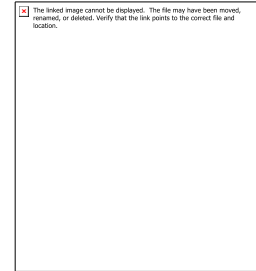


Applied For: **IT Executive (Sylhet)**

Last Updated : **August 9, 2018**

SUZAN CHANDRA MOHANTA.

Address: 16/1, Arjotpara, Mohakhali, Dhaka-1215
Home Phone: 01730060276
Mobile : 01751466618
email:suzankpi@gmail.com



Career Objective:

Want to work in a reputed organization where I would be able to combine my Knowledge and skills to excel in my career in any responsible post.

Career Summary:

More than Three years of experience as a network Engineer and support Executive track with strong development, teaching and analytical skills and broad range of computer expertise. An excellent problem solver, able to grasp complex systems and identify opportunities for improvements and resolution of critical issues. A remarkable experience of working as a support Engineer.

Special Qualification:

Microsoft Office Management, CCNA, Windows Server, Mikrotik Router, CCTV & IP Camera Configuration. Hardware & Troubleshooting , All Adobe Photoshop,Cs.

Employment History:

Total Year of Experience : 3.7 Year(s)

1. Technical Officcer (August 18, 2016 - Continuing)

BTS Communication Ltd.(ubernet)

Company Location : Escaton, Borak Tower, Dhaka.

Department: O & M,NOC

Duties/Responsibilities:

- Receive customer(Bank, ATM BOOT, ICX,LISP, Corporate institutes) complain and provide solution through phone or Any desk, team viewer or mail.
- Different types of mail client configuration archive and troubleshooting and customer end.
- Install different types of end devices for fiber connectivity like ONT, Media Converter, Switch etc.
- Survey and measure the fiber requirement in length and establish the link.
- Configuration of Mikrotik Router LAN&MAN, Routing, NAT, Firewall, DHCP etc.
- Bandwidth monitor of different ISP clients.
- Maintenance of NOC, FTV, Mail, DNS Server.
- Redio & All NTTN providers with communicated any link down issue.

2. Executive IT. (April 20, 2015 - August 17, 2016)

Prisma Digital Network Ltd.

Company Location : Kamal Atartuk,Awal Centre,Banani,Dhaka.

Department: Customer Support.

Duties/Responsibilities:

LAN,MAN,WAN,Optical Fiber,Cable Modem,Point to Point Connection,All Switch & All Everything
Router setup Maintenance,outlook,NOC,Advanced knowledge in Mikrotik,cc camera,.

3. IT Assistant And Data Entry Operator (February 4, 2015 - April 9, 2015)**Dhaka Eye Care Hospital**

Company Location : Rabindra Sarani, Azompur, Uttara, Dhaka

Department: IT

Duties/Responsibilities:

MIS,LAN,Any One Computer Troubleshooting,Printer set up,PC Migration,Hospital ERP software,Data Entry,Parent All software set up and Maintenance etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor in Engineering (BEgg)	Computer Science & Engineering	Asian University of Bangladesh	CGPA:3.09 out of 4	2018	3 Years	graduate
Diploma in Engineering	Computer	Kurigram Polytechnic Institute, Kurigram.	CGPA:3.31 out of 4	2013	4 Years	sub assistant engineer
SSC	Electronics	Singer Dabrihat B.L High School And Collage.	CGPA:4.45 out of 5	2009	2 years.	Secondary

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
MikroTik	ISP Setup & Administration using MikroTik Training	IT Expert BD	Bangladesh	Good Luck Center,Panthapath. Dhaka-1205.	2017	36 hours
Industrial Attachments	CCNA Program	US Software Limited	Bangladesh	Panthapath, Dhaka	2013	3 Month

Career and Application Information:

Looking For	: Mid Level Job
Available For	: Full Time
Expected Salary	: Tk. 15,000
Preferred Job Category	: IT/Telecommunication, Customer Support/Call Centre
Preferred District	: Bogura, Dhaka, Rangpur, Sylhet
Preferred Organization Types	: Telecommunication, IT Enabled Service, BPO/ Data Entry Firm, ISP, Computer Hardware/Network Companies, Engineering Firms, Garments, Buying House

Language Proficiency:

Language	Reading	Writing	Speaking
Bangle	High	High	High
English	High	High	Medium

Personal Details :

Father's Name : Sunil Chandra Mohanta.
 Mother's Name : Madhu Rani.
 Date of Birth : November 3, 1992
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Hindu
 Permanent Address : Vill : Kishamat Nakenda. Post : Shingerdabri. Thana: Razar Hat. District: Kurigram.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: MD. Emran Hossain	Shahinur Alam
Organization	: Fiber@Home Limited	Corporate Projukti Limited
Designation	: Sr. Engineer.	System Engineer
Address	: House # 7/B, Road # 13, Gulshan-1, Dhaka-1212	57/12, Panthapath (2nd Floor) Dhaka 1215, Bangladesh.
Phone (Off.)	:	01611-365260
Phone (Res.)	:	
Mobile	: 01738288512	01743584793
EMail	: emranh120@gmail.com	shahinur.alam@projukti-bd.com
Relation	: Relative	Relative