

Last Updated : **May 23, 2018**

SUNVIR ISLAM

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Career Objective:

I am open-minded, and resourceful person and have a positive outlook on all things in life. With clear and logical mind and a practical approach to problem solving. I can work effectively without direct supervision and manage fluctuating work loads.

Employment History:

Total Year of Experience : 5.2 Year(s)

1. Engineer (May 29, 2016 - Continuing)

Wuhan Fiberhome International Technologies Co.,ltd.

Company Location : UTC Tower

Department: Technical Support

Duties/Responsibilities:

1. Scheduling the management work to maintain vendor's engineers to the project site
2. Manage the project according to the time table with head office and field work.
3. Maintain some warehouse information according the requirement of head office and communicating with vendor to maintain hardware supply.
4. Communicate with expert (from China) and coordinate with the collaboration with the field engineer.
5. Arrange training by expert with the field engineers.
6. IT Support
7. Troubleshooting

2. Engineer-Customer Relation & System Support (April 30, 2014 - May 26, 2016)

KFT INTERNATIONAL (MALAYSIA) SDN. BHD

Company Location : Gulshan-2

Department: Technical

Duties/Responsibilities:

1. Maintain good communication with customer and vendors to run the project smoothly.
2. Maintain Service Level Agreement with the customer and vendor both side
3. Open reactive Trouble Tickets for issues and problems while also capturing all pertinent (error messages, logs, alerts, etc.) information related to the situation
4. Troubleshooting and Solving Trouble Tickets regarding Data (Rohi INMS) related issue with in SLA
5. Analysis the Alarm log of the network from NMS for find out the root cause of the problem;
6. Utilize the trouble ticket system to track NMS problems and resolutions;

3. Internship (April 16, 2012 - November 29, 2012)

Teletalk Bangladesh Ltd.

Company Location : Rupayan Tower , Gulshan-2

Department: planning and implementation dept.

Duties/Responsibilities:

I worked in Planning & Implementation department in teletalk. My Internship topic was Radio Network Planning & Optimization In Teletalk Bangladesh Ltd. I got some practical experience about Radio Network Planning, Optimization, Drive test, Access and core network planning of Teletalk Bangladesh Ltd.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Masters of Business Administration (MBA)	Operations & Supply Chain Management	American International University Bangladesh	CGPA:3.83 out of 4	2017	2 Years	-
BSC in ETE	Electronics and Telecommunication Engineering	North South University	CGPA:2.7 out of 4	2012	2007-2012	Member of IEEE, Member of NSUCC (NSU Computer Club)

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
RHCE	System Administration	New Horizon	Bangladesh	Dhanmondi	2013	6 month
CCNA	Networking	New Horizon	Bangladesh	Danmondi	2013	4 month

Professional Qualification:

Certification	Institute	Location	From	To
RED HAT CERTIFIED SYSTEM ADMINISTRATOR	New Horizon	DHAKA	April 13, 2014	April 14, 2017

Career and Application Information:

Looking For : Mid Level Job
Available For : Contract
Present Salary : Tk. 28000
Expected Salary : Tk. 20,000
Preferred Job Category : Commercial/Supply Chain, IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Organization :
Types

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

Personal Details :

Father"s Name : Md. Serajul Islam
Mother"s Name : Nazneen Kabita
Date of Birth : January 16, 1988
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
Permanent Address : house-1,road-3, block-B Mirpur-2 Dhaka-1216
Current Location : Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Prof.Dr.Eng.M.AbdulAwal,Ph.D	AshfaqA.Mohib
Organization	: NorthSouthUniversity	AmericanInternationalUniversity-Bangladesh
Designation	: Chairman,DepartmentofElectricalEngineeringand	AssociateProfessor
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Relation	: Academic	Academic
