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S. M. ZAHIRUL ISLAM

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Career Objective:

To achieve an appropriate place in an organization from where, I can get the facilities to extend myself. It will be a great pleasure for me if my job will allow me to show my talent and to work efficiently with honesty

Career Summary:

With more than 5 years of experience as an IT Professional, I am confident and reliable in IT support services with extensive practical experience of working with computers, networking and resolving any support issues that are raised to the service desk.

Special Qualification:

Networking Switches / Routers / Firewalls
SQL ,1st/2nd line issues ,nfrastructure support
Server support ,Microsoft technologies ,Remote support tools ,Problem solving
,Commitment to outcomes, Highly analytical ,Helpful attitude

Employment History:

Total Year of Experience : 10.0 Year(s)

1. Manager, IT & Compliance (May 15, 2014 - Continuing)

Conveyor Group

Company Location : Banani, Dhaka

Department: Conveyor Head Office

Duties/Responsibilities:

- ~½ Working closely with a team of programmers, designers & IT managers.
- ~½ Identifying problems and then suggesting technical computer-based solutions.
- ~½ Assisting on DR planning.
- ~½ Working on documentation and capacity management.
- ~½ Ensuring robust network backup and recovery capability.
- ~½ Hands on experience of server operating systems, networking, security and remote access.
- ~½ Working with IP routing protocols.
- ~½ Knowledge and experience with Firewalls,

2. IT Executive (April 1, 2009 - January 31, 2014)

Diganta Television

Company Location : Paltan, Dhaka

Department: Broadcast

Duties/Responsibilities:

To control and monitoring full AVECO (ASTRA) Automation system. Maintain Vizrt Engine, SeaChange video server and Octopus News Room Automation System. Cisco Base Intra computer network and computer with performance monitoring, troubleshooting. Monitoring Server, Overall performance analysis & monitoring and reporting to my superior. Networking VPN and networking the all section, System, management, various Software installation and support.

3. Executive IT & Webmaster (November 1, 2008 - March 31, 2009)**Amin & Jahan Corporation**

Company Location : Amin & Jahan Corporation Ltd. Unit# 601, Houese# 145, Road# 03, Block- A Niketon, Gulshan 1, Dhaka 1

Department: IT & related with all section

Duties/Responsibilities:

Receiving and replaying e-mail to customer, network monitoring Server manipulation & trouble shooting, technical support related database monitoring, and Maintenance & Update three website.

<http://www.textiletoday.com.bd>

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Masters in Business Administration	Finance	Bangladesh University of Business and Technology	CGPA:3.4 out of 4	2013	2 years (Regular)
B.Sc Eng	Computer Science & Engineering	East West University	CGPA:2.6 out of 4	2008	4
Higher Secondary of School Certificate	Science	Government Science College	First Division, Marks :55%	2002	2
SSC	Science	Ataturk Model High School	First Division, Marks :75%	2000	2

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Occupation health & Safety Management		Bureau Varitas	Bangladesh	Office	2015	2 days

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 35000
 Expected Salary : Tk. 20,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Italy, Norway, Qatar, Saudi Arabia, Canada, Kuwait, Oman,
 : Singapore, Spain, Switzerland
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service, Computer
 Hardware/Network Companies, Logistic/Courier/Air Express
 Companies, Newspaper/Magazine, Embassies/Foreign
 Consulate, Engineering Firms, Airline, Group of Companies,
 Call Center, Sweater Industry

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Adobe Photoshop/ Illustrator • Autocad • DreamWeaver • HTML/ DHTML • Linux • MS Word/ Excel/ PowerPoint/ OneNote • MySQL • Project Management • Network Engineering • WordPress

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

Personal Details :

Father"s Name : Nur Muhammed
 Mother"s Name : Ferdousara Begum
 Date of Birth : March 4, 1984
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Current Location : Dhaka

Reference (s):

<u>Reference: 01</u>		<u>Reference: 02</u>	
Name	: A.S.M. Tareq Amin	Md. Jalalul Hai	
Organization	: Amin & Jahan Corporation	Conveyor Group	
Designation	: Chief Executive Officer	Advisor	
Address	: Uttara, Dhaka	57, Kemal Ataturk Avenue, Banani,	
Phone (Off.)	: 02-9863105	Dhaka-1213 Bangladesh	
Phone (Res.)	:	88029821392-8	
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Relation	: Professional	Professional	

