

Last Updated : **March 28, 2017**

SAYED AHMED

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Employment History:

Total Year of Experience : 10.7 Year(s)

1. System Analyst (January 2, 2017 - Continuing)

Imran Travels

Company Location : Sylhet

Department: Call Centre

Duties/Responsibilities:

Solely responsible for defining, developing, configuring and supporting computer applications with the aim of improving business efficiency and productivity.

Conducted requirements analysis testing and prepared proposals for replacement systems.

Produced project feasibility and cost analysis reports.

Developed innovative system solutions to support business objectives.

Provided support for change control and system updates.

Provided troubleshoot for internal and external users while working on help desk.

Coordinated with infrastructure developer to block unprivileged database users.

Restricted access to various databases to increase system security.

Created an automated email alerts system to improve efficiency.

Managed created and implemented stored procedures.

2. Web Developer & Maintenance (February 15, 2014 - Continuing)

Newcastle Travel & Tours

Company Location : Newcastle, United Kingdom

Duties/Responsibilities:

Created a fully functional website for a travel agency based in Newcastle. This position involved leading custom web development throughout the entire project life cycle.

- Joined client meetings to learn about development of project scopes. -Contacted clients to obtain about more information and discuss design options.

-Oversaw scheduling of project milestones and coordinated with clients on any proposed changes or challenges to be overcome.

- Actively sought tough projects to develop programming and service skills. - Maintaining performance of existing client websites.

- Suggesting improvements on design and functionality.

- Diagnosing and rectifying performance issues.

- Maintaining continuity throughout all websites both technically and creatively.

- Providing aftercare support for clients on assessing the performance of their sites

3. Sift Manager (December 1, 2009 - December 15, 2013)

McDonald`s Resturent

Company Location : Manchester

Duties/Responsibilities:

Provided assistance to the management team in ensuring the efficient running of the restaurant in accordance with company policies and guidelines and the Company Plan to Win. Also provided leadership, coaching and direction to all crew members to ensure there is an engaged, motivated and skilled team who are customer focused and Brand Ambassadors.

- Follow people positioning guide and organise and directs crew members on all stations to ensure a smooth and efficient operation.
- Help to refine operational abilities of crew members, by use of on the job training techniques and by corrective coaching.
- Actively engage and motivate staff day to day through the use of basic people practices, reward and recognition.
- Support the Training Managers in the delivery of the store training grade.
- Assist as required in the delivery of crew performance reviews.
- Participate in crew training classes as required.
- Participate in the orientation and initial training of Crew Members as required.
- Has a basic understanding of conflict management and has completed the Diversity Module and acts as a Diversity Champion.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Advance Computer Science & IT Management	Computer Science	The University of Manchester [Foreign Institute]	Second Class, Marks :61%	2015	1
Business Computing with IT	Business Computing with IT	University of Salford [Foreign Institute]	First Class, Marks :70.5%	2014	3
ICT Professional Competence	Computing & Information System	The Manchester College [Foreign Institute]		2011	1
Level 1 Certificate & Level 2 IT Practitioners	Computing & PC Maintenance	The Manchester College [Foreign Institute]	First Division	2010	1
HSC	Humanities	Scholarshome	CGPA:3.3 out of 5	2008	2
SSC	Humanities	SJI School & College	CGPA:3.19 out of 5	2006	2

Professional Qualification:

Certification	Institute	Location	From	To
IT Essential: PC Hardware & Software	The Manchester College	Manchester	September 20, 2009	July 9, 2010

Career and Application Information:

Looking For : Entry Level Job
 Available For : Full Time
 Expected Salary : Tk. 30,000
 Preferred Job Category : Education/Training
 Preferred District :
 Preferred Organization :
 Types

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • CSS • HTML5 & CSS3 • Mac OS • MS Word/ Excel/ PowerPoint/ OneNote • MySQL • Web Developer • PHP • Oracle • Development Research • ICT

Extra Curricular Activities:

Volunteering: Working towards the Manchester Leadership Gold Award for 60 hours. Music: Completed Level 2 Drumming curriculum. Sports: Won Cricket championship league in 2009 and came first runners up in College snooker club championship 2012

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Hindi	Low	Low	High

Personal Details :

Father"s Name : Syed Rahmat Ali
 Mother"s Name : Syeda Luthfa Begum
 Date of Birth : August 1, 1990
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Village:Umorpur, Post: Bazar Syedpur, PS:Nabiganj, District: Habiganj
 Current Location : Sylhet

Reference (s):

	Reference: 01	Reference: 02
Name	: Liping Zhao	Pervez Memon
Organization	: The University of Manchester	The Manchester College
Designation	: Lecturer	Java Trainer
Address	School of Computer Science, The University of Manchester, Kilburn Building, Oxford Road, Manchester, M13 9PL United Kingdom	One Central Park, Northampton Road, Manchester, M40 5BP, United Kingdom
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Phone (Res.)	:	
Mobile	:	
EMail	: liping.zhao@manchester.ac.uk	PMemon@themanchestercollege.ac.uk
Relation	: Academic	Professional