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SAIKAT MAJUMDER TITU

Address: 2nd Floor, House: 11, Road: 11, Middle Badda, Gulshan-1,
Dhaka-1212.
Home Phone: 01610159494
Mobile : 01820159494
email:saikat.noa@gmail.com

Career Objective:

Over 4 years of progressive experience in network protocols, communication network and firewalls. In-depth knowledge of deploying IP protocols and troubleshooting. Experienced in layer 2 switching and layer 3 routing.

Employment History:

Total Year of Experience : 5.8 Year(s)

1. **Executive (May 8, 2016 - Continuing)**

   Bangladesh Online Limited (BOL)
   Company Location : BEXIMCO IT Division, SAM Tower, House#04, Road#22, Gulshna-1, Dhaka.
   Department: Tech Support
   Duties/Responsibilities:
   â¢ TCP/IP network implementation, maintenance and repair.
   â¢ VPN configuration using RV042 Cisco router.
   â¢ IPsec VPN, Auto Failover, Browsing restriction, Bandwidth control in Mikrotik router.
   â¢ Configuring and maintenance of Zimbra Mail Server.
   â¢ Configuring and maintenance of different types of Linux based file server like OwnCloud, NextCloud etc.
   â¢ Install and configuring customers Mail Server with required services like IPTables, NAT, Squirermail, Roundcube, MailScannner, PoP before SMTP, Auto CC, Auto Reply etc.
   â¢ Kaspersky admin server setup, client setup, maintenance and policy creation.
   â¢ Wireless router configuration (TP-Link, D-Link, Netgear, Apple etc.) and WiFi zone setup for client.
   â¢ Radio devices Configuring (Ubiquiti, Cambium etc.)
   â¢ Troubleshooting and providing solution of Internet & data connectivity of corporate client.
   â¢ Traveling to client sites to help with installs, deployment and troubleshooting.

2. **Technical Officer (December 1, 2015 - April 15, 2016)**

Ubernet (A concern of Mir Telecom Group)
Company Location : Red Crescent Barak Tower (Level-10), 71-72 Old Elephant Road, Dhaka 1000.
Department: Tech Support
Duties/Responsibilities:
â¢ Mikrotik Router Configure.
â¢ IP Phone Configure with ATA device.
â¢ Wireless Router Setup (Linksys, TP-Link, Net gear, Apple etc.)
â¢ Radio devices configuration (NanoStation, Bullet, Rocket, Epmp etc.)
â¢ Networking, design, installation and maintenance services.
â¢ Supporting users over the telephone and by email.
â¢ Software maintenance & E-mail setup (Mirosoft Outlook, Eudora and Thunderbird).
â¢ Traveling to client sites to help with installs, deployment and troubleshooting.

3. **Sr. Executive (January 5, 2013 - November 10, 2015)**

   Bijoy Online Limited
   Company Location : 1st Floor, Bashati Dream, House#3, Road#20, Gulshan-1, Dhaka.
   Department: Tech Support
   Duties/Responsibilities:
   â¢ Mikrotik Router Configure.
   â¢ IP Phone Configure with ATA device.
   â¢ Wireless Router Setup (Linksys, TP-Link, Net gear, Apple etc.)
   â¢ Setup configuration, support of different software solution on various platform
   â¢ Provide technical support to the various users of the office.
   â¢ Wired and wireless (WiFI) LAN setup for client.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science	Computer Science & Engineering	Asian University of Bangladesh	CGPA:3.04 out of 4	2015	4 Years
Diploma in Computer Engineering	Computer Technology	Feni Polytechnic Institute	CGPA:3.09 out of 4	2011	4 Years
S. S. C. (Vocational)	General Electrical Works	Begumganj Technical School and Collage	CGPA:3.64 out of 5	2006	-

Professional Qualification:

Certification	Institute	Location	From	To
Cisco Certificate Network Associate (CCNA)	Dot System	Hatirpool, Dhaka	August 10, 2016	August 10, 2016
MikroTik Certified Network Associate (MTCNA)	Banglanet	Motijheel	February 10, 2014	February 13, 2014

Career and Application Information:

Looking For	:	Mid Level Job
Available For	:	Full Time
Present Salary	:	Tk. 26000
Expected Salary	:	Tk. 12,000
Preferred Job Category	:	Bank/Non-Bank Fin. Institution, IT/Telecommunication, Customer Support/Call Centre
Preferred District	:	Dhaka
Preferred Organization Types	:	IT Enabled Service, ISP, Computer Hardware/Network Companies, Group of Companies

Specialization:

Fields of Specialization	Description
• IT Support Service • Wireless • LAN/ WAN • Cisco • Linux • Linux-based Mail Server • Mikrotik	Cisco: â¢ Configuring BGP, OSPF, EIGRP, RIP, VRRP, VPLS, Inter VLAN, NAT and DHCP, GRE Tunnel etc. â¢ Configuring Flex link, Port Chanel, VTP, VLAN etc. Mikrotik: â¢ Configuring Static & Dynamic routes. â¢ Configuring BGP, OSPF, VPLS, Point-to-Point Tunnel [GRE Tunnel, EoIP Tunnel, IPIP Tunnel], VPN [PPTP, SSTP, L2TP], NAT, Hotspot, HTTP Filter, Web Proxy, DHCP Server, VLAN, Log Configuring, WDS Configuration, Firewall, Load balancing etc. â¢ User & Group Management, Queue list, Control Bandwidth per user. Linux: â¢ Sound knowledge in User & group policy & file permission management. â¢ Have good knowledge different types of partition and also LVM Partition. â¢ Well knowledge on various Server configuration and maintaining such as: DNS, MAIL (Sendmail, Postfix, Squirrelmail, Zimbra), Squid, DHCP, FTP Server, Web Server (Apache) etc. â¢ Well knowledge on IP Tables, TCP Wrapper. â¢ Configuring monitoring tools such as: CACTI, Nagios, Smokeping, WhatsUpGold in Linux operating system. Others: â¢ Knowledge of MS Office tools including MS Word, MS Power Point. â¢ Net Browsing, Windows XP, Windows7. â¢ Adaptable and quick to learn new skills.

Personal Details :

Father"s Name	: Uttam Kumar Majumder
Mother"s Name	: Pratima Rane Majumder
Date of Birth	: September 7, 1990
Gender	: Male
Marital Status	: Unmarried
Nationality	: Bangladeshi
Religion	: Hindu
Permanent Address	: Vill- Aklashpur, Post- Aklashpur Bazar, P. S.- Begumganj, District- Noakhali.
Current Location	: Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Pijush Chowdhury	H. M. Hamidul Haque
Organization	: Bangladesh Online Ltd. (BOL)	Feni Polytechnic Institute.
Designation	: Manager (Tech Support)	Chief Instructor
Address	: SAM Tower, Level - 9, Plot - 4, Road - 22, Gulshan - 1, Dhaka 1212.	Feni Polytechnic Institute,Feni.
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01911176279	01711-231503
EMail	: pijush@bol-online.com	smhamidcse@gmail.com
Relation	: Professional	Academic