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SHUMAN SHAHNUL KARIM

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Career Objective:

To be a member of a team where I can apply my academic knowledge and analytical ability to establish my career in the multifaceted and challenging environment of a leading national/multinational Organization.

Career Summary:

Skilled and highly professional SQA engineer with 5 years of experience in testing of software on web app, device app and Web banner/ad. Have knowledge to write automation script for website in different browser. Excellent communication and leadership skill with the ability to work under pressure. As a SQA engineer, I take great pride in my work and always try my best to deliver a defect free product within the deadline that meets our clients need and goals.

Employment History:

Total Year of Experience : 5.7 Year(s)

1. **Software Quality Assurance Engineer (SQA) (March 25, 2013 - Continuing)**

ServiceengineBPO

Company Location : 111,MBD building #Level 7,Karwanbazar,Dhaka-1205.

Department: Software development

Duties/Responsibilities:

1. Work with offshore Software Development and QA teams to test latest build of software.
2. Write test case basis on SRS, Wireframe, Acceptance Criteria about new feature of project.
3. Regression and ad-hoc testing on e-commerce website in different browser and different application on different device (e.g. iPad, iPhone, android, windows).
4. Test web based applications, Website, flash banners, web based platforms/Tools(Products) which is used to create app.
5. Testing app on iOS, Windows & android platform and multiple browsers.
6. Have write automation script for e-commerce website in different browser by using selenium webdriver.
7. Run automation script for different browser to find error for current build.
8. Preparing detailed test case, test scenarios and test report for each project.
9. Prepare traceability matrix document for each project.
10. Perform different types of manual testing for example: functional testing, GUI testing, regression testing, Unit Integration testing, Performance testing, smoke testing, sanity testing, Usability testing, browser compatibility testing for different browser, analytices testing etc.
11. Re-testing defects, exploratory testing for the upcoming release.
12. Developer adds the final code on release candidate & run end to end testing (Regression Test) on total project.
13. After releasing the new version of project, do retrospective scrum about last Regression Test.
14. Run SQL query for testing the effect on UI by changing data from database.
15. Report defects on Jira by using Test Link & Test Rail and create defect reports by using Test Link & Test Rail for QA Management.
16. Work with offshore QA team to identify quality assurance requirements for individual SS or about any bug.
17. Works on Jira & Trello project management tool
18. Bug reporting by using JIRA, Test link, Test lodges & Assembla tools.
19. Using Test link, Test Rail & Test lodges for writing test case.
20. Using Test link, Test Rail & Test lodges for executing test case.
21. Using Charles proxy, Keen.io & Segment.io for analytices testing.
22. Have basic knowledge on JAVA.
23. Have basic knowledge on SQL.
24. Accurately monitoring and recording results in test documentation.
25. Testing different software to identify and resolve problems from end users perspective.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
BSc in Computer Science & Engineering	Computer Science & Engineering	Ahsanullah University of Science and Technology	First Class, Marks :63%	2012	Dhaka	3.17
HSC	Science	B A F Shaheen School & College	First Division, Marks :64%	2006	Dhaka	4.20
SSC	Science	B A F Shaheen School & College	First Division, Marks :88%	2004	Dhaka	4.88

Professional Qualification:

Certification	Institute	Location	From	To
Top performer for the month of November 2014, May 2016 and August 2016	ServicEngineBPO	111, MBD building Level 7 Karwanbazar, Dhaka-1205.	March 25, 2013	May 31, 2018
Cisco certified Network Associates (CCNA)	American International University-Bangladesh (AIUB)	Dhaka	July 1, 2012	December 28, 2012

Career and Application Information:

Looking For : Top Level Job
 Available For : Full Time
 Expected Salary : Tk. 20,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Chattogram, Cox"s Bazar, Dhaka, Jashore, Khulna, Rajshahi, Sylhet
 Preferred Country : Germany, Italy, New Zealand, United States, Australia, Canada, France, Spain
 Preferred Organization Types : Banks, Telecommunication, Software Company, BPO/ Data Entry Firm, Overseas Companies, Group of Companies, Tobacco

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Visual Basic 6.0 • Switches/ Routers • Oracle • MySQL • Joomla • DreamWeaver • CSS 	

Extra Curricular Activities:

Cricket , Football , Table tennis & any other game.

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	High

Personal Details :

Father"s Name : Md Rezaul Karim
 Mother"s Name : Shufia Pervin
 Date of Birth : December 30, 1989
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Muslim
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md Moinul Hoque	Mohammad Hossain
Organization	: Ahsanullah University of Scienc & Technology	ServiceEngineBPO.
Designation	: Assistant Professor,	Project Manager
Address	:	111, Bir Uttam C.R. Dutta Road, Level 7 Karwanbazar, Dhaka-1205.
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01817 579779	01753718121
EMail	: moincse@yahoo.com	Mahmud.hossain@sebpo.com
Relation	: Academic	Professional
