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SAMIM REZA AKHTER

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Career Objective:

Network & System Integration, IT & MIS

Career Summary:

Around Nine years of experience, as Computer Hardware, Network & Various Type Of Server System. Has knowledge and experience in the area of networking & System concepts like Internetworking, Internet protocols, OSI Reference Model, IP Routing,L2 Switching, Vlan, Active Directory Domain Services, FTP Server, File Server, Print Server, SMS Gateway, IIS Service, DNS, DHCP, Wireless System etc.

Special Qualification:

CCNA Certified
ID: CSC012837485
MCSA (Windows Server 2012R2)
Expert on MIKROTIK,

Employment History:

Total Year of Experience : 8.6 Year(s)

1. **Manager (ICT) (August 20, 2015 - Continuing)**

Rose Sweaters Ltd

Company Location : Vhogra,Bypass,Joydebpur,Gazipur

Department: Information Technology

Duties/Responsibilities:

Provides strategic and tactical planning, development, evaluation, and coordination of the information and technology systems based on business needs and future requirements

Plans & budgets the IT requirements in consultation with business leaders and ensures spending within the budget

Planning design & implement IT Policies and Security

Maintain File server, DNS, DHCP, Domain controller, Storage Management system

Manage and maintain backups and disaster recovery processes for all servers and users data

Microsoft Exchange 2013 administration

Manage and maintain routing and switching on group infrastructure

Handling network service request within SLA and also coordinate with vendor and partner services

Ensure mail server configuration (Exchange Server) & setup, troubleshoot various type of mail client

Assure troubleshooting hardware, software and network

Upgrade new technology of computer and network system

Ensure LAN configuration and troubleshooting

Manage PC troubleshooting, data backup, security and safety

Ensure the smooth running of all IT systems, including anti-virus software, print services, email provision and ensure the security of data from internal and external unauthorized access

Configure & Maintain P2P connectivity & tunneling with 6 units.

Monitor and train up new employ

Work along with office member and solve the issue of networking, PC installations and the maintenance

End User Support

Overall Handle all over IT Related Task

2. System Administrator (August 1, 2013 - August 15, 2015)

Sonia Group

Company Location : Kondolbagh, Ashulia Road, Nabinagar, Savar

Department: IT

Duties/Responsibilities:

Configure, Maintain & Monitor of Mikrotik Router & Various Type of Router like (Cisco, Linksys, TPLink, LevelOne, Juniper, Asus, DLink)

Configure, Maintain & Monitor Layer 2 Manageable Switch Like (Cisco, Linksys, LevelOne)

Configure, Maintain & Monitor of Mikrotik Bandwidth Manager & Bandwidth Shaper as a Bandwidth Manager for Managing Client Bandwidth.

Configure, Maintain, Monitor & ensure System Security & end user security using (Firewall, Anti Virus, Spam Gurd)

Configure, Maintain & Monitor windows 2003R2, 2008R2, 2012 Server (Active Directory Domian Controller, File Server, FTP Server, Print Server, IIS, DNS Server, RDP, Messaging Server)

Maintain & Monitor mail Server (Platform: Debain Linux QMail).

Maintain & Monitor Spam Guard.

Configure, Maintain & Monitor Kaspersky internet Security Server.

Configure, Maintain, Monitor & Backup Mail Log Server.

Configure, Handel & trouble shoot of IP Camera, CC Camera (Dome, IR, and PTZ), and Access control device.

Configure, Maintain, Monitor P2P, VPN Connectivity in-between Head office with others unit.

Configure, Maintain And Monitor Our WiFi Network.

Install, Maintain & Monitor oracol Base Payroll Server.

Install & Maintain Web Based Customer Service Desk Software.

Maintain our Core MRTG.

Configure, Maintain & Monitor Our Client MRTG.

Monitor & Support 250+ Workstation.

Monitor Our Large Network & NOC.

Configure, Maintain & Monitor SMS Server.

Configure, Maintain & Monitor Our Backup Router & System Fail Over Messaging Alert Server.

Keep Existing system backup of all server & System weekly basis.

Regular monitoring of MRTG, IP security & Fire wall of the system

Technical information collection and analysis.

Install & Configure End User Mail Client Like (Thunder Bird, Outlook)

Install, Assembling & Troubleshoot New & end user Computer system.

Install & Configure Remote Desktop Server & Services Like (VNC, Microsoft Remote Desktop, Team Viewer, aammy, My LAN viewer)

Setup & Support Printer Like (Various Type of mono Laser, Dot-matrix, Color Laser, Ribbon Printer, POS Printer, Multifunctional & IP Based Heavy Duty Printer)

Support End User IT System.

Install & Support End user Antivirus Security.

Install & Maintain our Conference Device like (Video Conference Device, Projector, Touch Pad,)

Maintain & Monitor our Web Site CPanel.

Install & Maintain POS (Customized Sales Software)

Create & Monitor our Existing & New Domain user and his Privileges.

Maintain and assist to support team for handling smooth IT operation.

Conducting user training for software and application as required

Develop/maintain website for the company

IT budget, updating inventory of all hardware and software and maintaining proper documentation

Testing and new Software System.

Co-ordinate with other departments to follow up the customers IT and network issues.

Attend technical meeting with clients for pre-sales and resolves technical problem as well.

Providing remote and onsite technical supports to the clients

3. System Engineer (February 2, 2012 - February 28, 2013)

Techfors Limited

Company Location : Block :D, House No: 156, Eastern Housing, Pallabi

Department: Technical

Duties/Responsibilities:

• System & Core network Maintenance

• Technical information collection and analysis.

• Configuring and managing LAN and Internet connectivity products (modem, switch, router & Wi-Fi).

• Configure and maintain Active Directory on Windows server 2008.

• Deployment and support for Microsoft Windows Client and Server networking.

• Maintenance , troubleshooting & Configuring Core Network equipment's, Mikrotik band width manager, CISCO Router as per our company requirement

• Providing remote and onsite technical supports to the clients

• Monitoring the network system through network monitoring tools and taking immediate steps in case of any alert or fault

• Diagnosing and troubleshooting hardware, software, and network faults

• Computer assembling, Windows installation and required software configuration

• Install, configure and maintain Mikrotik Router OS for internet browsing traffic control, restriction and monitoring as per company requirements.

• Handling & trouble shooting of IP Camera, CCTV, Access control device.

• Maintain and assist to support team for handling smooth IT operation.

• Conducting user training for software and application as required

• Develop/maintain website for the company

• IT budget, updating inventory of all hardware and software and maintaining proper documentation

• Testing and new Software System.

• Co-ordinate with other departments to follow up the customer's IT and network issues.

• Attend technical meeting with clients for pre-sales and resolves technical problem as well.

4. Network Engineer (NOC) (November 1, 2009 - January 30, 2012)

Khulna Dot Net

Company Location : 124, Khan Jahan Ali Road Khulna

Department: Technical

Duties/Responsibilities:

Network Consultancy

System & Core network Maintenances

Maintenance Corporate Client Problem Solution.

Maintenance , troubleshooting & Configuring Core Network equipments, Mikrotik band width manager, CISCO Router, Juniper SRX210 Service Gateway, CISCO Switch (2950, 2960) as per our company requirement

Regular monitoring of MRTG, IP security & Fire wall of the system

Core network equipment installation, commissioning and testing others client networks who are connected with our ISP

Existing office system maintenance, including software up gradation

Maintenance and trouble shooting Internal and external physical Network.

Keep Existing system backup of all server weekly basis.

Difficult problem analysis and process.

Technical information collection.

Network performance monitoring, tuning and reporting.

Sought out new peering relationships, at both public exchange points as well as via private interconnects

Responsible for the smooth operation of the company

Design the layout for cable Installations

Provide training to staff at the customer location

Maintain documents of work perform during the day

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Post Graduation Diploma In Information Technology(PGDIT)	Information Technology	Khulna University	CGPA:2.88 out of 4	2008	One Year	-
B.Com (Hons)	Management	National University	Second Class, Marks :46.54%	2007	Four years Graduation equivalent to Masters	-
CISCO Certified Network Academy program (CCNA)	Networking	Khulna University of Engineering & Technology (KUET)	Awarded	2009	One year	Networking with Cisco Routing & Switching
DCSA	Diploma In Computer Science and Application	Bangladesh Open University	CGPA:2.65 out of 4	2004	1 and half years Diploma	Computer Techonology
HSC	Business Management (BM in Computer Operation)	Bangladesh Technical Education Board, Agargau, Dhaka Bangladesh	First Division, Marks :66.36%	2001	Two Years	-
SSC	science group	Secondary & Higher Secondary Education Board, Jessore	Second Division, Marks :56.6%	1999	Two Years	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Microsoft Certified Solutions Associate (MCSA)	Windows Server 2012 R2	CSL	Bangladesh	27, Dhanmondi	2015	84 Hours
Red Hat Enterprise Linux 6	Linux OS	Base IT Ltd	Bangladesh	Dhaka	2012	3
Mikrotik	configure on mikrotik router	Bijoy Online LTD	BANGLADESH	Dhaka	2010	6

Professional Qualification:

Certification	Institute	Location	From	To
CCNA (Routing & Switching)	Khulna University of Engineering Technology (KUET)	Khulna	February 2, 2008	April 30, 2009

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 30,000
 Preferred Job Category : IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : India, Italy, United Kingdom, United States, Australia, Canada, United Arab Emirates
 Preferred Organization Types : Telecommunication, Manufacturing (FMCG), Training Institutes, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, NGO, Engineering Firms, Consulting Firms, Buying House, Group of Companies

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Windows XP/ 2000/ ME/ 98 • Cisco • Gigabit Network Designing • Windows 2000/ 2003 Server(s) • Windows Administration

Language Proficiency:

Language	Reading	Writing	Speaking
Bangli	High	High	High
English	High	Medium	Medium
Hindi	Medium	Medium	Medium

Personal Details :

Father"s Name : K. Abul Basher
 Mother"s Name : Mrs. Momtaz Basher
 Date of Birth : December 10, 1982
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : 42, Roy Para cross road, Khulna, Bangladesh.
 Current Location : Dhaka

Reference (s):

Name : A.K.M. Faizul Karim
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 Relation : Professional

