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SHA RIYADH HASAN RANA

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Career Objective:

I am a passionate, Ambitious, Tech loving, knowledge hungry IT professional currently working as a Senior IT Infrastructure Engineer. Now with 5 years experience I always look forward new challenges & eager to learn new things or technologies.

Career Summary:

Excels at helping clients and companies plan, design, implement and support networks, network security, systems and applications

Special Qualification:

- 1) Ability to Work as Part of a Team
- 2) Strong Analytical Mind
- 3) Excellent Communication Skills
- 4) Leadership and Management Skills
- 5) Desire to Learn
- 6) Proactive
- 7) Good Problem Solver
- 8) Continual Learning
- 9) Works Well With Others

Employment History:

Total Year of Experience : 5.1 Year(s)

1. **Senior Executive,IT Infrastructure (October 2, 2016 - Continuing)**

IPDC Finance Limited

Company Location : Hosna Centre (4th floor), 106 Gulshan Avenue, Dhaka, Bangladesh
Department: Information Technology

Duties/Responsibilities:

- 1) Monitor and maintained all Router, Switch, Routing & Switching base activities.
- 2) Monitoring and maintaining computer systems and networks.
- 3) Windows server 2012 basic work.
- 4) Office 365 troubleshoot.
- 5) Branch visit, monitor and maintenance all IT equipment.
- 6) Provide technical support for 800+ users and proper maintenance of workstations, printerâs etc.
- 7) Talking staff/clients through a series of actions, either face to face or over the telephone.
- 8) Setting up new usersâ accounts and profiles.
- 9) Testing and evaluating new technology.
- 10) Electrical safety checks on computer equipment.
- 11) Vendor communication.
- 12) Installing and configuring computer hardware operating systems and applications.

2. **IT Support Engineer at Asian Development Bank & LM Ericsson Bangladesh Ltd. (November 3, 2013 - September 30, 2016)**

Tech Valley Solution LTD.

Company Location : 139 Lake Circus, Kalabagan, Dhaka
Department: IT Team

Duties/Responsibilities:

- 1) Provide technical support for 300+ users and ensure proper maintenance of workstations, printers, and peripherals.
- 2) Windows server 2012 Installation and basic work.
- 3) Respond to user service requests and expediently resolve trouble tickets to maximize system up time.
- 4) Deploy new workstations and printers, installing operating systems, applications, and drivers, and configuring network properties and hardware.
- 5) Support disaster recovery plans, performing regular backups and creating Ghost images of workstations prior to upgrades.
- 6) Providing technical guidance to colleagues and other teams.
- 7) Support network and server build activities
- 8) Help to develop our clients internal systems
- 9) Spend around 25% of your time visiting customers at their sites

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
M.Sc. in MICT	Master of Information and Communications Technology	Bangladesh University of Professionals		2018	2	-
B.Sc. in EEE	Electrical & Electronic Engineering	American International University Bangladesh	CGPA:2.83 out of 4	2013	4	77% Marks
HSC	Science	Rajbari Govt. College	CGPA:3.3 out of 5	2008	-	-
SSC	Science	Rajbari Govt. High School	CGPA:4.25 out of 5	2006	-	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Mikrotik Router	Mikrotik Installation, IP Access and NAT, Bandwidth Manage, IP Restriction,DHCP Server, User Management and MRTG, Bridge, NTP, VLAN, PPPoE server Configuration,Firewall and Log Generate etc	CSL Traning	Bangladesh	Dhaka	2016	4 Month
Autocad	Autocad Electrical	Kobir Computer	Bangladesh	Gulshan	2015	4 Month
CCNA	Router and Switch Cisco ID No: CSC012942410 Vendor Certificate Verification No: 424074170220HODJ	American International University Bangladesh	Bangladesh	Banani	2015	4 Month

Professional Qualification:

Certification	Institute	Location	From	To
MCSA	CSL Traning	Dhaka	June 3, 2016	September 9, 2016
CCNP	American International University Bangladesh	Banani	January 15, 2016	May 13, 2016

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 35000
 Expected Salary : Tk. 10,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Dhaka, Rajbari
 Preferred Organization : Banks, IT Enabled Service, Multinational Companies, Group of Companies, Research Organization

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Network Engineering • Mikrotik Router • CISCO SWITCH • desktop support • Windows Server 	Routing, Switching, Networking, LAN, MAN, WAN, VLSM, VLAN, VTP, NAT, PAT, ACL Etc.

Extra Curricular Activities:

Reading Book, Playing Cricket ,Football, Handball etc.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Hindi	Low	Low	Medium

Personal Details :

Father"s Name : MD. Arman Ali
Mother"s Name : Fatima Begum
Date of Birth : December 7, 1991
Gender : Male
Marital Status : Single
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Narayon Babur Pokur Chala, South Bhabanipue, Rajbari Sadar,
Rajbari
Current Location : Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Shahjan Ali Mollah	Shamsul Azam Khan
Organization	: BTCL	The City Bank Limited
Designation	: divisional engineer	SEVP & Head of Corporate Credit
Address	:	
Phone (Off.)	: 01550151220	
Phone (Res.)	:	
Mobile	:	01819483033
EMail	:	
Relation	: Relative	Relative
