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Applied For: IT Executive (Sylhet)

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SHAHRIAR HASAN

Address: Sylhet Gas Field Ltd. Chiknagul, Thana: Jaintapur, Sylhet

Home Phone: +8801681463576 Mobile: +8801737975966 email:anik.syl@gmail.com

Career Objective:

To utilization of my academic qualification to work in a challenging and competitive environment where strong scenes of responsibility is a must. For learning and career progression within the organization exists and opportunity for further career.

Employment History:

Total Year of Experience : 0.5 Year(s)

1. Compliance Officer (October 1, 2015 - March 17, 2016)

Bkash Limited

Company Location : Mymensingh Department: Commercial

Duties/Responsibilities:

-Ensure prescribed KYC quality check, verify and approve KYC at distributor premises. -KYC information quality check through random verification, identify fake KYC. -Final approval of KYC acceptance (bar code scan) for final customer wallet activation. -KYC compliance reporting. -Execute compliance related direction, initiatives, resolutions for distribution house and its employees. -Guide & ensure proper STR reporting & market compliance. -Report Non-Compliance Activities to Area Compliance Manager. -Distribution House logistics, POSM & other resource management -Daily Reporting & Business Monitoring including (Distribution house KPI etc.)

2. Sales & Support Executive (August 18, 2015 - September 21, 2015)

Augere Wireless Broadband Bangladesh Ltd. (Qubee)

Company Location: Sylhet Department: Sales & Marketing **Duties/Responsibilities:**

- Sales products to retail & corporate customers.
- Ensure follow up calls.
- Assist supervisor to generate sales.
- Installing and configuring computer hardware operating systems(OS,MAC) and applications.
- Monitoring and maintaining computer systems and networks.
- Talking staff or clients through a series of actions, either face to face

or over the telephone to help set up systems or resolve issues.

- Troubleshooting system and network problems(LAN/WAN) and diagnosing and solving hardware or

software faults.

- Replacing parts as required.
- Providing support, including procedural documentation and relevant reports.
- Rapidly establishing a good working relationship with customers and other professionals.
- Recommend products to customers, based on customers needs and interests Work effectively alongside other departments to ensure integrated approach to customer Record sales and customer information and stock.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Business Administration	Marketing	Leading University, Sylhet	CGPA:2.73 out of 4	2015	4 years
HSC	Business Studies	Jalalabad Cantonment Public School & College	CGPA:4.4 out of 5	2010	2 years
SSC	Business Studies	Jalalabad Cantonment Board High School	CGPA:4.06 out of 5	2008	2 years

Professional Qualification:

Certification	Institute	Location	From	То
Internship	Berger Paints Bangladesh Ltd.	Sylhet, Bangladesh	November 9, 2014	February 9, 2015

Career and Application Information:

Looking For : Entry Level Job Available For : Full Time Expected Salary : Tk. 25,000

Preferred Job Category : Bank/Non-Bank Fin. Institution, Marketing/Sales

Preferred District : Chattogram, Cox's Bazar, Dhaka, Jamalpur, Mymensingh, Sylhet
Preferred Country : Japan, Qatar, United States, Australia, Canada, Finland, France,

Kuwait, Spain, United Arab Emirates

Preferred Organization Types : Banks, Advertising Ageny, Trading or Export/Import, Multinational

Companies, Hotel, Airline, Direct Selling/Marketing Service Company, Overseas Companies, Group of Companies, Tobacco,

Satellite TV, Immigration/Visa Processing

Specialization:

Office applications: Total Ms Office package, MS Access and all web browsers & Photoshop.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

Personal Details:

Father's Name : A.K.M. Kamrul Hasan Mother's Name : Ferdous Ara Begum Date of Birth : December 28, 1992

Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam(Sunni)

Permanent Address : Vill - Adipoito, P/O - Melandaha, Upazila - Melandaha, Jamalpur

Current Location : Sylhet

Reference (s):

Reference: 01Reference: 02Name: Ihiet SharmaZiaul HaqueOrganization: Leading UniversityONE Bank Ltd.Designation: Senior LecturerPrinciple OfficerAddress: Leading University, SylhetONE Bank Ltd. Corporate Headquarter

Phono (Off)

Phone (Off.) : Phone (Res.) :

Mobile : +8801819848464

EMail :

Relation : Academic

+8801711225281

Relative