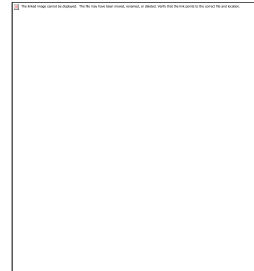


Applied For: **Developer/ Programmer (Sylhet)**

Last Updated : **August 7, 2017**

Shafikul Islam

Address: Village. Pagar Moddopara Hazi Market, Bagdadia Mosjid, P.s- Tongi, District -
Gazipur
Home Phone: 01745101610
Mobile : 01711313270
email:shafikul12@yahoo.com, shafikul700@gmail.com



Career Objective:

Grameenphone Customer Center

Career Summary:

I want to be ideal & honest employee

Special Qualification:

Computer Science

Employment History:

Total Year of Experience : 9.8 Year(s)

1. MANAGER IT (December 30, 2016 - Continuing)

KANAK GROUP

Company Location : 24,25, Dilkusha, ba/A Sadharana Bima Sadan,Motijheel, dhaka
Department: IT

Duties/Responsibilities:

- Manage information technology and computer systems
- Plan, organize, control and evaluate IT and electronic data operations.
- Manage IT staff by recruiting, training and coaching
- employees, communicating job expectations and appraising their performance
- Design, develop, implement and coordinate systems, policies and procedures
- Ensure security of data, network access and backup systems
- Act in alignment with user needs and system functionality to contribute to organizational policy
- Identify problematic areas and implement strategic solutions in time
- Audit systems and assess their outcomes
- Preserve assets, information security and control structures
- Handle annual budget and ensure cost effectiveness

2. Customer Manager (January 1, 2013 - December 30, 2014)

Grameenphone

Company Location : Uttara, Dhaka
Department: Customer

3. HR. Admin & Compliance Officer (February 11, 2009 - December 18, 2012)

Mondol Group

Company Location : Gazipur

Department: Admin

Duties/Responsibilities:

Supervising and monitoring of compliance related matters

Maintaining buyer Code Of Conduct

Maintain and Update company policy and Code of Conduct Dealing with Buyer and third party auditor on compliance issue.

Dealing with foreign delegates for their Product and compliance concerns Develop, Update, Monitor and Supervise on Health, Safety &

Environment of the factory Conducting Audit in sisters concern and Suppliers Report generation for the audit and follow up Maintaining liaison with factory senior and mid-level management on various issues related to factory. Preparing training modules, arranging and conduct training on

4. IT Officer (March 14, 2006 - February 7, 2009)**Tanjim Group**

Company Location : Uttara, Dhaka

Department: IT

Duties/Responsibilities:

IT Management

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
MBA (HRM)	Business Administration	Manarat International University	CGPA:2.67 out of 4	2012	2 years
CSE	Computer Science & Engineering	Darul Ihsan University	CGPA:3.43 out of 4	2008	4 years
HSC	Humanities	Safiuddin Sarker Academy & College	Second Division	2002	2001-2002
Dakhil	Science	Pagar Madrasah	Second Division	2000	1998-2000

Career and Application Information:

Looking For	: Entry Level Job
Available For	: Full Time
Present Salary	: Tk. 28000
Expected Salary	: Tk. 20,000
Preferred Job Category	: Customer Support/Call Centre, HR/Org. Development
Preferred District	: Anywhere in Bangladesh.
Preferred Organization Types	: Airline

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> LAN/WAN 	Monitor & maintain computer systems and networks Troubleshoot system & network problems Diagnose & solve hardware or software related faults and replacing parts as required Conduct electrical safety checks on computer equipments

Extra Curricular Activities:

Tours & Travel

Personal Details :

Father's Name	: Late. Md. Anwer Hossain
Mother's Name	: Mrs. Sufia Begum
Date of Birth	: February 25, 1986
Gender	: Male
Marital Status	: Unmarried
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Village. Pagar Moddopara Hazi Market, Bagdadia Mosjid, P.s- Tongi, District - Gazipur
Current Location	: Gazipur

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Shahzahan Zaman Chowdhury	Kawsar Ahmed Sarkar
Organization	: Bangladesh Bater	Lusaka Group
Designation	: Diputy Director	Director
Address	: Modumita, shere-Bangla Road, Tongi, Gazipur	Uttara, Dhaka
Phone (Off.)	: 8181912	
Phone (Res.)	:	
Mobile	: 01554313484	01711888117
EMail	:	
Relation	: Family Friend	Professional