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S.M. MASFIQUR RAHMAN

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Career Objective:

In quest of a full or part time position in a local or multinational promising organization where my creativity,organizational skills, education, experience and personality can be executed for the expansion and profit maximization of the company

Special Qualification:

Java, Php, CCNA, Linux

Employment History:

Total Year of Experience : 5.4 Year(s)

1. Business Development Manager, (Tech and Business) (June 1, 2016 - Continuing)

WW Tech Ltd. working for Graymatics, Inc .

Company Location : 39 B, 115,Gulshan Avenue & Singapore.

Department: IT and Marketing

Duties/Responsibilities:

1. Helping IT, operating system, Linux and the product positioning, building the go-to-market strategy for new Graymatics VAS, face detection apps, face, character analysis, Image Processing, Video Detection, Video processing ,traffic management ,fleet /courier management software etc. products in new markets.
- 2.Gathering and organizing product feedback and industry trends as input for product development;
- 3.Working with engineering ,management ,marketing team in defining,developing new product specifications and to prioritize incoming product requests;
- 4.Providing sales support in RFP responses as necessary or presentation customization;
5. Assisting for Digital Marketing, Advertising.
6. Assisting for IT solutions ,support.
- 7.Maintaining communication with Telecom Operators, E-Commerce Companies, Fashion Houses for developing new apps, software etc.
8. Managing subordinates for development..
- 9.Preparing & Presenting Proposals ,Presentations,Products to clients.

2. Operations Engineer, (August 1, 2014 - May 31, 2016)

Banglalink Digital Communications Ltd with Market Access .

Company Location : Banglalink ,Hosna Center, Gulshan Avenue,Dhaka.

Department: IT Operations,Supervision, previous: Data Center.

Duties/Responsibilities:

1. Ensuring and executing administration, operational maintenance, Data Base Maintenance using SQL , Linux, Oracle.
2. Executing of shell scripts manually on request in UNIX platform.
3. Providing solution of Credit control,discl,CCFILT, CCLDEF etc. and Monitor all Network elements Mediation, Provisioning, Credit Control Process, RAID, Archive processes,power equipments- generator, UPS, fire,AC,Room environment.
- 4.Providing on demand solution and monitoring power Equipments-UPS,Generator,Data Center`s ACetc. and . Monitor Data center environment/Power .
5. Ensuring and following-up daily operational and KPI reports.
6. Providing quality & timely delivery and change/release management to meet the business requirement.
7. Solving, developing and implementing new maintenance process.
8. Ensuring/following compliance, ISO processes while operation maintenance and development
9. Assisting operation of CDR Tar files.
- 10.Training of new joiners on or off requirements.
- 11.Providing 24X7 duties to ensure smooth operational tasks and prevent any mission critical situations
- 12.Manage and coordinate different vendors to secure best services from them.
13. Supervising & monitoring all BSC,BTS,MSC ,VAS nodes,fault managements, lock, unlock, rectifier,vswr etc.
14. Others support: such as CV sorting, Delivery Chalan, support etc.

3. Asst. Network Engineer (September 1, 2013 - July 30, 2014)**Agni Systems Limited**

Company Location : Gulshan-1,Navana Tower, 11th Floor.

Department: NOC [Network Operation Center]

Duties/Responsibilities:

1. OSPF, STP, Vlan, VPN, PoP,IP ,SNMP Addressing, Fiber link,Radio link setup,Support and Solutions .
 - 2.Network fault ,alarm Monitoring
 - 3.Wi-Max Modem-greenpacket , wi-fi Support.
 - 4.Server OS Windows and CentOS installation and Support.
- Providing solutions over phone ,and on location support to end users of different organizations.
- 6.Router,Switch,Media Converter Configuration,Microtik,Cisco and others.
 - 7.Network designing and documenting by Visio,Word,Excel and others in a effective manner.
 - 8.Maintaining What"s up gold ,Solarwind, PRTG, Active Xperts Network Monitor,Advance CPU load,Win MTR etc.
 - 9.Reporting, IP Planning,IP distributing.
 - 10.Providing solutions to Laptop,Desktop,CCTV,DVR,UPS,Printer,IP Phone etc.
 - 11.24*7 Support and Roster wise duty.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
Executive MS of Business Administration ,Cont.	Marketing	North South University	CGPA:3.6 out of 4	2019
BS in Electronics and Telecommunication Engineering.	Telecommunication	North South University	CGPA:3.05 out of 4	2013

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
RCHA , RHCE (Linux)	RCHA , RHCE	CSL	Bangladesh	Kuril,bashundhara.	2017	4 months
Inhouse Knowledge Sharing Sessions	Telecom and Power Management , NOC Management , Labor Law and Compliance Issues. Basic Concept about Data Centers. BTS Management etc.	Banglalink Digital Communications Ltd.	Bangladesh	Hosna Center,Gulshan.	2014	2014,2015
Social Business	Benefits of Social Business, Implementation, Alleviation of Poverty,Organizational Development	Yunus Center	Bangladesh	Mirpur, Yunus Center.	2013	One Day
Cisco Certified Network Associate [CCNA]	Switching,Routing,TCP ,IP,Subnetting,DHCP etc.	New Horizon	Bangladesh	Dhaka	2011	60 Hrs
`Solar Photovoltaic Cell`	Solar Modules, Panels, Lights, Silicon Process, Costs etc.	Malaysian National University, NSU.	Bangladesh	North South University,Dhaka.	2010	01 day
âLeadershipâ	Vision Quality, Management	AISEC NSU	Bangladesh	North South University	2010	01 Day

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 18,000
 Preferred Job Category : IT/Telecommunication, Production/Operation
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization :
 Types

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> Linux Cisco MS Visio MySQL PHP 	<p>ï IT & Networking: CCNA, Routers, LAN/WAN, Security, Virus Protection, Laptop, Desktop, CCTV, Access Controls etc.</p> <p>ï Programming languages: C, C++,HTML5,PHP,Assembly Language, Verilog, Matlab.</p> <p>ï Applications: Ms-office, MS Visio, Adobe- Photoshop, Premier, Illustrator, Windows Movie Maker, Team Viewer etc.</p> <p>ï Educational Software: Pspice, Xilinx, Altera, Microwind, Logisim etc.</p>

Extra Curricular Activities:

Workshop on `Solar Photovoltaic Cell` by Malaysian University. # Worksoop arranged for Qubbe at NSU.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
ENGLISH	High	High	High
Chinese	Medium	Medium	Medium

Personal Details :

Date of Birth : December 20, 1984
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Permanent Address : H-16,Bloc -C, Cumilla Sadar, Cumilla Sadar Dakshin, Cumilla 3500
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Dr. Md Abdul Awal	Naser Jamal Khan
Organization	: GPIT	Banglalink Digital Communications Ltd.
Designation	: Advisor	Data Center Associate Manager
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Relation	: Academic	Professional
