

Last Updated : **October 20, 2017**

## **SHIBU CHANDRA**

Address: House#22/KA, Apt# 6th Floor (20A), Road# Kalachandpur,  
Gulshan-2, Dhaka-1212.  
Mobile : 01728465044  
email:shibuchandrabd@gmail.com



### **Career Objective:**

To build career as an IT professional with extensive experience in the engineering, administration and support of information systems. In-depth expertise in the implementation, analysis, optimization, troubleshooting and documentation of LAN/WAN.

### **Career Summary:**

To execute a responsible position in the Computer Science & Engineering field where I can use my interpersonal and technical skills, creativity and all my learning experiences, shows my performance in order to develop my career as well as to contribute in the welfare of the organization.

### **Special Qualification:**

Vendor Certifications: MikroTik Certified Network Associate (MTCNA), MTCNA Certificate number is 1402NA156.

### **Employment History:**

**Total Year of Experience : 7.4 Year(s)**

1. **Sr. Executive (IT) ( December 3, 2015 - Continuing)**

**Meghna Group of Industries**

Company Location : Head Office: Fresh Villa, House # 15, Road # 34 Gulshan-1, Dhaka-1212, Bangladesh.

Department: IT

**Duties/Responsibilities:**

Zimbra Backup Mail Server Configure, Zimbra Mail Server

Schedule Base Incremental Data Backpacking from running Zimbra Mail Server to Backup Zimbra Mail Server.

Zimbra Server Log Files Management & Troubleshooting. SAP Configure and Administrator, Configure, Troubleshoot, and Maintain Active Directory 2012, DNS Server and File Server on Windows. Configuration, Implementation and Managing Windows Group Policy under Active Directory Environment User Authentication, Permission, and Files Restriction. Maintain Mail Server (Zimbra) in Linux Platform & Install of IIS Server. Maintaining a through understanding of the basics behind the Internet and its working (DNS, Security, IP Routing, HTTP, VPN, Email Routing, Spam etc).

Nagios Netowrk Monitoring system Configure & Troubleshoot.

Squid Proxy Server, ERP Supprot.

Administration of LAN, WLAN, Access Point, Routers and Switches.

VLAN, WiFi, VPN. Configure, Verify and troubleshooting CISCO Routers, Switch, IOS, ACL, Routing Protocols, IP Addressing,

Subnetting, DHCP, RIP, OSPF, FTP, HTTP, TCP/IP, IPv6, ICMP, UDP, VoIP, SNMP, PPP. and NOC team

Monitoring and maintaining computer systems and networks

Talking staff through a series of actions, over the telephone to help resolve issues, Remotely support,

Troubleshooting system and network problems and diagnosing and solving hardware or software faults

Providing support, including procedural documentation and relevant reports. Approval from a company IT project plan and proposal, or some other important document.

**2. IT Officer ( December 15, 2014 - December 2, 2015)**

**Akij Food & Beverage Ltd. (Akij Group)**

Company Location : Krishnapura, Dhamrai, Dhaka.

Department: IT

**Duties/Responsibilities:**

Configure, Troubleshoot, and Maintain Active Directory 2012, DNS Server and File Server on Windows. Configuration, Implementation and Managing Windows Group Policy under Active Directory Environment User Authentication, Permission, and Files Restriction. Maintain Mail Server (Zimbra) in Linux Platform & Install of IIS Server. Maintaining a thorough understanding of the basics behind the Internet and its working (DNS, Security, IP Routing, HTTP, VPN, Email Routing, Spam etc).

Nagios Netowrk Monitoring system Configure & Troubleshoot.

Squid Proxy Server, ERP Supprot.

Administration of LAN, WLAN, Access Point, Routers and Switches.

VLAN, WiFi, VPN. Configure, Verify and troubleshooting CISCO Routers, Switch, IOS, ACL, Routing Protocols, IP Addressing,

Subnetting, DHCP, RIP, OSPF, FTP, HTTP, TCP/IP, IPv6, ICMP, UDP, VoIP, SNMP, PPP. and NOC team

Monitoring and maintaining computer systems and networks

Talking staff through a series of actions, over the telephone to help resolve issues,

Remotely support,

Troubleshooting system and network problems and diagnosing and solving hardware or software faults

Providing support, including procedural documentation and relevant reports

Responding within agreed time limits to call-outs

Testing and evaluating new technology

Configure, deploy, manage and monitor Windows and Linux based server

Support clients hardware, operating system and applications

Configure, implement and support the network, LAN/WAN infrastructure and users of the group

Monitor & troubleshoot CCTV & Biometrics attendance system server and software

Manage and update documentation and monthly report for the Management

**3. Customer Support Engineer. ( December 10, 2012 - April 8, 2015)****Prisma Digital Network Ltd. ISP (Bangel Group)**

Company Location : Road# 07, House# 77, Block# H, Banani, Dhaka-1213.

Department: NOC

**Duties/Responsibilities:**

Router & Switch Configuration and maintenance, Bandwidth Management, System Monitoring, LAN Administration, project proposal making, Network Equipment Installation & Maintenance. Service and technical support to customer.

Perform Mikrotik router configuration and verification. Apply the nature and operations of a router and routing tables.

Configure switch and verify, and troubleshoot VLANs, trunking on switches, inter-VLAN routing.

Support Internet service to customer.

Different Linux Distribution OS Like Linux Red Hat, CentOS, Ubuntu & Mikrotik Configuration, Maintenance.

Linux Mail server Configuration, Maintenance.

Linux base file server configuration.

Installation, Maintenance & Troubleshooting for Red Hat & CentOS DNS Server, Web Server, FTP Server, Proxy Server.

Network Planning and Design [Mikrotik].

Domain Controller, DNS Server, Account Policy, Group policy, DHCP, Web Server, FTP server.

**4. System Engineer ( September 1, 2011 - November 10, 2012)**

## IT Bangla Ltd.

Company Location : Chattagram Bhaban, 3rd Floor, 32 Topkhana Road, Dh

Department: Engineer

### **Duties/Responsibilities:**

Perform system administration related duties including preventive maintenance, installation of various software, antivirus, system upgrades etc.

Hardware Maintenance and Troubleshooting as well as repair.

Monitor system configuration to ensure data integrity and server security.

Trouble-shooting servers and operating system issues, evaluation and installation of patches.

Provide training to new students for maximum uses about deployed technologies.

Provide technical support to training students, staffs and teachers about LAN/WAN and software/OS related issues.

Diagnose, trouble shoot and solve problems for desktop computers, notebooks, network attached stand alone printers.

Vendor Certifications exam LAB Maintenance, trouble shoot and solve problems for online testing center.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Computer Science & Engineering .	Computer Science & Engineering	Asian University of Bangladesh	CGPA:2.97 out of 4	2016	4 year
Computer Science and Engineering (Diploma)	Computer	Bangladesh Institute of Information Technology (BIIT),Bogra.	CGPA:3.05 out of 4	2011	4 year
Higher Secondary Certificate ( Business Management).	Computer Operation	Business Management Institute (B.M.I), Joypurhat.	CGPA:3.8 out of 5	2007	2 year
SSC	Science	Baratara High School Khetlal, Joypurhat.	CGPA:3.25 out of 5	2005	2 Years

### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
MTCNA (Mikrotik Certified Network Associate)	OSPF and BGP,MT Firewall, Security, PPPoE, Tunnels and vpn (PPTP, sstp, L2TP, multi LAN EoIP, ovpn, IPIP, IPsec), Load Balancing with Failover,HOTSPOT,QoS,DNS, Mikrotik remote Log server, security and maintenance.	Bijoy Online Limited.	Bangladesh	Rupayan Center, 5th Floor, Suite: D5, 72 Mohakhali	2014	Six Month
Linux-Red Hat Certified Technician(RHCT), Red Hat Certified Engineer (RHCE).	Specially in Linux	IT Bangla Ltd	Bangladesh	32, Topkhana Road, Chattagram Bhaban ,Dhaka.	2012	6 (Six Month )
CCNA	Cisco Certified Network Associate.	IT Bangla Ltd.	Bangladesh	32, Topkhana Road, Chattagram Bhaban, Dhaka.	2011	6 (Six Month )
Web Design Development and Animation	Software Solution/Developer	Genuity Training Center	Bangladesh	Sruti Tower, Main Road, Section # 6, Mirpur, Dhaka	2010	3 (Three Month )
Hardware maintenance and Network Essential (A+)	Specially in Hardware and Network (Windows Server-2003)	Genuity Training Center	Bangladesh	Sruti Tower, Main Road, Section # 6, Mirpur, Dhaka	2010	3 (Three Month )

### **Professional Qualification:**

Certification	Institute	Location	From	To
Cisco Certified Network Associate (CCNA)	IT Bangla Ltd.	32, Topkhana Road, Chattagram Bhaban, Dhaka.	November 1, 2010	February 2, 2011
Web Design Development and Animation	Genuity Training Center	Sruti Tower, Main Road, Section # 6, Mirpur, Dhaka	October 10, 2009	January 26, 2010
Hardware maintenance and Network Essential (A+)	Genuity Training Center	Sruti Tower, Main Road, Section # 6, Mirpur, Dhaka	October 10, 2009	January 26, 2010

### **Career and Application Information:**

Looking For : Top Level Job  
 Available For : Full Time  
 Present Salary : Tk. 45000  
 Expected Salary : Tk. 20,000  
 Preferred Job Category : IT/Telecommunication  
 Preferred District : Anywhere in Bangladesh.  
 Preferred Country : China, Germany, Japan, Australia, Bahrain, Canada,  
 Colombia, Denmark, France  
 Preferred Organization Types : Insurance, Telecommunication, Software Company, IT  
 Enabled Service, ISP, Computer Hardware/Network  
 Companies, Multinational Companies, Public Relation  
 Companies, Embassies/Foreign Consulate, Engineering  
 Firms, Hotel, Call Center

### **Specialization:**

Fields of Specialization	Description
• LAN/ WAN	<p>Networking:</p> <ul style="list-style-type: none"> <li>• ISP Networking setup using Mikrotik Router (layer 2 / layer3). Routing including fault tolerant and multi-homed network using OSPF and BGP. Centralized monitoring and pro-active notification. Specialist for MT Firewall, Security, PPPoE, Tunnels and vpn (PPTP, sstp, L2TP, multi LAN EoIP, ovpn, IPIP, IPSec), Load Balancing with Failover, Multi-path with Failover, turnkey HOTSPOT solutions using MT. Advanced Bandwidth Management with QoS, solutions for web/video caching. DNS, Mikrotik remote Log server, security and maintenance.</li> <li>• Cisco Router, switch configuration, management, troubleshooting, VLAN, VTP, NAT,DHCP, OSPF, VLSM, configuration IP addressing, sub-netting.</li> </ul> <p>Windows - Active Directory (Implement), Active Directory (Troubleshoot)</p> <p>Linux:</p> <ul style="list-style-type: none"> <li>• Different Linux Distribution OS Like Linux Red Hat, CentOS, Ubuntu &amp; Mikrotik Configuration, Maintenance.</li> <li>• Linux Mail server Configuration, Maintenance.</li> <li>• Linux base file server configuration.</li> <li>• Installation, Maintenance &amp; Troubleshooting for Red Hat &amp; CentOS DNS Server, Web Server, FTP Server,Proxy Server.</li> <li>• Network Planning and Design [Mikrotik].</li> </ul>

### **Personal Details :**

Father"s Name : Probash Chandra Barmon  
 Mother"s Name : Pobitra Rani  
 Date of Birth : February 1, 1990  
 Gender : Male  
 Marital Status : Single  
 Nationality : Bangladeshi  
 Religion : Hindu  
 Permanent Address : Vill: Baratara, Post:Uttar Hatshahor, P.S: Khetlal, Dist: Joypurhat.  
 Current Location : Dhaka

**Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: A K M Jahangir	Prabal Bhadra
Organization	: Bijoy Online Limited	Link3 Technologies Ltd.
Designation	: Executive Director	Web & System Administration
	Rupayan Center 5th Floor,	40, Kemal Ataturk Avenue, 8th Floor,
Address	: Suite: D5, 72 Mohakhali C/A	Bulu Ocean Tower, Banani,
	Dhaka-1212	Dhaka-1213.
Phone (Off.)	: +88-02-8820302-5	+8801674-695384
Phone (Res.)	: 01819-231755	
Mobile	: 01819-231755	
EMail	: jahan@bijoy.net	bhadra.prabal@yahoo.com
Relation	: Academic	Professional

---