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SAYED ANAMUL HASAN BASHAR

Address: House No: 18, Road No: 13, Sector - 7, Uttara, Dhaka.
Mobile : 01727223363
email:sayedbashar@gmail.com, sayedbashar@hotmail.com

Career Objective:

Trying to be hired with an organization where I can drill my both professional and academic experience to expand the organization by hard work, team play and dedication. I want to be part of the victory in an environment of growth and excellence.

Career Summary:

At present I am serving as an Executive, System Administrator of Square Data Center on behalf of Square Pharmaceuticals LTD, a high-performance global player for Bangladesh. Also I was served as Support Engineer at Banglalion Communications LTD. I have experience in Virtualization and Clustering, Server Administration and Monitoring, CCNA, IBM Power 8, IBM Storage (SAN and Tape Library), VMWare (ESX/ESXi 5 to 6.5) and Monitoring SAP operations.

Special Qualification:

CCNA, SUSE and Redhat Enterprise Linux, Server Admin (Windows and Linux), VMware vCenter Admin (ESX/ESXi 5 to 6.5), Virtualization and clustering, VDI Admin, IBM Storage (DS5100), IBM Power 8, SAP font end, SAN Storage, IBM Tape Library and NSX.

Employment History:

Total Year of Experience : 4.8 Year(s)

1. **Executive (April 1, 2018 - Continuing)**

SQUARE Pharmaceuticals Limited
Company Location : Square Centre, 48 Mohakhali C.A., Dhaka, Bangladesh.
Department: System Administration (ERP)
__Duties/Responsibilities:__
1. Supervise and Monitoring Datacenter of Square Pharmaceuticals Ltd.
2. Manages the day-to-day operations of the host computers by monitoring system performance, configuration, maintenance and repair. Also ensures that records of system downtime and equipment inventory are properly maintained.
3. Administration and monitoring IBM POWER-8 System running with AIX 7.1 and SUSE Enterprise Linux-11 operating system for S4HANA.
4. Install and configure different type of server based on requirement (Windows Server 2008 & 2012, SUSE Enterprise Linux, Red-Hat Enterprise Linux, IBM AIX, and VMware ESX & ESXi 5 to 6.5).
5. Monitoring and configuring (if required) Red Hat Cluster Suite and Microsoft Cluster Server.
6. Administrating the virtual servers running on VMware type-1 Hypervisor.
7. IBM Tivoli Storage Management (TSM 6.2, 6.3 and 7.1) for TSM Data protection on VMware, Oracle and HANA DB.
8. Analysis and select new technology required for Data center.
9. Monitor and administration IBM DS5100 and IBM V7000 storage.
10. Monitoring IBM SAN Switches (IBM SAN 2498-B24 & 2498-B40).
11. Administration and maintain IBM Blade Center H22 Chassis with IBM X Series Server (3755, 3650, and 3550), DELL (R710, R310) and CISCO Server.
12. Monitoring and Working on Windows Active Directory.
13. Monitoring & check Cisco Router and Switch configuration.
14. Creating schedule for Backup and Archive and restoring the Backup from tape to host when needed.
15. Maintain Rack Mounted Server, Blade Server, IBM Power system, and Tape Library of Data Center are running with error free.
16. Ensuring Disk and Tape storage are running with error free.
17. Communicating within SAP team and troubleshooting performance related issue.
18. Ensure Safety and Security of Data Center.

2. **Support Engineer (August 2, 2015 - February 25, 2018)**

Banglalion Communications Ltd.
Company Location : Silver Tower (8th Floor), 52 Gulshan Avenue, Circle-1, Dhaka-1212
Department: Customer Care Center
__Duties/Responsibilities:__
1. Need to provide support during non-standard business hours, which include early mornings, evenings, weekends and holidays in required circumstances and be on call 24 hours a day, 7 days a week as needed or as scheduled.
2. Provide technical troubleshooting, service and repairs for all type of company CPEs.
3. Configure, install and maintain IT infrastructure, switch, router and firewalls etc. as required at client end.
4. Communicate with the customers according trouble ticket to ensure satisfaction & implement any necessary corrective actions.
5. Create, update and maintain information regarding support related issue in the company alepo system.
6. Professionally handle field service calls and issues arising from the field and provide training to the valued customers.
7. Network Monitoring & Troubleshooting using proper action tools.
8. Handle clients intelligently and satisfy them with the set service policies of the organization.

3. **Service Engineer (November 9, 2009 - July 30, 2011)**

Ark Computer System
Company Location : Barisal Sarad Road, Oposit Sobahan Complex.
Department: Servicing Department
**Duties/Responsibilities:**
1. Coordinate and communicate with customers for various understanding and service activities.
2. Installing, configure & troubleshoot all type of hardware & software to build up a personal computer for new customers.
3. Printer Troubleshoot.
4. Direct sales all type of hardware & software to the valued customer with cheerful face and polite behavior.
5. Professionally handle customerâ[]s service calls and provide remote support to the valued customers.
6. Satisfy clients through instant and urgent service policies.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor of Science (BSc)	Computer Science & Engineering	Daffodil International University	CGPA:3.96 out of 4	2015	3-Years	Successfully complete MCTS algorithm research for AI (Artificial Intelligence) path finding game.
Diploma In Computer Technology	Computer	Barisal Polytechnic Institute	CGPA:3.56 out of 4	2012	4-Year	Develop student management database program in MS Access under institute practical project.
SSC	Science	Safiuddin Higher Secondary School, Barisal	CGPA:3.88 out of 5	2007	-	Basic of Educations.

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
OCP Java SE Programming	Java Programming	IBCS Primax	Bangladesh	10/A Dhanmondi, Near Charted University, Dhaka	2014	4 Month
Attachment complete in RHCE and Hardware course A+	Red Hat Certified Engineer (RHCE)	New Horizones.	Bangladesh	Dhanmondi, Opposit of Labaid Hospital, Dhaka.	2010	4 Month

Professional Qualification:

Certification	Institute	Location	From	To
Cisco Certified Network Associate	New Horizones.	Dhanmondi, Opposite of Labaid Hospital, Dhaka.	June 6, 2012	October 4, 2012
C/C++ Programmer	Stream Sloution	Barisal Sadar	January 6, 2012	March 8, 2012
Windows Networking And Internet Security	IT Bangla Ltd.	Dhaka	October 10, 2009	December 7, 2009

Career and Application Information:

Looking For	: Top Level Job
Available For	: Full Time
Present Salary	: Tk. 33000
Expected Salary	: Tk. 15,000
Preferred Job Category	: Garments/Textile, IT/Telecommunication, Customer Support/Call Centre
Preferred District	: Anywhere in Bangladesh.
Preferred Organization Types	: Telecommunication, Software Company, IT Enabled Service, ISP, Pharmaceuticals, Tobacco, Technical Infrastructure

Specialization:

Fields of Specialization	Description
• MS Word/ Excel/ PowerPoint/ OneNote • Linux • Java SE/ J2SE • Administrative/ Executive • Virtualization • IBM Power 8 • SUSE Enterprise Linux • IBM AIX • IBM Blade Center • IBM DS5100 and IBM V7000 storage	1. Communication: oral, written, the ability to listen and negotiate, and excellent on friendly telephone manner. 2. Hardware Knowledge: Desktop & Server PC (installing and configuring), Mother Board, Printer (Ink-jet, Laser, Dot & Line Printer) and network component configuration (Indoor & CPE, Firewall, CCTV, DVR). 3. Network Management: Maintain Routing and switching in core network, Router (Cisco & Mikrotik) and switch configuration. 4. Multimedia & Office Package: Developed a commercial perspective and the ability to synthesize design and creativity with computer related object. Excellent working experience in Microsoft Office 2016 (MS Word, MS Excel, MS Outlook), Open Office. 5. Programming: C/C++, Java, PHP, Windows scripting, Shell Programming, Linux Scripting. 6. Operating System: Expert on Windows 10 & Windows Server 2012 R2, IBM AIX, Red Hat Linux, Suse Enterprise Linux for SAP, Kali Linux (Debian) 2018. 7. Data Center: Clustering, Virtualization (VMware vCenter, VDI & Storage pool), Maintain and install (Rack mounted server, IBM Blade system, IBM Tape Library) 8. SAP for HANA Database: Troubleshoot critical problem of SAP System and HANA database through communicating with SAP Basis Administrators.

Extra Curricular Activities:

BCS Member No : AM-11270, IDEB ID No : 48564 (2016-2018) DIU-17A Batch Chess Club Member (2015) Also I was regular member of Debate Club when I was in Barisal Zilla School in the year of 2005.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Hindi	Low	Low	High

Personal Details :

Father"s Name	: Sayed Abdul Hai
Mother"s Name	: Hassina Parvin
Date of Birth	: October 7, 1990
Gender	: Male
Marital Status	: Married
Nationality	: Bangladeshi
Religion	: Islam (Sunni)
Permanent Address	: Sayed Mahol, Holding No: 1615, Al-Madani Road, Beltola, Barisal Sadar, Barisal.
Current Location	: Barishal

Reference (s):

	Reference: 01	Reference: 02
Name	: Shakawat Hossen	Prof. Dr. Syed Akhter Hossain
Organization	: Barisal Polytechnic Institute	Daffodil International University
Designation	: Chief Instructor	Professor and Head, Department of CSE
Address	: Polytechnic Road, Barisal	102, Shukrabad, Mirpur Road, Dhanmondi, Dhaka 1207.
Phone (Off.)	:	02-9138234, 02-9138235 ext 226
Phone (Res.)	:	
Mobile	: +8801914654559	+8801817 382645
EMail	: mmshakhawnt@gmail.com	aktarhossain@daffodilvarsity.edu.bd
Relation	: Academic	Academic