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SOHEL MIAH

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Career Objective:

To obtain a challenging position in a high quality engineering environment where my resourceful experience and academic skills will add value to organizational operations.

Career Summary:

Creative and proactive System Engineer with over eight years of experience in IT systems and software applications in computer environment at an organization wherein dynamic, creativity, sincerity, skill and performance are the criteria for one's appraisal as well as to manage people, interface with customers, and work with highly technical application.

Special Qualification:

1. Real time problem specifications through case studies.
2. Willingness to explore new technologies
3. Interview people to know his/her desire.
4. Zealous approach to problem solving and customer service.
5. Work under pressure.

Employment History:

Total Year of Experience : 9.8 Year(s)

1. IT Engineer (May 1, 2016 - Continuing)

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Company Location : House:63(1st Floor), Road:04, Block:C, Banani, Dhaka-1213
Department: Technical Office (IT)

Duties/Responsibilities:

1. Analyze equipment performance records to determine the need for repairing or replacement.
2. Confer with network users about how to solve existing system problems.
3. Diagnose hardware and software problems and replace defective components.
4. Maintain and administer computer networks including computer hardware, systems software, applications software and all configurations.
5. Monitor network performance to determine whether adjustments need to be made.
6. Recommend changes to improve systems and network configurations and determine hardware or software requirements related to such changes.
7. Train people in computer system use.
8. Control the domain user account access.

2. Assistant Manager IT (January 1, 2014 - April 30, 2016)

Ideal Home Made Food Products

Company Location : Uttar Baddah ,Dhaka

Department: IT and Admin

Duties/Responsibilities:

1. Lead projects and defined scope of activities related to the deployment of new IT systems.
2. Developed and documented IT processes and policies.
3. Developed automated deployment processes for installation of Windows servers.
4. Performed proactive analysis of infrastructure capacity and performance.
5. Developed process automation through scripting or programming.
6. Provided leadership and work guidance to less experienced personnel.

3. Assistant Systems Engineer (January 1, 2009 - December 31, 2013)

Bangladesh Bank IT Project (BBG-IT)

Company Location : Motijheel, Dhaka-1000.

Department: IT Operation and Communication Department

Duties/Responsibilities:

Responsibilities:-

1. Maintenance and Troubleshooting (Hardware & Software) for 300 Hosts
2. Maintenance and Troubleshooting Windows Server 2003
3. Maintenance Anti-virus (Symantec endpoint protection 11 for 300 hosts)
4. Mail Configure & Backup
5. Maintenance Network Design & Troubleshooting
6. Maintenance Online and offline UPS

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc.(Engg)	Computer Science & Engineering	Asian University of Bangladesh	CGPA:3.4 out of 4	2008	2004-2008
HSC	Science	Raypura College	Second Division	2002	2000-2001
SSC	Science	Pirjokandi High School	First Division	2000	1998-1999

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Implementing Microsoft Windows Server 2003 Network Infrastructure		Desktop Computer Connection Limited	Bangladesh	Dhaka	2010	Six Months

Professional Qualification:

Certification	Institute	Location	From	To
Microsoft Office Management Course	Flora Telecom Limited	Dhaka	July 1, 2009	October 31, 2009
Cisco Networking (CCNA) Course	IT Bangla Limited	Dhaka	February 1, 2008	July 31, 2008
Oracle 9i DBA	Base Limited	Dhaka	November 15, 2007	March 10, 2008
Real Life Network Implementation Based On Microsoft, Cisco and Linux	Praxis Training Technology & Consultancy	Dhaka	May 1, 2006	August 31, 2006

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 40000
 Expected Salary : Tk. 22,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication, NGO/Development
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Germany, New Zealand, Saudi Arabia, Canada, Denmark, France, Spain, Switzerland
 Preferred Organization Types : Banks, Telecommunication, University, Training Institutes, IT Enabled Service, ISP, Computer Hardware/Network Companies, NGO, Embassies/Foreign Consulate, Engineering Firms, Immigration & Education Consultancy Service, Group of Companies

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Hardware & Networking • Windows Application • Adobe Photoshop and Illustrator • Technical Support • Microsoft Office • Desktop Support to the user online and offline. • Database Administrator • Working knowledge of SQL • Thorough knowledge of Windows environment Windows XP/7/8/10 • Server Administration

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	High
Bangali	High	High	High

Personal Details :

Father"s Name : Suruz Miah
 Mother"s Name : Shahenur Begum
 Date of Birth : January 27, 1984
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Village: Moheshpur , Post Office: Moheshpur, P.S:- Raipura, Dist:- Narsingdi,Bangladesh.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mohammad Humayun Kabir	Chandan Saha
Organization	: Ministry of Foreign Affairs	Bangladesh Bank (Central Bank of Bangladesh)
Designation	: Director (GS & ICT) (Deputy Secretary)	Systems Manager (General Manager)
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Relation	: Relative	Professional
