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SWAIKOT CHAKMA

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Career Objective:

I am young, energetic, dynamic and self motivated professional, I am willing to face Challenges, work hard and contribute in a technology driven environment for a Successful career in any IT field.

Career Summary:

IT with more than 3 years of customer care and ISP experience.â¢Manage team working on different locationâ¢Identify problem of corporate client and solve it as soon as possible..Manage the technology planning, provide roadmap for IT infrastructure, and develop detailed project plans and execution operations including hardware, software, network, security, and overall IT operations.â¢ Monitor overall network.

Employment History:

Total Year of Experience : 3.2 Year(s)

1. Jr.Executive (June 1, 2010 - December 2, 2012)

BDCOM Online Ltd

Company Location : Dhanmondhi,Dhaka

Department: NOC

Duties/Responsibilities:

Implementation of technology within an organization and direct work of system /network engineers, business analysts, ERP developers, technical specialists, security team and computer-related workers

¼ Manage the technology planning, provide roadmap for IT infrastructure, and develop detailed project plans and execution operations including hardware, software, network, security, and overall IT operations.

¼ Requirement gathering from different MIS locations and act as a solution provider to various needs, also, co-ordinate with management, vendors, ISPs, supplier with SCM department for all aspects of necessities

¼ Maintaining multiple servers (DNS, DHCP, NAT, Proxy, TCP/IP, Mail, Web, File and Database servers) in different factories, Head office and actively co-ordinate support teams in different zone to keep in live.

¼ Administrating the Active Directory Infrastructure, Group policy, Exchange Server, ISA Server, VPN, Print Server & WSUS, Linux Server and ensure internet facility to different user level compliance in head office.

¼ Maintaining & troubleshooting multi platform servers, technical devices including RAID, clustering (LCR, CCR, SCR), Network Load Balance (NLB), Data center/operation and keep up storage, backup system.

¼ Monitor the corporate network (Radio Link, MikroTik, Airlive RS-3000, Access Control System, CCTV, AP, IPsec,) in case of communication failure, suspicious activities and supervision virus free LAN, WAN.¼ Monitor different level hardware (UPS, Printer, Scanner) & software problems, systems/ servers backup, disaster recovery, archiving mail, File backup and provide expert support solution when necessary.

Sound Knowledge in LAN / WAN and Internet connectivity products(Fiber Optic device ,Hub, Switch, Router etc).

2. Jr.Executive (June 1, 2008 - February 2, 2009)**Eastern Link BD (Pvt.) Ltd. <http://smile.com.bd>**

Company Location : Monico Mina Tower, 48/3, West Agargaon Sher-e-Bang

Department: Operation Department

Duties/Responsibilities:

Managed IP Network, IP addressing, subnetting.

¼ Plan and design network infrastructure.

¼ Manage team working on different location

¼ Documentation report, update report and inform it to management.

¼ Manage, monitor and maintain daily system backup/restore operations.

¼ Identify problem of corporate client and solve it as soon as possible.

¼ Develop new idea , technologies and implement according to planning.

¼ Set-up and maintenance of wireless & wired LAN, wireless router, WAN Router, Manageable Switches, Firewall & hub Etc.

¼ Work in Linux networking environment

¼ Well understanding of TCP/ IP Protocol.

¼ Sound Knowledge in LAN / WAN and Internet connectivity products

¼ Monitor overall network

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Computer Engineering	Computer	Saig Institute of Management and Technology	CGPA:3.04 out of 4	2010	2003-2004	A Successful career in any IT field.
Secondary School Certificate	Science	Panchari Bazar High School	CGPA:4 out of 5	2001	2001-2002	-

Professional Qualification:

Certification	Institute	Location	From	To
Jr.Executive,NOC	BDCOM Online Ltd	Dhanmondhi,Dhaka	June 1, 2010	December 2, 2012
Jr.Executive,Operation Department	Eastern Link BD (Pvt.) Ltd. http://smile.com.bd	West Agargaon,Dhaka	July 1, 2008	February 2, 2009

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 20,000
 Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : American Samoa, Germany, Japan, Australia, Austria,
 Canada, Finland, France, Hong Kong, Singapore
 Preferred Organization : IT Enabled Service, ISP, Embassies/Foreign Consulate,
 Types Engineering Firms, Buying House, Hotel, Airline, Direct
 Selling/Marketing Service Company, Overseas Companies,
 Call Center, Share Brokerage/ Securities House, Cement
 Industry

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bengali	High	High	High
Chakma	High	Low	High

Personal Details :

Father"s Name : Santosh Mani Chakma
 Mother"s Name : Anuja Dewan
 Date of Birth : October 11, 1985
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Bhuddhist
 Permanent Address : East T & T Tila,Panchari,Khagrachari,Bangladesh
 Current Location : Dhaka

Reference (s):

Name : MOHAMMAD RAFIQUUL ISLAM
 Organization : BDCOM Online Ltd
 Designation : Genaral Manager
 H#75,R#5/A,Flat#5 th
 Dhanmondi R/A ,
 Address : Dhaka-1209,Bangladesh Phone:
 +8802-8125074-5 Fax:
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 Phone (Off.) :
 Phone (Res.) :
 Mobile : Mobile: 01613336521
 EMail :
 Relation : Professional

