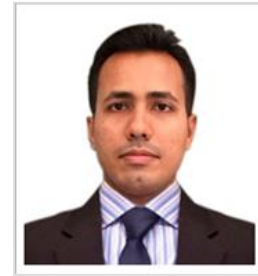


Last Updated : **October 4, 2018**

S.M. MUAZZEM HOSSAIN

Address: 10/B/2, (1st floor), Mirbag , Moghbazar , Dhaka-1217.
Home Phone: 8801913795689
Mobile : 8801676116646
email:hossain.muazzem@yahoo.com, muazzemtushar@gmail.com



Career Objective:

Career Built-up in ICT sector.

Career Summary:

S.S.C passed in 2005 from Model High School, Khilgaon under the department of science. Then completed Diploma-in-Engineering of computer technology from Sigma Institute of Science and Technology at 2010. And then completed B.Sc Engineering of Electronic and Communication Engineering from UITS at 2014

Special Qualification:

Network designing, monitoring & reporting. Switch configuration (VLAN, Inter VLAN, VTP & STP). Router configuration (RIP, EIGRP, OSPF, ACL & NAT)

Employment History:

Total Year of Experience : 7.9 Year(s)

1. IT Specialist (January 1, 2017 - Continuing)

The Westin Dhaka

Company Location : Dhaka, Bangladesh

Department: IT

Duties/Responsibilities:

Follow all company policies and procedures; protect company assets. Address guests' service needs. Provide end-user support. Communicate with other IS personnel to troubleshoot and resolve technical problems or issues related to computer software and systems, internet access, hardware and peripheral equipment. Maintain computer networks, support server system(s), and supporting software. Inspect, test, and diagnose computer equipment and systems. Manage user accounts, including set up, removal, and resetting passwords in order to ensure confidentiality and proper use. Install, configure, and modify workstations. Modify workstations, including set up of cables, desktop computers, laptops, docking stations, and printers. Micros opera Database server maintenance, Micros opera Application server maintenance, Material control server maintenance, PABX & Billing server maintenance, PABX controller Siemens Hipath 4000 maintenance, configure & work with Active-Directory server, Access Point configure & maintenance with Ruckus ZoneDirector 3000, Sun system server maintenance, POS system server maintenance, POS printer configure & maintenance, Maintain & work with Nomadix AG5600, Vingcard encoder & Electronic door lock configure & maintain. Install, configure & maintain CC camera & IP camera. Install, configure & maintain Access Control Devices. Secure all backups from server end by Symantec Backup Exec. Maintain inventory of all technology devices. Maintain and upgrade hardware, software and website technical architecture related to hardware and telecommunication connectivity.

2. IT Executive (April 1, 2013 - December 31, 2016)

Ahsania E Solutions Ltd. (A concern of Dhaka Ahsania Mission)

Company Location : Dhaka, Bangladesh

Department: IT

Duties/Responsibilities:

Hardware maintenance & troubleshooting, any kind of Software install & configure, mail configure on outlook & backup from outlook, LAN maintenance & troubleshooting, maintenance Mikrotik router, Antivirus server install & configure, Windows server OS install & configure, configure & work with Active-Directory server, any kind of networking device install & configure, Network-based firewall install & configure, Structure cabling etc

3. System Engineer (January 1, 2011 - March 31, 2013)

Systems Ltd.

Company Location : Dhaka, Bangladesh

Department: Technical Support

Duties/Responsibilities:

Installation server based Antivirus, Network-based firewall install & configure, Installation switch & router, Computer hardware maintenance & troubleshooting, Structure cabling etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc. Engineering	Electronics and Communication Engineering	University of Information Technology & Science	CGPA:2.84 out of 4	2014	4 Year
Diploma-in-Engineering	Computer Engineering	Sigma Institute Of Science and technology	CGPA:3.29 out of 4	2010	4 Year
SSC	Science	Model High School, khilgaon	CGPA:3.31 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNSP (Cyberoam Certified Network & Security Professional)- ID: CP220512/1001073	Cyberoam configuration	Cyberoam Training Department - Elitecore Technologies Pvt. Ltd.	Bangladesh	Dhaka	2012	03 days

Professional Qualification:

Certification	Institute	Location	From	To
RHCE (Red Hat Certified Engineer)	IT Bangla Ltd.	Dhaka, Bangladesh	September 19, 2014	January 16, 2015
CCNA (Cisco Certified Network Associate)	New Horizons	Dhaka, Bangladesh	October 7, 2011	March 9, 2012

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 37000
 Expected Salary : Tk. 30,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication,
 Hospitality/ Travel/ Tourism
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Sweden, United Kingdom, United States, Australia, Canada,
 Denmark, Egypt, Spain, Switzerland, United Arab Emirates
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service, ISP,
 Computer Hardware/Network Companies, NGO,
 Embassies/Foreign Consulate, Engineering Firms, Hospital,
 Pharmaceuticals, Group of Companies, Cement Industry

Specialization:

Fields of Specialization
• Token Ring Network Designing

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	Medium
Hendi	Low	Low	High

Personal Details :

Father"s Name : S.M. ABUL KASHEM
 Mother"s Name : BILKIS BEGUM
 Date of Birth : December 3, 1989
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Vill : Duliapara, P.O: Thanarhat, P.S: Sonaimuri, Dist: Noakhali.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Syed Ziaul Huque	Md. Nur Alam
Organization	: Tech Valley Networks Ltd.	Square Hospitals Ltd
Designation	: Executive Director	Executive, Business Office(Division/F)
Address	: Sharif Mansion (2nd Floor), 11, Mohakhali C/A, Dhaka-1212, Bangladesh.	18/F, West Panthapat Dhaka-1205.
Phone (Off.)	: 02-9132781	02-8159457-54
Phone (Res.)	:	
Mobile	: 88 01811224084	018-19871813.
EMail	: syedziabd@gmail.com	
Relation	: Professional	Relative