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## **SHABAB ZAHIR**

Address: 38 Jalalpur House, Amborkhana Borobazar, Sylhet, Bangladesh  
Home Phone: 0821-720065  
Mobile : 01715443215  
email: shabab\_1240@yahoo.com, shabab.1240@gmail.com



### **Career Objective:**

Hardly desired to achieve a challenging and dynamic job in the ICT field, utilize my academic achievement for the interest of the organization and my career.

### **Special Qualification:**

Professional Course:  
Red Hat Certified Engineer (RHCE) Preparation Course (LINUX)  
Institute: CICT, Leading University, Sylhet, Bangladesh  
Duration: 3 Months

### **Employment History:**

**Total Year of Experience : 10.2 Year(s)**

#### **1. Team Leader - IT Support. ( January 1, 2013 - Continuing)**

##### **Staff-India**

Company Location : Uposhohor, Sylhet

##### **Duties/Responsibilities:**

- .Configuring and Maintaining Webmin based LINUX servers and workstations.
- .Responsible for maintaining a network of 50 workstation computers in Windows server environment, Create new User, manage existing users, User permissions, Create and modify Email Accounts, Internet Monitoring, file server maintenance, Installation of softwares, solve IT related issues etc.
- .Configure and maintain Cisco router, Mikrotik router, Layer 3 switches.
- .Configure and maintain IP phones (Cisco, Mitel, Nortel, Linksys), FreePbx server (Asterisk, CentOS, Elastix).
- .Communicate with different vendors via phone, skype or email for ordering printer toner, Internet connection problem etc.
- .Responsible for answering all phone calls and responding emails providing information's to the customer.

#### **2. Assistant Relationship Officer ( September 1, 2011 - August 31, 2012)**

##### **Dutch Bangla Bank Limited.**

Company Location : Amborkhana Branch, Sylhet.

##### **Duties/Responsibilities:**

- Convince people to open Account in Dutch Bangla Bank and collect deposits.

#### **3. Network Engineer ( March 1, 2008 - April 30, 2011)**

**Development Design Consultants Ltd.**

Company Location : DDC Centre,47 Mohakhali C/A,Dhaka 1212

Department: ICT Department

**Duties/Responsibilities:**

Project : Roads And Highways Department (RSRP/S8).

Position Hold : Network Administrator.

**Responsibilities:**

• Administering, designing and configuring Web Server (Windows 2000/2003), Mail Server (Windows 2000/2003), DNS Server (Windows 2000/2003 ), DHCP(Windows 2000/2003), Proxy (Windows 2000/2003), FTP (Windows 2000/2003), Cisco Router, Cisco Switch, Servers, and Hardware.

• Responsible for maintaining a network of 500 workstation computers, Windows 2000/2003 server based Domain Controller, Active Directory, DNS, DHCP, File Server, Email Server and Proxy Server, etc.

• Install, Configure & Implement of a proposed Network and documentation.

• Responsible for Periodic backup of data, disaster and recovery, install and regular update of anti virus for internet security, maintenance of data, mails, network, hardware and software.

• Duties are to System Support, Service and Installation of all kinds of compatible PCs, Dot Matrix Printers, Laser Printers, Scanners, UPS & other computer-related equipment.

Website : [www.rhd.gov.bd](http://www.rhd.gov.bd)

Project : Office of the Registrar Of Joint Stock Companies and Firms(RJSC).

Position Hold : Network Engineer.

**Responsibilities:**

• Installing, designing and configuring Database Server (RedHat Enterprise Linux update4, Oracle 10g Enterprise Edition), Web Application Server (RedHat Enterprise Linux update4, Oracle Application server10g), Network Server (Windows 2003, DNS, Active Directory, Domain Controller), Mail Server (RedHat Enterprise Linux update4, Sendmail,POP3) in HP Proliant DL380 generation 4 servers.

• Responsible for maintain a network of 125 workstation computers located in different Divisions(Dhaka, Chittagong, Khulna, Rajshahi).

• Install, Configure & Implement of a proposed Network and documentation.

• Responsible for Periodic backup of data, disaster and recovery, install and regular update of anti virus for internet security, maintenance of data, mails, network, hardware and software.

• Duties also include System Support, Service and Installation of all kinds of compatible PCs, Dot Matrix Printers, Laser Printers, Scanners, UPS & other computer-related equipment.

Website : [www.roc.gov.bd](http://www.roc.gov.bd)

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
MSCSE	Computer Science & Engineering	North South University	Appeared	2012	-	-
Bachelor in Computer Science and Engineering	Computer Science & Engineering	Leading University, sylhet	CGPA:3.76 out of 4	2008	2004-2008	scholarship for CGPA
HSC	Science	Jalalabad Cantonment Public College, Sylhet	CGPA:3.2 out of 5	2003	2000-2003	-
SSC	Science	Jaintapur Government High School,Sylhet	First Division, Marks :74%	2000	1998-2000	-

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Red Hat Certified Engineer (RHCE) Preparation Course (LINUX)	Server setup, Configuration and Maintenance	CICT, Leading University	Bangladesh	Bondor Bazar, Sylhet	2007	3 Months

### **Career and Application Information:**

Looking For : Mid Level Job  
 Available For : Full Time  
 Expected Salary : Tk. 20,000  
 Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication  
 Preferred District : Anywhere in Bangladesh.  
 Preferred Country : India, Italy, Malaysia, Sweden, United Kingdom, United States, Australia, Canada, France, Singapore  
 Preferred Organization Types : Banks, Telecommunication, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Multinational Companies, Public Relation Companies, Embassies/Foreign Consulate, Engineering Firms, Airline

### **Specialization:**

Computer Proficiency: Operating Systems: Microsoft Windows 2000/2003 Server, 9X/2K/XP, Red Hat Linux Database: Microsoft Access, SQL, Oracle 9i Packages: MS Office 97/2000/XP/2003, Microsoft Visio 2000/2002 Programming/Scripting Languages: C, C++, Java, PHP, HTML, Java Script, CSS Communication and Networking Basics: OSI Layers, TCP/IP, LAN, WAN, DNS, DHCP, Ethernet Basics, Wireless Basics, Switching, Routing Windows Administration: Active Directory Setup and Admin, Troubleshooting, Internet Service Admin LINUX Administration: Linux Installation, LINUX Network Setup

### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

### **Personal Details :**

Father's Name : Zahir Uddin Ahmad  
 Mother's Name : Salma Zahir  
 Date of Birth : June 10, 1985  
 Gender : Male  
 Marital Status : Unmarried  
 Nationality : Bangladeshi  
 Religion : Muslim  
 Permanent Address : 38 Jalalpur House, Amborkhana Borobazar, Sylhet, Bangladesh  
 Current Location : Sylhet

**Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: Abdul Ahad	K.D Roy
Organization	: Siltrade International Ltd.	Development Design Consultants Ltd.
Designation	: Director 110 Bir Uttam, C.R. Dutta	Director, ICT Division
Address	: Road(Sonargaon Road), Dhaka-1205	DDC Centre,47, Mohahali C/A,Dhaka ১২১২
Phone (Off.)	: 8629015	8816797
Phone (Res.)	:	
Mobile	:	
EMail	: sil@sinobangla.com	
Relation	: Relative	Professional

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