

• To provide training on ERP modules to end users.

• To work closely with ERP implementation partner for learning the ERP software process flow and based on this will have to provide support to end users.

• To work closely with ERP Business Champion as Key User.

• To develop various reports after getting training from Implementation partner.

• To ensure support on ERP software after getting training from Implementation partner.

• ERP Software installation and troubleshooting.

• To work troubleshooting in Server, Storage and VMWare Virtual Solutions.

• Design, Develop and Maintain Corporate Network and Server Management.

• Maintain Cisco & other Brand Layer 2 and Layer 3 switches.

• Maintain Proxy Server, Mail Server, Routing on Firewall, Layer 3 switch and Routers.

• Maintain Active Directory, TCP/IP, DNS, DHCP, VLANs, Switching, CCTV, VPN etc.

• Administer and Maintain of Windows and Linux Server and client system.

• Maintain & Supervise distributed computing environments.

• Diagnose system hardware issues and software failures, communicates the remediation plans to users, and provide status updates and take effective measures to solve the problem.

• Deploy PC, server, and network hardware per approved system configurations and PC Provide system troubleshooting and support for end users, including Office 2013 /2016 Suite.

• Responsible for all Software including Backup.

• Virus Clean (Using updated antivirus and other utilities) PC Hardware setup and Troubleshoot-(Hard disk, RAM, LAN Card) OS Troubleshoot-(Windows Version).

• LAN Troubleshoot & deployment.

• Configure and install computer systems for other organizations.

• Strong understanding of email servers and web mail configuration.

• Have a Sound knowledge of Windows 10 and Latest software.

2. Executive (November 1, 2015 - September 19, 2018)

IFAD GROUP

Company Location : Nasir Trade Centre [NTC] Level-11-12, 89 Bir Uttam CR Datta Road, Banglamotor, Dhaka-1205 .

Department: IT & MIS

Duties/Responsibilities:

• Configure Cisco Switch, Router, Access point, Access point come router of several Brands Such as ASUS, NETGEAR, MIKROTICK, TP-LINK, VPN, VLAN, IP phone etc.

• Configure Ubiquiti NanoStation loco M5, NanoBeam M5, Ubiquiti Bullet M5, Motorola Indoor & Outdoor CPE and Troubleshoot.

• IP & Network Printer and Scanner setup and Troubleshoot.

• To provide all types of IT Support to end user and support type related to Hardware, Networking & International ERP Support.

• To provide training on ERP modules to end users.

• To work closely with ERP implementation partner for learning the ERP software process flow and based on this will have to provide support to end users.

• To work closely with ERP Business Champion as Key User.

• To develop various reports after getting training from Implementation partner.

• To ensure support on ERP software after getting training from Implementation partner.

• ERP Software installation and troubleshooting.

• To work troubleshooting in Server, Storage and VMWare Virtual Solutions.

• Design, Develop and Maintain Corporate Network and Server Management.

• Maintain Cisco & other Brand Layer 2 and Layer 3 switches.

• Maintain Proxy Server, Mail Server, Routing on Firewall, Layer 3 switch and Routers.

• Maintain Active Directory, TCP/IP, DNS, DHCP, VLANs, Switching, CCTV, VPN etc.

• Administer and Maintain of Windows and Linux Server and client system.

• Maintain & Supervise distributed computing environments.

• Diagnose system hardware issues and software failures, communicates the remediation plans to users, and provide status updates and take effective measures to solve the problem.

• Deploy PC, server, and network hardware per approved system configurations and PC Provide system troubleshooting and support for end users, including Office 2013 /2016 Suite.

• Responsible for all Software including Backup.

• Virus Clean (Using updated antivirus and other utilities) PC Hardware setup and Troubleshoot-(Hard disk, RAM, LAN Card) OS Troubleshoot-(Windows Version).

• LAN Troubleshoot & deployment.

• Configure and install computer systems for other organizations.

• Strong understanding of email servers and web mail configuration.

• Have a Sound knowledge of Windows 10 and Latest software.

3. Executive - IT (January 1, 2015 - October 31, 2015)

Access TEL

Company Location : Suite # 901, Concord Tower, 113 Kazi Nazrul Islam Avenue, Dhaka.

Department: System

Duties/Responsibilities:

*Configure Cisco Switch, Router, Access point, Access point come router of several brands such as ASUS, NETGEAR, MIKROTICK, TP-LINK, VPN, VLAN, IP phone etc.

*IP & Network Printer and Scanner setup and Troubleshoot.

*Virus Clean (Using updated antivirus and other utilities) PC Hardware setup and Troubleshoot-(Hard disk ,RAM,LAN Card) OS Troubleshoot-(Windows Version).

*LAN Troubleshoot & deployment.

*Establish Wi-Fi zone in corporate office.

*Design and implement the clients network.

*Configure and install computer systems for other organizations.

*Apply knowledge of computing systems and software structure.

*Strong understanding of TCP/ IP will be required.

*Strong understanding of email servers and web mail configuration.

*Network architecture and administration.

*Have a Sound knowledge of Windows 8.1 and Latest software.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.sc Engineering	Electronics and Communication Engineering	Ahsanullah Institute of Information & Communication Technology (AICT)	CGPA:2.98 out of 4	2011	4 years
HSC	Science	Govt.Devendra college,Manikgonj	CGPA:3.1 out of 5	2007	2 Years
SSC	Science	Kalia public high School	CGPA:4.19 out of 5	2005	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Server Administration & Cloud Management	VMware Workstation,Windows Server 2016,Linux Administering,Cloud Management	BASIS Institute of Technology & Management (BITM)	Bangladesh	BDBL Bhaban,Kawran Bazar,Dhaka 1215	2017	Two Months
K-Lab Fundamentals	Kaspersky Antivirus Server & Client Management	Officextracts	Bangladesh	House-B112, Mosque Road, New DOHS, Mohakhali.	2016	One Day
CCNA Exploration	Network Fundamentals, Routing Protocols and Concepts, LAN Switching and Wireless, WAN Configuration.	Bangladesh University of Engineering and Technology (BUET)	Bangladesh	Dhaka	2014	One Year

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 35000
 Expected Salary : Tk. 10,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Electronic Equipment/Home Appliances, Group of Companies, Garments Accessories, Mobile Accessories

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Cisco • Gigabit Network Designing • Linux • ATM Network Designing • IT Support Service • LAN/ WAN • MS Word/ Excel/ PowerPoint/ OneNote • Windows Administration • WordPress • Switches/ Routers 	Operating System: Windows XP, Windows Vista, Windows 7, Ubuntu Linux. Hardware: PC Assemble, Hardware Troubleshooting. Networking: Hardware and Software Installation, Local Area Network Setup, Router Configuration, Switch Configuration, Outlook Mail Problem Solve, Printer sharing Problem Solve, Network Fault finding and troubleshooting. Web Design/Graphics Design: Adobe Photoshop, Adobe Illustrator, Macromedia Flash, Macromedia Dreamweaver, HTML, CSS, MYSQL, PHP. Microsoft Office: Microsoft Word, Excel and Power Point.

Extra Curricular Activities:

CCNA, Networking and Computer Skills: â MS Word â MS Excel â MS Access â Power point â Internet Explorer & Responsible Honest Flexible Motivated Hard working & Enthusiastic Committed to safe Engineering practice. Excellent communication and interpersonal skill. Rational exception and human behavior.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	High	High	High

Personal Details :

Father"s Name : ABDUL KADDUS
 Mother"s Name : ROHIMA BEGUM
 Date of Birth : November 15, 1989
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mohammad Jahidul Haque	Mahmud Hassan Mridha
Organization	: Ministry of Home Affairs	Bangladesh Bank
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