

Last Updated : **September 20, 2016****SYED ASHRAFUL ALAM**

Address: Nillima-76,khuliapara,shekghat,sylhet
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**Career Objective:**

To pursue a challenging and dynamic position with long term career opportunity this will allow me to utilize my skills and knowledge in achieving the goal of success with my vision and ethics.

Employment History:

Total Year of Experience : 3.6 Year(s)

1. **customer care (January 2, 2010 - July 22, 2013)**

Sylhet Metro city securities Ltd

Company Location : west world market zindabazr

Department: customer care

Duties/Responsibilities:

provide relevant information. maintaining customer communication. back office work etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
Masters of Business Administration (MBA)	Marketing	Metropolitan University, Sylhet	Appeared	2014
Bachelor of Business Administration (BBA)	Marketing	Leading University, Sylhet	CGPA:2.63 out of 4	2013

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 20,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, Marketing/Sales
 Preferred District : Dhaka, MoulaviBazar, Sylhet
 Preferred Country : India, Italy, Portugal, United Kingdom, United States, Argentina, Australia, Brazil, Denmark, Hong Kong
 Preferred Organization : Banks, Telecommunication, Govt./ Semi Govt./ Autonomous body, NGO, Multinational Companies, Embassies/Foreign Consulate, Airline, Tea Garden, Tobacco

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Brand Promotion • Consumer Durables - Sales & Marketing • Corporate Marketing • Market Research • Tele Marketing • Relationship Marketing 	<p>â Excellent in Data searching and analysis using MS Excel (â03, â07).</p> <p>â Excellent in report presentation using MS Power Point (â03, â07).</p> <p>â Excellent in report writing using MS Word (â03, â07).</p> <p>â Excellent in Windows environment & in Web browsing.</p> <p>â Excellent in data searching over Internet and Social networking.</p>

Extra Curricular Activities:

Music , Photography, Sports (Cricket, Football, Basketball & Volley-ball), Travelling, Internet browsing, and watching live concerts.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	High
Bangla	High	High	High
Hindi	High	High	High

Personal Details :

Father"s Name : Syed Layek Ali
 Mother"s Name : Syeda Shefa Begum
 Date of Birth : September 26, 1987
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Nillima-76,khuliapara,shekghat,sylhet
 Current Location : Sylhet

Reference (s):

	Reference: 01	Reference: 02
Name	: Faisal Mohammad Shahriar	Shamm Ahmed Masum
Organization	: Leading University	Sylhet metrocity securities ltd
Designation	: Assistant Professor	Director
Address	:	
Phone (Off.)	:	
Phone (Res.)	:	
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EMail	: fm_shahriar@yahoo.com	shamim960@gmail.com
Relation	: Academic	Professional