

Last Updated : **March 15, 2018**

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Career Objective:

Excellent problem solving and analytical skills and experience of test plans, strategy and procedures throughout the life cycle of a project from specification reviews through to user acceptance. Have excellent communications and leadership skills.

Career Summary:

Current Work Status: Team Leader at a UK based outsourcing company

Specialised in Software Testing/QA Engineer Field from last one year.

- Good understanding of Software Development Life Cycle and Testing Methodologies.
- Test Cases, Plans & Scripts
- Tracking, Logging & Reporting
- Manual testing
- Defect & Bug Discovery
- Performance Testing
- Functionality Testing
- Regression testing
- UI & Compatibility Testing
- Quality assurance

Special Qualification:

- Communicative
- Leadership
- Fast learner
- Organized
- Hard working
- Problem-solving
- Attention to detail
- Problem-solving
- Excellent written and oral communication skills
- Lead Generation

Employment History:

Total Year of Experience : 11.0 Year(s)

1. **Software Test Engineer (March 1, 2018 - Continuing)**

NG Solution System Limited

Department: Quality Assurance

Duties/Responsibilities:

- * Setting up test environments
- * Create Test Plan based on the requirements and other documents
- * Deriving Test Scenarios / Out lines
- * Designing and planning testing activity
- * Investigating problems uncovered during testing and recreating those problems as appropriate and executing fix validations
- * Providing feedback on usability, serviceability and documentation and report status to the appropriate audience
- * Writing, automating, and executing test cases
- * Report test results to the stakeholders

2. Freelancer (January 1, 2015 - Continuing)**Upwork****Duties/Responsibilities:**

Data entry, Web research, Online store management, Product research.

3. Trainee Software Test Engineer (July 1, 2017 - January 31, 2018)**TEP Solutions and Consulting****Duties/Responsibilities:**

- * Preparing detailed test plans, acceptance criteria and test scenarios for projects.
- * Generate, execute Test Cases manually and trace to the relevant System Requirement Specification (SRS) and Functional Requirement Document (FRD).
- * Analyzing, writing reports & communicating results to colleagues & managers.
- * Monitoring the testing process and identifying and logging test failures.
- * Involved in Performance Testing, identifying problems & resolving them with the development team.
- * Perform Backend testing using SQL queries for Data Integrity and Validity.
- * Verify and validate module Functionality changes that are not synced.

4. Team Leader (October 1, 2015 - February 27, 2018)

Staff-India

Company Location : Sylhet

Duties/Responsibilities:

- * Supervised the Customer Service team to fulfill the customer requests with the best shipment date with excellent order processing competencies.
- * Processed different financial analysis through SAP to ensure successful billings executed from different logistics bills; Efficiently handled Accounts Receivable / Payable control procedures including sales and purchase orders from Procurement and Sales teams.
- * Test an automation order processing project with different functional teams. The entire order processing flow was automated from receiving orders to submitting shipment data to relevant logistic companies by using this automation project. Date collection and real-time analysis was provided to IT department for system testing and performance tracking.
- * To perform day to day duties such as handling customer issue regarding their online orders and to setup a trace or claims with the respective delivery courier agent.
- * Manage clients eBay accounts and locate and resolve issues to ensure the account have a reputed rating.
- * Help client by taking initiative to handle issues and problems and perform required tasks.
- * Co-ordinates weekly team meeting and training session.

5. Manual Functional Tester (September 1, 2015 - October 1, 2015)**Freelance work for a e-commerce website**

Company Location : USA

Department: Quality Assurance

Duties/Responsibilities:

- * Testing websites functionality to identify from a end users perspective.
- * In charge of testing clients website against specified requirements.
- * Accurately monitoring and recording results in test documentation.
- * Test each functionality using different browsers and devices.

6. Store Manager (October 1, 2011 - December 15, 2014)**eBay Online Store**

Company Location : USA

Duties/Responsibilities:

Create Order List,
Customer Service,
Add new item to the store,
Check inventory.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
B.Sc Honors	Computer Science & Engineering	Sylhet International University, Sylhet	CGPA:2.59 out of 4	2015

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Software Testing	SDLC, Preparing Test Case, Manual Testing, Test Directory Management, QTP, Loadrunner	TEP Solutions and Consulting	Bangladesh		2017	4 months

Professional Qualification:

Certification	Institute	Location	From	To
IELTS	British Council Academy		December 15, 2017	December 15, 2019
Community Level Volunteer	Sylhet Fire Service		January 1, 2015	February 1, 2021

Career and Application Information:

Looking For : Entry Level Job
 Available For : Full Time
 Present Salary : Tk. 22000
 Expected Salary : Tk. 12,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Dhaka, Sylhet
 Preferred Organization Types : University, Software Company, IT Enabled Service, BPO/ Data Entry Firm, Computer Hardware/Network Companies, Development Agency, Consulting Firms, Airline, Call Center, Clinic, Developer, Cellular Phone Operator

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • MS Word/ Excel/ PowerPoint/ OneNote • Test Directory Management • QTP • Defect & Bug Discovery • Writing Test Case • Performance Testing • Regression Testing • Team Management • MySQL

Extra Curricular Activities:

* Ability to work all levels of people across country and organization boundaries. * Organized several gaming tournaments. * Attended on a fire service community level volunteer training held in Sylhet International University. * Attended on a day long workshop based on android developing held on SUST. * Member of CSE Society and CSE Alumni Association. * Have 6.5 Band score on IELTS.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	Medium	High
Bengali	High	High	High

Personal Details :

Father"s Name : Azizur Rashid Chowdhury
Mother"s Name : Syeda Hosna Rashid
Date of Birth : May 21, 1992
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Poroshi-212, Kewapara, Mirer Moydan, Sylhet.
Current Location : Sylhet

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	Prof. Dr. Khandoker Md. Mominul Haque	Khaled Hussain
Organization	Sylhet Internation University	Sylhet International University
Designation	Professor, Ex-Head of the CSE Dept.	Head of Department
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Relation	: Academic	Academic
