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SHUVHASHIS PAUL

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Career Objective:

Looking for challenging position in operation or planning division of IT where I can take new challenges by profession and meet them properly with my knowledge, analytical ability & Telco experience.

Career Summary:

Presently working as an IT Specialist Engineer @Banglalink .Formerly worked in Huawei Technologies (Bangladesh) LTD,M&H Telecom and Softworks.I have excellent working experience in setting up & troubleshooting Linux servers and preparing shell scripts on different flavors of Unix/Linux like Solaris, RedHat, SUSE, CentOS, Oracle Linux, Ubuntu, and windows.Have hands-on experience in Oracle,Mysql, and MariaDB Databases. My total Practical Experience is 6 years+

Special Qualification:

CCNA Certified(CiscoID:CSCO12528799) ,RHCSA(license No 170-130-223)
Certified,knowledge on TCP/IP network,Routers, Switches,Firewalls,DHCP, DNS, and Telco hardwares.Recently completed the CISA course from New Horizons.

Employment History:

Total Year of Experience : 6.9 Year(s)

1. **IT Specialist Engineer(IN-VAS) (October 12, 2014 - Continuing)**

Banglalink Digital Communications LTD

Company Location : Tiger`s Den, Gulshan-1, Dhaka-1212

Department: IT (DSS)

Duties/Responsibilities:

IN(Prepaid Charging System)

1. Maintain Almost 400+ various types of clustered blade server nodes located in 3 different data centre which are running in Enterprise Linux and Sun Solaris OS, Preparing necessary scripts for making nodes uptime 100% and sending sms for any major abnormalities
2. Maintain 6 F5 Loadbalancer(F5/Big-IP LTM1600), 6 Switches(Extreme Summit X450a-24xDC) and 6 Firewall(Juniper/NetScreen SSG 500), 2 NTP(Symmetricon NTS 200)
3. Ensuring daily health check, System backup and optimization
4. Troubleshooting Daily issues and customer complain
5. Firmware up gradation & Faulty hardware replacement
6. Configuring various marketing campaign and promotions daily basis
7. Service level & System level Log Analysis, & Troubleshooting
8. Maintain recharge based Voucher server uses Oracle Data guard for Redundancy, SDP uses HA with Geo-Redundancy, LB uses Active-Standby Redundancy
9. Maintain 8 EMC storages with different RAID Levels
10. Co-operate in IT Audit process conducted by the company

2. Application & Software Engineer (March 1, 2013 - October 11, 2014)**Huawei Technologies (BD) Ltd.**

Company Location : Gulshan 1.

Department: A&S (Carrier and Software Service Department)

Duties/Responsibilities:

OSS, CRBT, ME related VAS Operation in Linux, Oracle DB, Operation Service maintenance, SMS, IVR, Call flow services of CRBT, Configuring CRBT portals, USDP and databases, Switching connectivity of RBT system (URP), SMSC configuration and PPI client interface (IN) for CRBT subscribers, Hardware performance analysis, monitoring applications on Linux, windows server, Customer query and change order performance, Technical Support to the live and expansion project etc.

Working Project & Maintenance :

- a. OTB (Banglalink) CRBT/RRBT Maintenance.
- b. RAX (Robi Axiata) CRBT maintenance.
- c. Working with Banglalink SCG (Service Control Gateway) Trial Project. (March- May 2014)
- d. Worked on BTCL SMS Router Project at Korail Site. (February-March 2014)

Working Module on CRBT/RRBT Node :

- 1 URP Expansion (MGC, MGW, E1 Connectivity, RBT LAN switch, router, firewall configuration)
- 2 HP-UX DB Migration on Oracle 11g
- 3 SMSC connection on CRBT with third party SMSC gateway.
- 4 Micro-Charging Solution (NSN IN) on CRBT.
- 5 IVR Flow of CRBT and short code configuration for IVR, SMS
- 6 MSC-end CRBT subscriber call tracing (from URP), Trunk circuit configuration.
- 7 Web based Portal customization, promotion configuration and development. etc.

3. Assistant System Engineer (July 1, 2012 - February 28, 2013)

M&H Telecom

Company Location : Bay tower,50 mohakhali,Dhaka

Department: Transmission/NOC

Duties/Responsibilities:

• Operation, maintenance & supervision Softx-3000, UMG-8900, N-2000, T-2000 and U-2000.

• International traffic routing distribution & call performance analysis.

• N7signaling configuration, N7TG Circuit configuration, routing call service and MTP link configuration.

• Produce and analyze different types of technical reports.

• Call trace & Signaling Trace analysis.

• Generating reports for Alarm/Fault analysis of the equipment under these domains as well as for making pro-active decisions

• Reporting on both international & domestic incoming and outgoing call.

• Analyze trunk utilization, quality of traffic, ASR, CCR & ACD.

• Traffic analysis, capacity planning, optimization of existing node

• Communicate & mailing with other ANS, IGW companies for technical purpose.

• Presenting analyzed data to Top Management as required.

• Analyze transmission optical power management.

• Analyze transmission Temperature management.

• Analyze Datacom weekly bandwidth usage by two Lease E1.

• Reporting daily total international incoming and outgoing call to MD.

4. **Jr. Softwar Developer (November 1, 2011 - June 1, 2012)**

Softworksbd

Company Location : 21/15 Babar Road (2nd floor) Block-B, Mohammadpur

Department: Web Developing

Duties/Responsibilities:

.Developing software for MOHFW (Ministry of Health and Family Welfare).It is named as MOHFW supply chain management portal.

.Preparing Report for daily activities.

.Preparing Documentation.

.Communication with clients for basic needs.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B.Sc Engineering	Computer Science & Engineering	Chittagong University of Engineering and Technology	CGPA:3.04 out of 4	2011	4 years	BSC scholarship-2008,Govt. undergraduate scholarship-2008,2009,2010,2011
HSC	Science	N.S Govt. College , Natore.	CGPA:5 out of 5	2006	2 years	Golden GPA
SSC	Science	Natore Govt. Boys High School , Natore.	CGPA:5 out of 5	2004	-	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
RedHat Certified System Administrator (RHCSA)		Redhat	Bangladesh	Linux Pathshala,Dhanmondi,Dhaka	2017	2 months
RHCE		Redhat	Bangladesh	Linux Pathshala,Dhanmondi,Dhaka	2017	3months
CISA(Certified Information Security Auditor)	Domain-1:The Process of Auditing Information Systems, Domain-2: Governance and Management of IT, Domain-3: Information Systems Acquisition, Development and Implementation , Domain-4: Information Systems Operations, Maintenance and Support, Domain-5: Protection of Information Assets	New Horizons,Dhaka	Bangladesh	Momtaz Plaza (3rd Floor), Rd No 4, Dhaka 1205	2017	40hrs
Industrial Training	GSM,SMTP,DNS server,PHP, Networking, SMS Banking etc	SEMICON BD PVT. LIMITED	Bangladesh	Mohakhali (DOSH) , Dhaka.	2010	15 Days
BTCL Training	DNS,DDN,ADSL, telephone exchange,MDF,TAX,ITX,PCM,STM,SDH,Local Exchange,TAX exc.,TANDEM Exchange,ITX Cabinet,Transmission: E1, E3, STM-4, STM-4,ICX,IGW,Power connection in telephone Exchange	BTCL (Nondon kanon ,CTG)	Bangladesh	Nondon kanon ,CTG	2010	2 days
Bangladesh Submarine Cable Company Limited (BSCL)	SEA-ME-WE-4, Fiber Optics, DWDM, SDH, IIG, IGW, ICX, TAT, STM,MAJOR EQUIPMENT OF LANDING STATION(PPE,SLTE,SIE,SSE)	Bangladesh Submarine Cable Company Limited (BSCL)	Bangladesh	BSCL bhaban,Cox's Bazar	2010	2 days

Professional Qualification:

Certification	Institute	Location	From	To
CISA(Certified Information Security Auditor)	New Horizons, Dhaka	New Horizons, Dhaka	November 19, 2017	November 23, 2017
RedHat Certified Engineer (RHCE)	Redhat	Linux Pathshala,Dhanmondi,Dhaka	July 7, 2017	July 1, 2020
RedHat Certified System Administrator (RHCSA)	Redhat	Linux Pathshala,Dhanmondi,Dhaka	June 15, 2017	July 1, 2019
CCNA(Cisco Certified Network Associate) ,Cisco ID:CSCO12528799	AIUB,CISCO	Banani	January 1, 2013	July 31, 2013

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 65000
 Expected Salary : Tk. 15,000
 Preferred Job Category : IT/Telecommunication, Design/Creative
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization : Event Management, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, NGO, Multinational Companies, Engineering Firms, Pharmaceuticals, Overseas Companies, Mobile Accessories

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • ATM Network Designing • C++/ VC++ • LAN/ WAN • Cisco • Linux • MySQL • Oracle • Linux-based Mail Server 	Presently Working with NOC team, Special responsibility is to handle Transmission Problems Sincerely and carefully

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Hindi	Low	Low	High

Personal Details :

Father"s Name : Ananda Mohon Paul
 Mother"s Name : Tanu Rani Paul
 Date of Birth : October 1, 1988
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Hindu
 Permanent Address : House no : 48, road :06, Ward:06,Holding:281, Alaipur, Fouzdaripara, Natore-Sadar,Natore.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mehedi Hasan (Rony)	Jubayer Ibna Kalam
Organization	: Grameenphone	Banglalink
Designation	: Lead Engineer, Backbone Network Planning	IT Manager
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Relation	: Academic	Professional
