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ZAHEDUL ISLAM RAJU

Address: 59/3, Link View residential area, Middle badda, Gulshan,
Dhaka-1212, Badda, Dhaka
Mobile : +8801725614744
email:zahed.stk94@gmail.com, zahed.stk94@outlook.com



Career Objective:

To build my up career in a challenging position within engineering field and IT based organization, employing and pertaining to utilize my skills and creativity and also want to be an organizer rather than just a job holder.

Special Qualification:

- * Quick learners, eager to improve my networking knowledge & skill.
- * Work well under pressure as a part of a team.
- * Polite, respectful & courteous manner.
- * Responsible, efficient & flexible.
- * Resourceful & detail-oriented.

Employment History:

Total Year of Experience : 2.0 Year(s)

1. Technical Support Engineer (May 1, 2017 - Continuing)

Dhaka Fiber Net Ltd.

Company Location : West Panthapath, Dhaka 1215, Bangladesh

Department: Support

Duties/Responsibilities:

- * Provide Technical supports to client end for their router and switch physically or remotely by Team Viewer or Any-desk.
- * Installation and configuration of computer hardware, server operating system and network applications for NOC.
- * Network installation, configuration and troubleshooting.
- * Maintain Bandwidth problem & troubleshooting.
- * Client call receive, mail serving ,Take follow up and other problem according to instruction.
- * Client Router Maintenance, Pop up & down problem inquiry from Monitoring server & MRTG graph & take necessary steps to solve it.
- * Installation and monitoring of LOG server for client in windows and linux platform.
- * OTDR Measurement, Power Measurement.
- * Monitoring the Network by monitoring software & Report the daily activities of work to the authority.
- * CISCO & BDCOM switch, & BDCOM EPON OLT configuration & Maintenance.
- * Communicate with the vendor & client by mail for different types of query,

2. Part time Cisco Network Engineer (Remotely) in Bangladesh (January 1, 2018 - April 27, 2018)

Orion Global Manged Service

Company Location : UK

Department: Bangladesh Support

Duties/Responsibilities:

Installation and Configuration of Cisco Devices (Router, Switch, Telepresence Device)
MX300 & MX700

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.Sc in ETE	Information Technology	International Islamic University, Chittagong	CGPA:2.92 out of 4	2016	4
HSC	Science	Chittagong Model School and College	CGPA:3.5 out of 5	2011	2
SSC	Science	Sitakunda Govt. Model High school	CGPA:4.13 out of 5	2009	2

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Associate (CCNA)	Routing and Switching	New Horizon	Bangladesh	Nasirabad,Chittagong,Bangladesh	2016	3 Mounth
Red Hat Enterprise Linux	Desktop and Server configuration	New Horizon	Bangladesh	Nasirabad,Chittagong,Bangladesh	2016	3 Month

Professional Qualification:

Certification	Institute	Location	From	To
CISCO CERTIFIED NETWORK ASSOCIATE	CISCO	USA	November 23, 2017	November 23, 2020
Industrial Attachment Training Programme	Bangladessh Television Chittagong	Chittagong	September 16, 2015	September 22, 2015

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 15000
Expected Salary : Tk. 16,000
Preferred Job Category : IT/Telecommunication
Preferred District : Chattogram, Dhaka
Preferred Organization : Telecommunication, IT Enabled Service, ISP, Multinational
Types : Companies, Satellite TV, Technical Infrastructure

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none">• Hardware & Networking• Mikrotik• Customer Support/ Client Service• OTDR• MCSA• RHCSA• BDCOM• CCNA Certification	<p>• Working ability with configuring LAN,WAN,IP Addressing, RIP,OSPF,EIGRP,IGRP,DNS,DHCP,ACL,NAT,PAT in CISCO router.</p> <p>• Working ability with Bandwidth Control, DHCP, Web proxy, PPPoE Server & client setup, GRE Tunnel, L2TP, Failover configure, VLAN, load sharing over multiple ISP (Gateway), Hotspot setup in Mikrotik Router.</p> <p>• Able to configure ADDS, DNS, DHCP, Files & storage, File & print service, Implementation group policy in Windows server 2012.</p> <p>• Able to configure Linux desktop & Server such as NFS, AutoFS, SAMBA, DNS, DHCP, MAIL, WEB, PROXY, GATEWAY & FTP Server.</p> <p>• Operating System - Configuring Microsoft Windows XP/7/8/10 client PC, Linux & Macintosh.</p>

Language Proficiency:

Language	Reading	Writing	Speaking
Englissh	High	High	High
Bangla	High	High	High

Personal Details :

Father"s Name : Ekhlach Uddin
 Mother"s Name : Morzina Begum
 Date of Birth : January 1, 1994
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Fazlay Trading Corporation,Fazlay Market, Sitakunda Upazila,
 Sitakunda,, Sitakunda, Sitakunda, Chattogram 4310
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Engr. Md Tahidul Islam	MD. Fajlul karim
Organization	: International Islamic University Chittagong	BRAC
Designation	: Assistant Professor	Audit Manager
Address	: Kumira, Sitakunda, Chittagong, Bangladesh	Niketon, Gulshan 1, Dhaka-1212
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: +8801913005756	+8801709647593
EMail	: tahidcce@gmail.com	fajlul.karim@brac.net
Relation	: Academic	Relative
